

Symposiums

S7.2**Digital Connectivity in Healthcare****10:45 Convention Hall B**

Virtual Services and Healthcare

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Virtual healthcare services are an increasing phenomena in an app driven society. Teleconsult services are disrupting the traditional clinic appointment system in favour of an on demand model with televideo consults or telechats. The concept of a medical virtual store where appointments, medical reports, prescriptions, home nursing services and second opinions can be purchased from your mobile devices is fast becoming a reality. In Singapore, close to a million patient encounters have been scheduled using these platforms since its inception a year ago. Telemonitoring services where patients are monitored actively using internet enabled devices allow blood pressure medications and insulin to be titrated remotely are improving outcomes in specific patient groups. The sweet spot lies in the cost of deploying these technologies versus the measured benefits in helping to shape the future where the patient's clinic is the home.