

HA Convention 2018

Engagement and Empowerment



Wound Management Enhancement in KCCC GLOPCs





九龍中醫院聯網
Kowloon Central Cluster

Bringing better health to our community

Kowloon Central Cluster
Department of Family Medicine & General Outpatient Clinics
九龍中醫院聯網家庭醫學及基層醫療部

Wound Management Enhancement in Kowloon Central Cluster General Outpatient Clinics

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Presentation outline

1. Background of the project

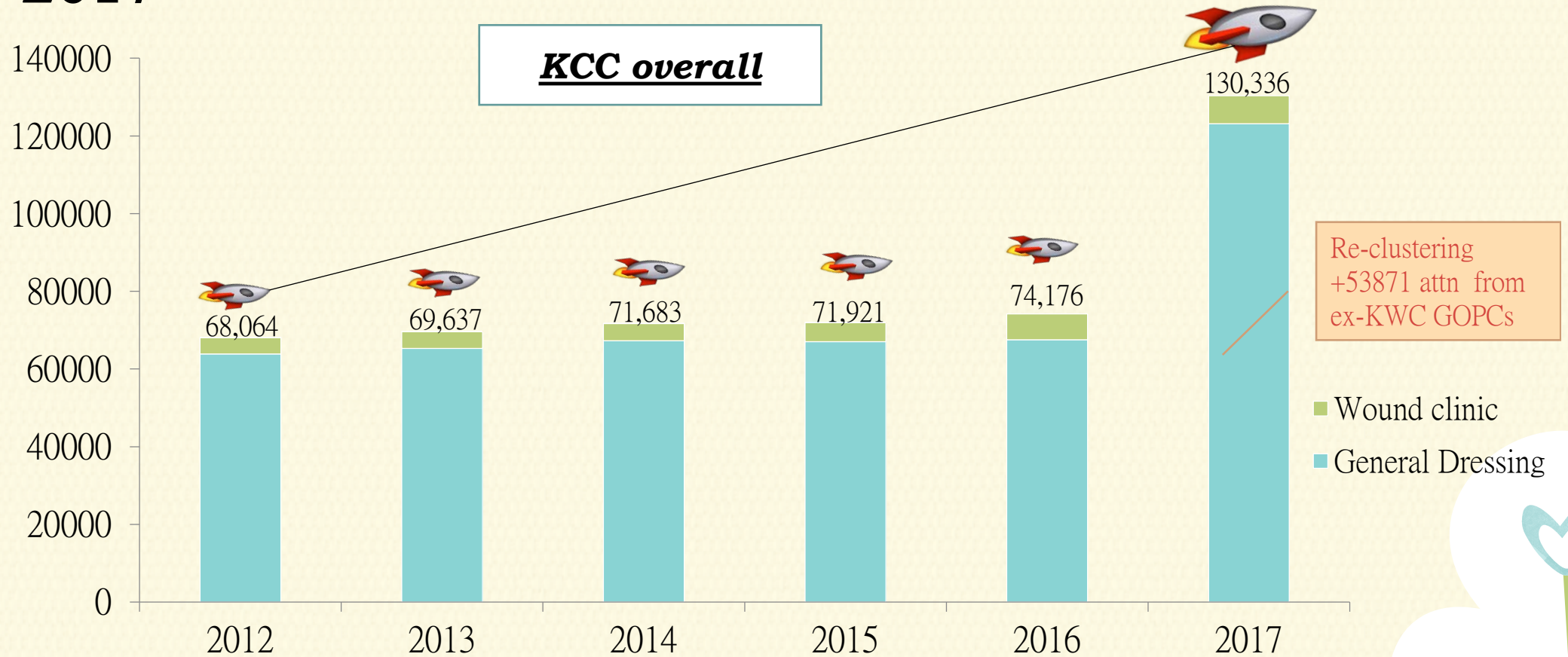
2. Objectives of the project

3. Strategies of the project

4. Evaluation of the project

5. Conclusion

Background :KCC GOPC Dressing Attendance 2012-2017



Re-clustering of KCC GOPCs



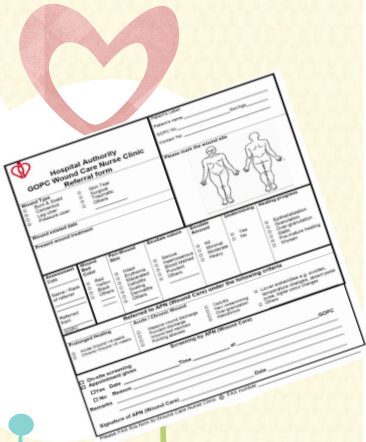
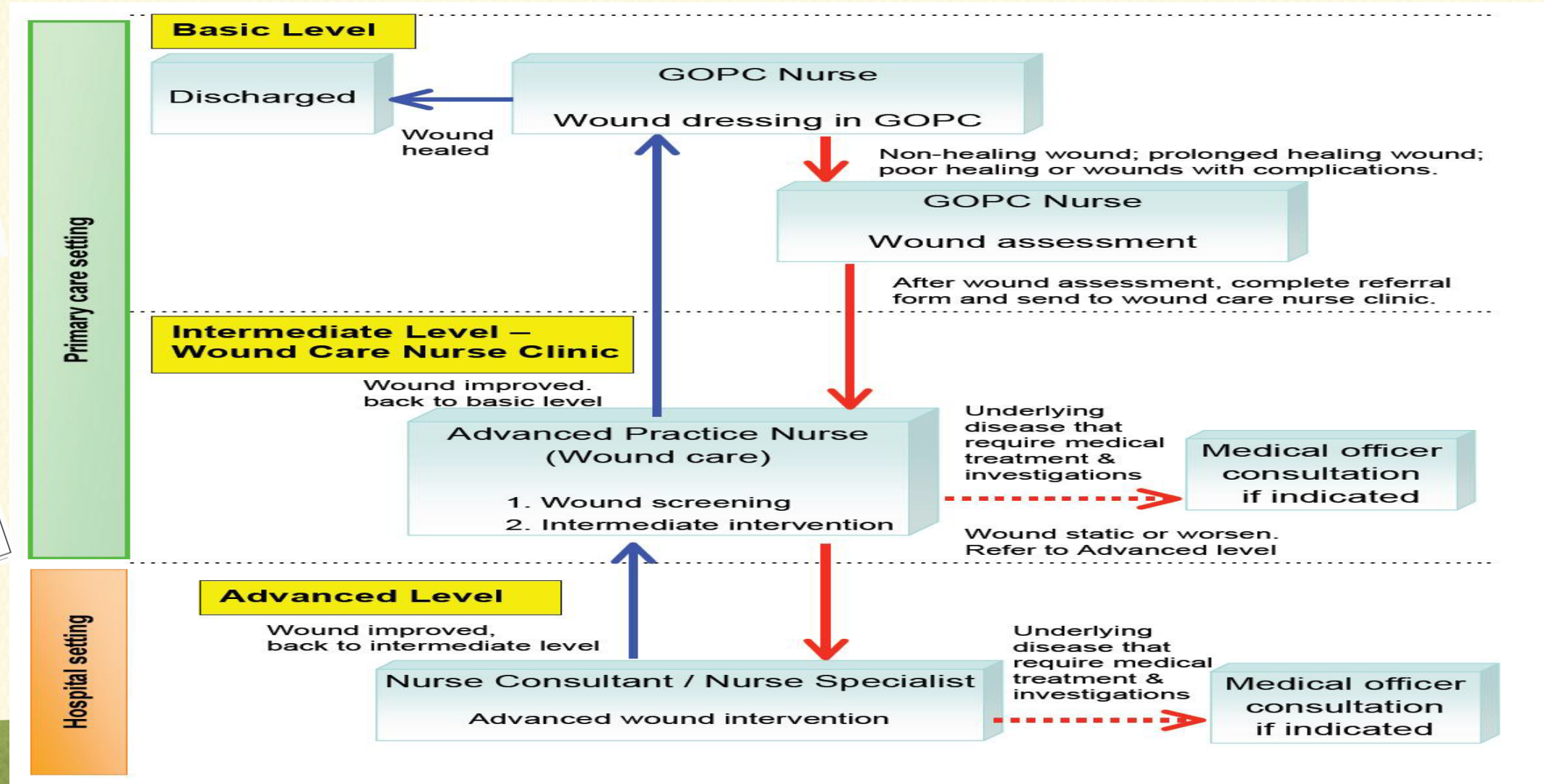
▲ Institutions that have been regrouped from KWC to KCC with effect from 1 December 2016

GOPC
wound care

GAP
identification

↑
Quantity
&
Complexity

Wound Care Model in GOPC-Wound Clinic *(Three-tier Collaboration Model)*



Objectives

- 1) Enhance and refresh professional knowledge on wound assessment
- 2) Standardize wound documentation in KCC GOPCs
- 3) Ensure continuity of care for patients
- 4) Improve quality of wound care service



Strategies

Wound Management Enhancement



1. Service
Training

2. Practice
Alignment

3. Quality
Control

4. Professional
Development

Strategies-1. Service Training

✓ 2 in-house wound care training for KCC GOPCs staff (2Q2017 & 1Q2018) were organized with 2 CNE points

✓ 31 nurses showed enrichment in wound care knowledge by the result of pre-test and post-test and the training was useful for managing different wound types



No	Description	Percentage of Agree or Strongly Agree
1	The training could enhance knowledge of wound care	90%
2	The training could help to promote confidence in managing different wound types	90%

Evaluation result includes:
dressing material, wound case sharing

Strategies-1. Service Training

Wound case sharing seminars

Wound Management Enhancement

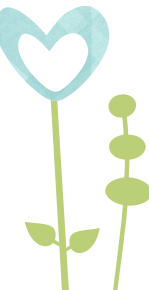


- ✓ Organized quarterly (since 4Q 2017), 35 nurses from 11 clinics
- ✓ Provided platform for sharing of evidence based practice and good practice
- ✓ Collected post-wound case sharing seminar questionnaire



Topic included:

- Medical Adhesive-Related Skin Injury
- Skin Tear Management
- Leg Ulcer Management
- Burn & Scald Management
- Carbuncle Management
- Over-granulation Management
- Skin Graft Management
- Trauma Wound Management



Strategies-2. Practice Alignment

Standardize Wound Chop



Wound chop for wound care procedures was standardized for **removal of stitches** or staples and **wound packing** to **enhance communication and patient safety** in 4Q 2017

Off stitches or staples

No. of stitches / staples removed _____

Union: Good / Fair _____

Remarks: _____


Wound packing

Wound Packing	No.	Material
Removed		
Inserted		

Strategies-3. Quality Control

Wound Dressing Audit

- Conducted in November 2017
- Total: **74 Nurses in 11 clinics**
- Among 17 audit items- **overall compliance rate was 99.6%** ; compliance rate in the **7 critical items was 100%**

Critical items	Compliance rate
1. Check patient's identification before wound dressing.	<div>100%</div> 
2. Check doctor's prescription and clarify if in doubt.	
3. Assess patient's general condition, allergy history and pain level.	
4. Perform patient's wound assessment before wound dressing.	
5. Prepare appropriate dressing sets, materials and equip PPE if indicated.	
6. Use appropriate wound cleansing lotion, dressing, equipment and method in carrying out the procedure.	
7. Perform the procedure with aseptic technique.	

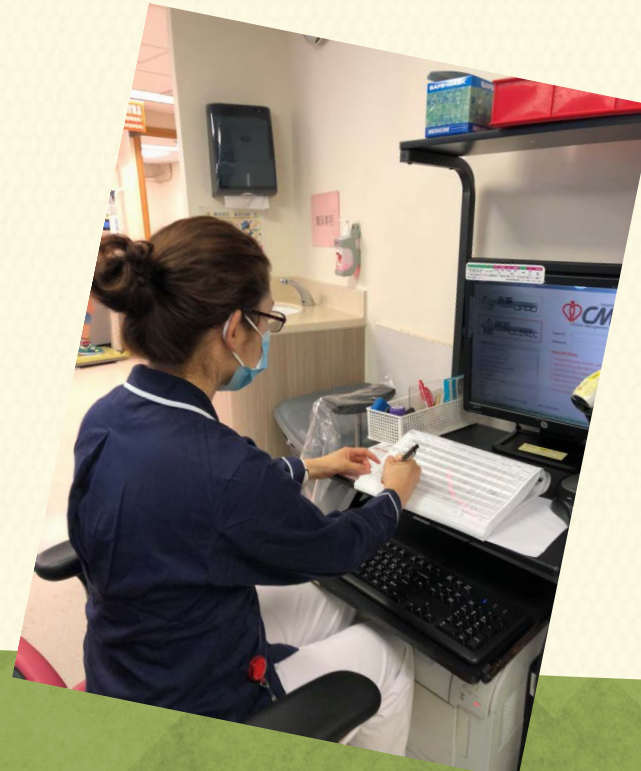
Strategies-3. Quality Control

Wound Management Enhancement



On-site Wound Care Coaching

- For new comers to GOPCs
- **Staff orientation program** (wound care) by wound nurse / APN
- Includes: common wound type, wound assessment and documentation, wound referral, patient education

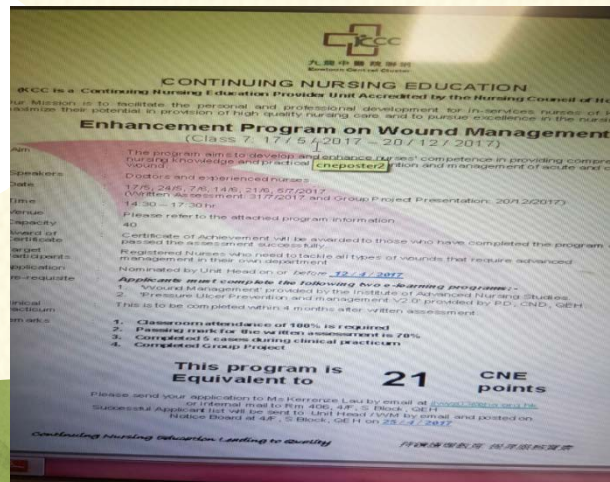


Strategies- 4. Professional Development



Encourage nurses to attend local wound care training courses or seminars

✓ 3 nurses attended the **KCC enhancement course in wound** in 2Q 2017 and another 3 nurses attended the **HKEC wound symposium** in 3Q 2017



Strategies- 4. Professional Development



Participated in the SAG PHC wound research for venous leg ulcers



Evaluation



Conclusion

Way forward of Wound Care Service in KCC GOPCs

Wound research - encourage active participate in evidence based practice, build up learning culture and prepare for further advancement in wound care

Wound training -design the tailor-made training which based on their learning needs

Wound link nurse -strengthen their function and facilitate communication among KCC GOPCs

CMS Wound documentation- promote electronic template for wound care in KCC GOPCs



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