

Green Hospital – Paperless Audit in Department of Surgery, United Christian Hospital

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Introduction

- Nursing audit is important for developing nursing care and ensuring patient safety
- Different Nursing audit: OSH, ICT, NSD, CQI, Wound & Stoma, Pain, EOL, etc

Problems

- Use many papers during audit activities
- Storage problem
- Incomprehensive record of audit form
- Time consuming for data input and transfer
- Risk of losing document during transfer

Problems

Unclear hand writing
Missing data
Wrong entry

NURSING STANDARDS FOR PATIENT CARE - AUDIT FORM

Unit / Dept.: _____
Date : _____

Standard No.: HAHO-COC-NS-NUR-B46-V05

Topic : FALL PREVENTION

Standard Statement : Patient is assessed and continuously evaluated for fall risk factors and appropriate actions are implemented to reduce the risk of fall.

Please '✓' in the appropriate column

Missing data

	Standard Criteria	Source of Information @	Yes	No	N/A	Remarks
1.	Explain the reason and fall prevention measures to patient / significant others.	AN / AP / AF / O / CR	✓			
2.*	Assess patient for fall risk on admission.	AN / AP / AF / O / CR	✓			
3.	Implement appropriate fall preventive measures to patient at risk.	AN / AP / AF / O / CR	✓			
4.	Inform hospital staff for patient's risk of fall.	AN / AP / AF / O / CR				
5.	Educate patient and / or significant others the necessary precautions.	AN / AP / AF / O / CR	✓			
6.*	Reassess patients for fall risk regularly and when required.	AN / AP / AF / O / CR	✓			
7.*	Review preventive measure(s) regularly and when required.	AN / AP / AF / O / CR			✓	
8.	Document the risk factors, preventive measures applied and patient's outcome.	AN / AP / AF / O / CR	✓			

Unclear "Yes" or "No"

* Critical item

@ Please circle the appropriate Source of Information and note down in the "Remarks" column for non-compliance items.

(AN = Ask Nurse; AP = Ask Patient; AF = Ask Family; O = Observe; CR = Check Record; N/A = Not Applicable)

Compliance percentage: _____

Auditor: _____ (_____)
Name Rank Ward / Unit

Auditor's signature: _____

Why "N/A?"

Objectives

- To develop an electronic e-audit form
- To reduce the number of incomprehensive record of audit form

Pathway

Set up Audit Question

Set up Permission Level

E-mail with hyper-link

Down grade Permission Level after complete the Audit

Report



Methodology

- A pilot project started from September to December of 2017 in the Department of Surgery
- Using the “Survey” function in the Share Point

Create

Add new sites, pages, libraries, or lists to this site.

Select an item to create a new list, library, discussion board, survey, page or site.

Hover over an item to view details.

Libraries	Communications	Tracking	Custom Lists	Web Pages
<ul style="list-style-type: none">Document LibraryForm LibraryWiki Page LibraryPicture LibraryQSD Documents	<ul style="list-style-type: none">AnnouncementsContactsDiscussion Board	<ul style="list-style-type: none">LinksCalendarTasksProject TasksIssue TrackingSurveyTrainingProgrammeEvaluationFormNSDSurvey3123Seminar Course TemplateTeam AlignmentTraining Survey	<ul style="list-style-type: none">Custom ListCustom List in Datasheet ViewExternal ListsopdstomaHRECBlood Fridge Record (Trial)_templateBlood Fridge Record (Trial) _tempRecords for SharePoint Server ModificationGOPC Case ReportImport Spreadsheet	<ul style="list-style-type: none">Web Part PageSites and Workspaces

Create "Survey"

Setting – Permission Level

General Settings

- ▣ [Title, description and navigation](#)
- ▣ [Advanced settings](#)
- ▣ [Validation settings](#)

Permissions and Management

- ▣ [Delete this survey](#)
- ▣ [Save survey as template](#)
- ▣ [Permissions for this survey](#)

Communications

- ▣ [RSS settings](#)

Questions

A question stores information about each item in the survey. The following questions are currently available in this survey:

Question	Type of answer	Required	Branching Logic
Staff Title and Name	Single line of text		
Explain the reason and fall prevention measures to patient / significant others.	Choice	✓	
Assess patient for fall risk on admission.	Choice	✓	
Implement appropriate fall preventive measures to patient at risk.	Choice	✓	
Inform hospital staff for patient's risk of fall.	Choice	✓	
Educate patient and / or significant others the necessary precautions.	Choice	✓	
Reassess patients for fall risk regularly and when required.	Choice	✓	
Review preventive measure(s) regularly and when required.	Choice	✓	
Document the risk factors, preventive measures applied and patient's outcome.	Choice	✓	

- ▣ [Add a question](#)
- ▣ [Change the order of the questions](#)

Set Permissions Level

Setting

Use this page to edit a question of this survey.

Question and Type

Type your question and select the type of answer.

Enter Audit Question

Question

Explain the reason and fall prevention measures to patient / significant others.

The type of answer to this question is:

- ☐ Single line of text
- ☐ Multiple lines of text
- ☒ Choice (menu to choose from)
- ☐ Number (1, 1.0, 100)
- ☐ Currency (\$, ¥, €)
- ☐ Date and Time

Additional Question Settings

Specify detailed options for the type of answer you selected.

Require a response to this question:

- ☒ Yes
- ☐ No

Set "Require"

Enforce unique values:

- ☐ Yes
- ☒ No

Type each choice on a separate line:

1. Yes
2. No
3. NA

Enter "Choice" of the Audit

Display choices using:

- ☐ Drop-Down Menu
- ☒ Radio Buttons
- ☐ Checkboxes (allow multiple selections)

Allow 'Fill-in' choices:

- ☒ Yes
- ☐ No

Default value:

- ☒ Choice
- ☐ Calculated Value

Device

I-Pad

iPad 9:04 AM 100%

uchweb5

United Christian Hospital Intranet Home Page Simple (Fall) - New Item

* indicates a required field.

Staff Title and Name

Explain the reason and fall prevention measures to patient / significant others. *

☐ 1. Yes
☐ 2. No
☐ 3. NA
☒ Specify your own value:

Assess patient for fall risk on admission. *

☐ 1. Yes
☐ 2. No
☒ Specify your own value:

Implement appropriate fall preventive measures to patient at risk. *

☐ 1. Yes
☐ 2. No
☐ 3. NA
☒ Specify your own value:

Inform hospital staff for patient's risk of fall. *

☐ 1. Yes
☐ 2. No
☒ Specify your own value:

Educate patient and / or significant others the necessary precautions. *

☐ 1. Yes
☐ 2. No
☐ 3. NA
☒ Specify your own value:

Reassess patients for fall risk regularly and when required. *

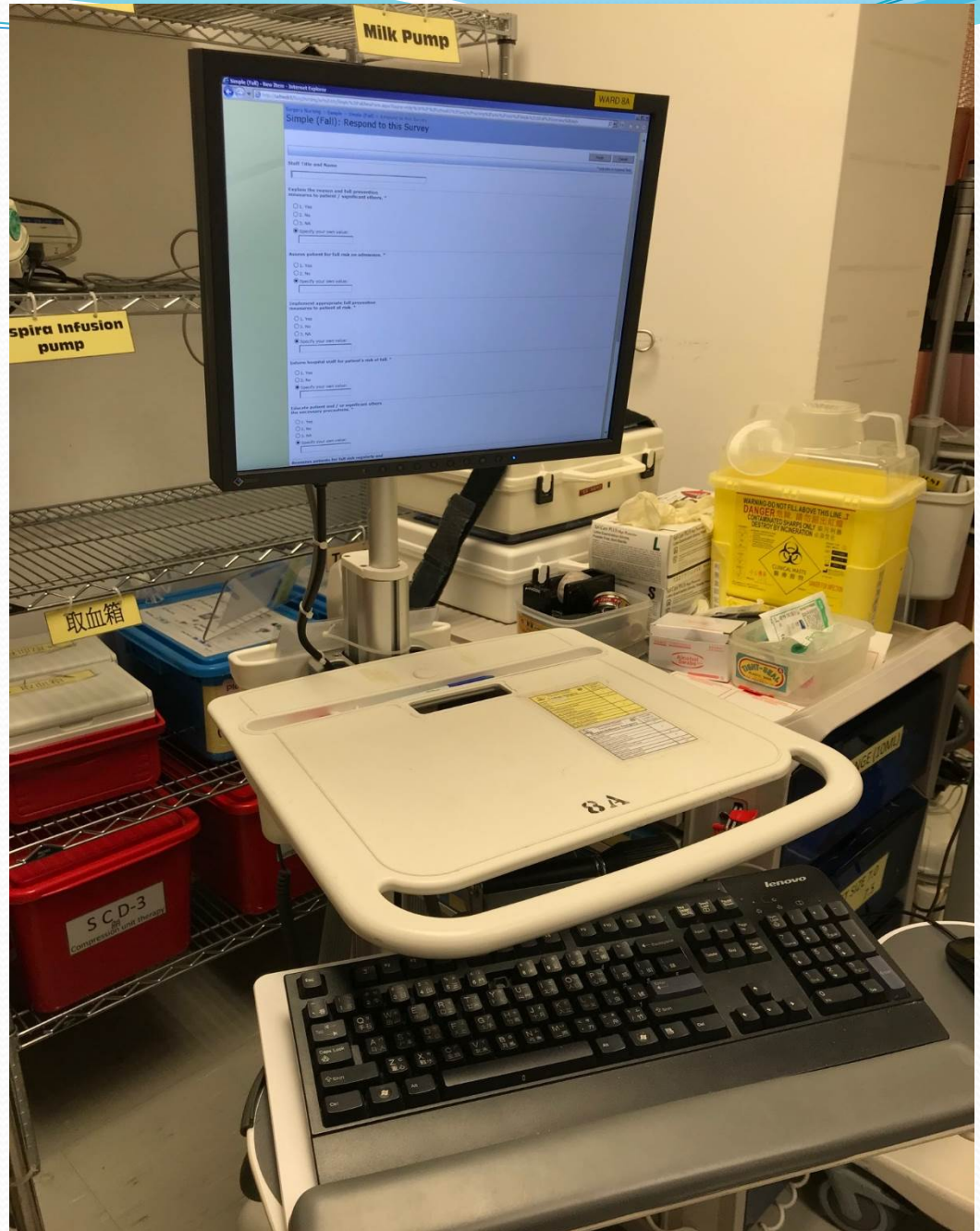
☐ 1. Yes
☐ 2. No
☒ Specify your own value:

Review preventive measure(s) regularly and when required. *

☐ 1. Yes



Device

Portable computer
on wheel (COW)



Hyper-Link on Share Point

2017 Surg OSH Hand Hygiene and PPE e-Audit Home

 Edit  Page History

2017 Surg OSH Hand Hygiene and PPE e-Audit

S-7A Nursing Staff	2017 S-7A Nursing Staff Hand Hygiene Audit 2017 S-7A Nursing Staff 穿著個人防護裝備稽核分析 2017 S-7A Nursing Staff 卸除個人防護裝備稽核分析
S-7A Supporting Staff	2017 S-7A Supporting Staff Hand Hygiene Audit 2017 S-7A Supporting Staff 穿著個人防護裝備稽核分析 2017 S-7A Supporting Staff 卸除個人防護裝備稽核分析
S-7B Nursing Staff	2017 S-7B Nursing Staff Hand Hygiene Audit 2017 S-7B Nursing Staff 穿著個人防護裝備稽核分析 2017 S-7B Nursing Staff 卸除個人防護裝備稽核分析
S-7B Supporting Staff	2017 S-7B Supporting Staff Hand Hygiene Audit 2017 S-7B Supporting Staff 穿著個人防護裝備稽核分析 2017 S-7B Supporting Staff 卸除個人防護裝備稽核分析
S-8A Nursing Staff	2017 S-8A Nursing Staff Hand Hygiene Audit 2017 S-8A Nursing Staff 穿著個人防護裝備稽核分析 2017 S-8A Nursing Staff 卸除個人防護裝備稽核分析
S-8A Supporting Staff	2017 S-8A Supporting Staff Hand Hygiene Audit 2017 S-8A Supporting Staff 穿著個人防護裝備稽核分析 2017 S-8A Supporting Staff 卸除個人防護裝備稽核分析
S-8B Nursing Staff	2017 S-8B Nursing Staff Hand Hygiene Audit 2017 S-8B Nursing Staff 穿著個人防護裝備稽核分析 2017 S-8B Nursing Staff 卸除個人防護裝備稽核分析
S-8B Supporting Staff	2017 S-8B Supporting Staff Hand Hygiene Audit 2017 S-8B Supporting Staff 穿著個人防護裝備稽核分析 2017 S-8B Supporting Staff 卸除個人防護裝備稽核分析
Breast Centre	2017 Breast Centre Hand Hygiene Audit 2017 Breast Centre 穿著個人防護裝備稽核分析 Audit 2017 Breast Centre 卸除個人防護裝備稽核分析 Audit

Readjusted the permission Level

- Down grade to “Read only” to secure the audit result
- Allow report writer to see all the audit result
- No more hard copy transfer

Who had finished the audit?

1. Staff Title and Name

Example A

1 (13%)



Example B

1 (13%)



Example C

1 (13%)



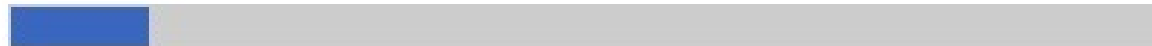
Example D

1 (13%)



Example E

1 (13%)



Example F

1 (13%)



Example G

1 (13%)



Example H

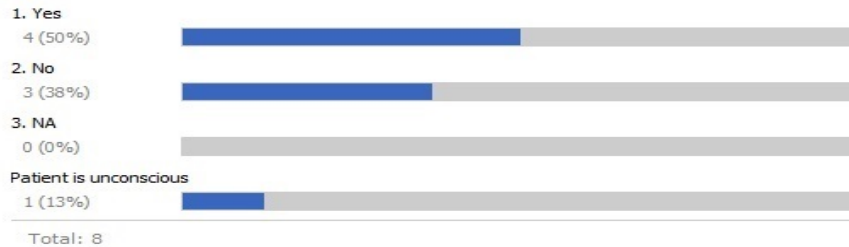
1 (13%)



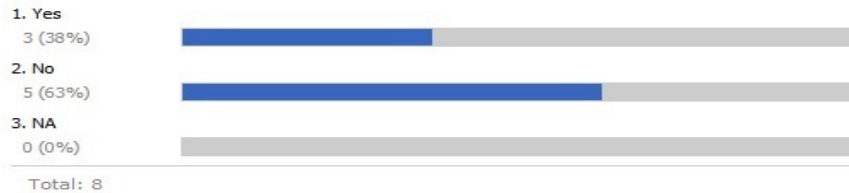
Total: 8

Simple graphical summary

2. Explain the reason and fall prevention measures to patient / significant others.



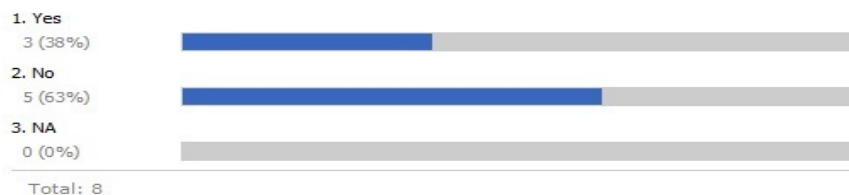
3. Assess patient for fall risk on admission.



4. Implement appropriate fall preventive measures to patient at risk.

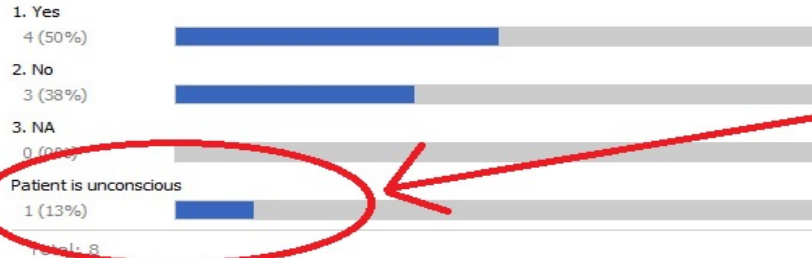


5. Inform hospital staff for patient's risk of fall.



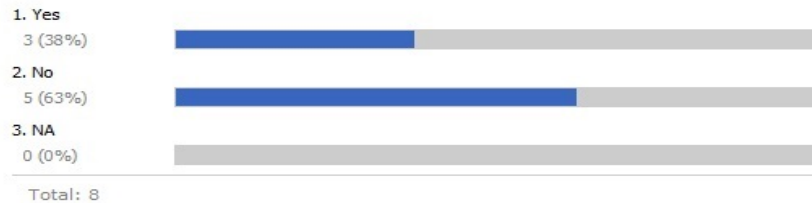
Enter Remarks

2. Explain the reason and fall prevention measures to patient / significant others.

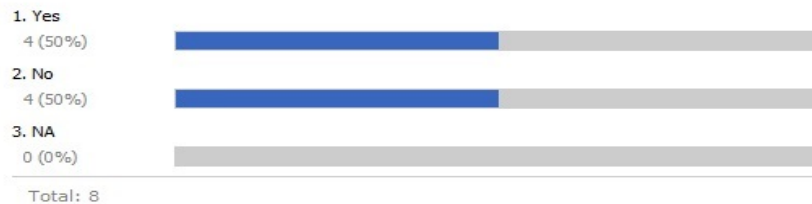


Enter Remarks in some special condition

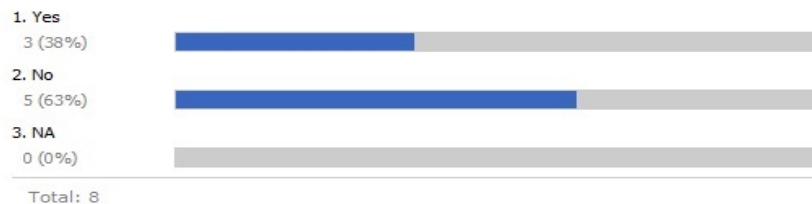
3. Assess patient for fall risk on admission.



4. Implement appropriate fall preventive measures to patient at risk.



5. Inform hospital staff for patient's risk of fall.



Results

- Three audits in four surgical wards and Breast Centre
 - Wear of Personal Protective Equipment
 - Remove of Personal Protective Equipment
 - Hand Hygiene
- Total 27 electronic audit forms developed

Results

- 462 e-audit forms were completed
- More than 450 pieces of paper were saved
- Storage place is saved

Feedback from the auditors

- All are satisfied with such change
- Convenient, easy to use and time saving

Future Plan

- Audit
- New Staff Training Record
- Mini test
- Equipment Check List

Acknowledgment

- DOM Lau So Ying
- WM Wong Kwok Ying
- WM Lee Mei Fong
- WM Yu Pui Ling
- WM Lee Sin Ming
- NO Wong Kwai Ying
- RN Wong Wai Kit
- EN Li WanQiu



Thank You