## **Other Facilities**

- · Auto Electronic Teller Machine
- · Public phone

· Post Box

· Visiting Car Park

## Hospital fee & charges

Hospital fee and charges for non-eligible patient is subject to the government gazette rate.

(Please collect receipt after payment)

## **Visiting hours & Regulations**

Visiting hours is subject to hospital announcement. Besides, children under age of 12 is not advised to enter hospital wards, unless permission is granted by Hospital Chief Executive, Department Operation Manager, Ward Manager or Shift in-charge of the concerned ward.

## **Information** for patient and relatives/friends

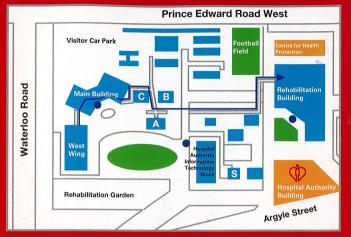
- \* No smoking is allowed within hospital vicinity.
- \* Do not bring in large amount of money or valuables upon admission / during hospital stay.
- \* Hospital staff is forbidden to accept money for service provision from patient / relative / public. If any staff solicit services fee from patient, please report to ward in-charge, doctor, Patient Relations Officer or direct report to Independent Corporation Against Corruption (ICAC). (ICAC hotline: 2526 6366)

#### **Patient Relations Officer** Hotline: 3129 6030

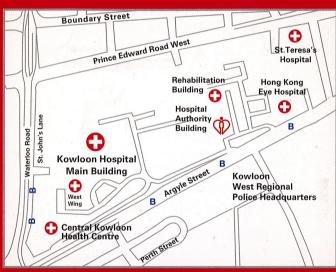
#### **Office Hours:**

Monday to Friday 9 a.m. to 1 p.m. 2 p.m. to 5 p.m.

Your valuable suggestions could help to improve quality of hospital services.



Minibus Stop 17M



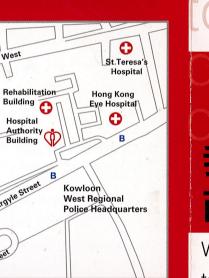
#### Bus Stop

#### Argyle Street Bus Route:

2A, 9, 13D, 16, 24, 27, 203E, 95, 98C, 296C, N216, 796C

Waterloo Road Bus Route

7, 7B, 10, 72X, 81C, 81P, 103, 113, 170, 182, 208, 271, 280P, N271, N281, 270A, 887, N170, N182



# 我們竭誠提供親切 而高質素的服務

We are committed to serve & to provide high-touch quality care to our patients 🖤





## **Mission**

We are committed to serve and to provide high-touch quality care to our patients.

# In-patient, Specialist Out-patient and Day Care Services

Kowloon Hospital is located at a small hill at 147A Argyle street, Kowloon. Main components of Kowloon Hospital includes West Wing, Main Building, Rehabilitation Building and old Hospital Building. Old Hospital Building was built in 1920. Hospital services provision in Rehabilitation Building and Main Building since 1999 and 2002 respectively. Kowloon Hospital mainly provides services for patients of Kowloon region.

## Kowloon Hospital comprises of 1335 hospital beds, with provision of in-patient services include:

Respiratory Medicine	Ear, Nose & Throat*
Psychiatry	Medicine*
Rehabilitation	Surgery*
Infirmary	Paediatric*
Psycho-geriatric	Orthopaedic*
Cardiothoracic Surgery*	

<sup>\*</sup> Only accept referral from designated hospitals.

#### Others:

Psychogeriatric Day Hospital	
Psychiatric Day Hospital	
Specialist Out-patient Service include:	Psychiatry, Respiratory Medicine,
	Rehabilitation, Psychogeriatric,
	Substance Abuse Clinic
Kowloon Psychiatric Observation Unit	

## **Allied Health Out-patient Services include:**

Physiotherapy	Occupational Therapy
Prosthetic & Orthotic	Clinical Psychology
Dietetic	Speech Therapy

## **Other Services:**

## **♦ Enquiry Office**

Tel: 3129 6033

24 hours enquiry services are provided at G/F of Main Building and Rehabilitation Building.

## Admission

#### Tel: 3129 6033

Located at G/F of Main Building and Rehabilitation Building, services provision include patient admission and death registry.

#### Office Hours:

Admission Office - 24 hours

#### **Death Registry**

Monday to Friday 9:00 a.m. to 1:00 p.m. 2:00 p.m. to 5:00 p.m. to 5:00 p.m.

Saturday, Sunday & Public Holiday: No Service

### Medical Record Office

#### Tel: 3129 6169

Located at 1/F Main Building and Admission Office at G/F Rehabilitation Building, services provision include application for medical report and Data Access Request.

#### Office Hours:

Monday to Friday 9:00 a.m. to 12:45 p.m.

2:00 p.m. to 4:45 p.m.

Saturday, Sunday & Public Holiday: Closed

## Pharmacy Department

Located at G/F of West Wing and Rehabilitation Building.

#### Office Hours:

#### West Wing

Monday to Friday 8:45 a.m. to 1:00 p.m.
2:00 p.m. to 7:30 p.m.
Saturday 9:00 a.m. to 1:00 p.m.

Rehabilitation Building

Monday to Friday 8:45 a.m. to 1:00 p.m. 2:00 p.m. to 5:30 p.m.

## **♦ Dietetic Department**

Hospital provides nutritional, balanced and suitable diet for patients. It is not necessary for patient and relative / friend to bring food to hospital.

## **♦ X-Ray Department**

Located at G/F of Main Building and Rehabilitation Building.

#### Office Hours:

Main Building (Monday to Friday) 8:45 a.m. to 1:00 p.m. 2:00 p.m. to 5:33 p.m.

Rehabilitation Building (For Rehabilitation Specialist Out-patient clinic & In-patient only):

Thursday 11:00 a.m. to 1:00 p.m. Monday to Friday 2:00 p.m. to 5:33 p.m.

### **◆** Account Office

Located at G/F of West Wing and Rehabilitation Building, responsible for hospital services fee and charges.

#### Office Hours:

#### **West Wing**

Monday to Friday 9:00 a.m. to 1:00 p.m. 2:00 p.m. to 5:00 p.m. Saturday 9:00 a.m. to 1:00 p.m.

#### Rehabilitation Building

Monday to Friday 9:00 a.m. to 1:00 p.m. 2:00 p.m. to 5:00 p.m.

## ◆ Community Nursing Services (General and Psychiatric)

Kowloon Hospital provides extended nursing services for discharged patients. For General Unit: Enquiry on referral and service detail, you may call at 3129 6969 during office hours.

#### Office Hours:

Monday to Friday 8:30 a.m. to 1:00 p.m. 2:00 p.m. to 5:15 p.m.

Saturday 8:30 a.m. to 1:00 p.m.

For Psychiatric Unit: Enquiry on referral and service detail, you may call at 3129 6851 during office hours.

#### Office Hours:

Monday to Friday 8:00 a.m. to 1:00 p.m. 2:00 p.m. to 8:00 p.m. to 8:00 p.m.

Saturdays. Sundays and public holidays 9:00 a.m. to 1:00 p.m.

2:00 p.m. to 5:00 p.m.

## ◆ Medical Social Services Unit

For General Unit: 3129 6191 (2/F, Main Building)

For Psychiatric Unit: 3129 6730/2768 8534 (4/F, West Wing)

For Rehabilitation Unit (2B Ward): 3129 7807 (M/F, Rehabilitation Building)

For Rehabilitation Unit (other patients): 3129 7857 (M/F, Rehabilitation Building)

## **♦** Patient Resources Centre (PRC):

#### Tel: 3129 6662

Located at G/F, Block A, mainly provide medical information and enquiry services for patient and relatives, organise health talk and recreation activities.

#### Office Hours:

Monday to Friday 9:00 a.m. to 1:00 p.m. 2:00 p.m. to 5:00 p.m. to 5:00 p.m.

## ◆ Community Co-operation and Services

In order to provide comprehensive rehabilitation treatment for elderly of Kowloon region, Kowloon Hospital has established Community-geriatric Rehabilitation Services and Community Psychogeriatric and Rehabilitation services. To provide spiritual support and services, we also arrange volunteer and religious organisation visit patient on a regularly basis. School of Red Cross Hospital and mobile library to provide psychological support to patients.

Besides, we would also arrange educational seminar conducted by hospital staff for public to increase public awareness and enhance health knowledge of frequent encountered illness / disease.