

General Out-patient Clinic Telephone Appointment System

simple & easy!

Hospital Authority General Out-patient Clinic Telephone Appointment System

To prevent patients with episodic illnesses (e.g. influenza, colds, gastroenteritis) from queuing at the clinics when they are feeling unwell, and to reduce the risk of cross-infection among patients, we have established the telephone appointment system for patients to make appointment at home.

Characteristics of the Telephone Appointment System

☎ 24-hour appointment service

☎ Search for available timeslots within next 24 hours

☎ When no quota is available at the selected clinic, system would search for quota in nearby clinics

☎ Enquiry and cancellation functions available

☎ Priority quota for elderly

General Out-patient Clinic (GOPC) Service

The Hospital Authority is committed to providing community-based primary care services. Our target patients include the elders, low-income individuals, and patients with chronic diseases.

Patients under the care of GOPCs	Means of Appointment Booking
Patients with episodic illnesses (e.g. influenza, colds)	Telephone appointment system
Patients with chronic illnesses (e.g. diabetes mellitus, hypertension)	Arranged by clinic staff after consultation based on clinical needs



First-time Registration

To safeguard the rights of eligible persons to access to GOPC services, verification of personal data by means of registration is required for using the telephone appointment system. Please bring your original identity document and register at the clinic which you plan to use in the future.

Hong Kong Buddhist Hospital
General Out-patient Clinic
Telephone Appointment Number

Steps of Appointment Booking

- 1 Call the clinic telephone appointment system
3 1 5 7 0 8 0 0
- 2 Select language
2 English
- 3 Input the first six digits of ID card number or registration number of birth certificate
[][][][][][]
- 4 Input the year of birth
[][][]
- 5 Confirm the ID card number or registration number of birth certificate
If correct, please press 1
- 6 Confirm the appointment
To confirm, please press 1
- 7 Mark down the date and time of the appointment

Please bring your identity document and handheld medical record, if any, and arrive at clinic 15 minutes before your appointment time for registration.

Enquiry or Cancellation

Please call the telephone appointment system of the clinic with which you have the appointment, and follow the instructions accordingly.