

Caring Video Visiting Service

Since the activation of Emergency Response Level, visiting arrangement in public hospitals has been suspended. Inpatients in the North District Hospital can be reached through the following methods:

1 Patients can **use their own mobile phones** to contact their relatives and friends

2 Patients can **borrow a portable phone from ward staff** if they do not have a mobile phone



3 For patients without a smartphone who wish to have a face-to-face communication, their relatives and friends can **contact our Health Resource Centre (HRC) by calling 2683 7515** to make an appointment of **Caring Video Visiting Service**

For booking: Monday to Friday (except public holiday)
9:00am - 1:00pm / 2:00pm - 5:00pm
Booking should be made **at least one working day in advance**
Ad-hoc request will NOT be entertained

Particulars required:

1. Name of Patient
2. Ward and Bed Number
3. Name of Applicant
4. Contact Number of Applicant
5. Applicant's Relationship with Patient

Remarks:

1. Limited to in-patient **hospitalized for more than 5 days**
2. **Maximum 10 minutes** for each video visit
3. Only **one visit daily** for each patient
4. Only **one timeslot** can be appointed for each booking

Video visiting hours: Monday to Friday (except public holiday)
3:00pm – 5:00pm

* Video visit appointment may be temporarily changed or cancelled due to ward operation or unforeseen situation. Please follow the arrangements made by ward staff, thank you for your kind cooperation.



Booking & Enquiry: **2683 7515**

