Alerting Clinicians on Significant CT Findings by "Special Attention" CT Reports and Weekly Summary in New Territories West Cluster (NTWC)

Dr. Gladys KWAN
NTWC Deputy Service Director (Q&S) /
TMH Consultant (A&IC)

# Background

- Increased patient load
- Increased requests for radiological exams
- Increased reports
- Objective: to increase staff awareness on important CT reports



Mingpao, 17 Jun 2016



Oriental daily, 25 Apr 2017

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#### CT report with special attention 醫院管理局 reminder

#### Issued by radiologist for

- (1) new case of **malignancy** or
- (2) incidental finding of **suspected** malignancy or
- (3) known malignancy with **significant** disease progression
- All in & out patients of NTWC
- Investigation being booked for urgent attention is excluded



## Weekly summary page

 A weekly summary page of special attention reports to the report destiny was printed weekly to serve as a second reminder and safety net

| The report of below listed radiological examination is now available and requires <b>SPECIAL ATTENTION</b> . |                              |      |                             |      |               |             |                        |
|--|------------------------------|------|-----------------------------|------|---------------|-------------|------------------------|
| REG. DATE/TIME   | PATIENT NAME                 | MOD. | PROCEDURE                   | VER. | REQ. LOC.     | CASE NO.    | IDENTIFICATION BARCODE |
| 10-Sep-2015 00:00  | CHAN, SUET LIN SUET LIN SUET | CT   | Sinuses & Face + con.       | 1    | TMH/@NM/@PET  |             |                        |
| 17-Aug-2016 15:17  | TMH, IN PATT                 | CT   | Brain plain-Epilepsy fm AED | 1    | TMH/GOYM/@GEN |             |                        |
| 19-Aug-2016 16:41  | TMH, IN PATT                 | CT   | Brain plain                 | 1    | TMH/@DH/@@M   |             |                        |
| 08-Sep-2016 17:39  | LAU, SIU YUEN                | CT   | Brain+con.                  | 1    | TMH/1T/1BBB   | HN130005086 |                        |
| 09-Sep-2016 17:25  | KHONG, PAK HOP               | CT   | Brain+con.                  | 1    | TMH/NS/E8     | HN00000052R |                        |
| 09-Sep-2016 17:25  | KHONG, PAK HOP               | CT   | Brain+con.                  | 3    | TMH/NS/E8     | HN00000052R |                        |
| 09-Sep-2016 17:34  | KHONG, PAK HOP               | CT   | Brain+con.                  | 1    | TMH/NS/E8     | HN00000052R |                        |
| 09-Sep-2016 17:34  | KHONG, PAK HOP               | CT   | Brain+con.                  | 3    | TMH/NS/E8     | HN00000052R |                        |
|  |                              |      |                             |      |               |             |                        |

\*\*\* End of Report \*\*\*

Total no. of reports: 8

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## **Evaluation**

- Case review
  - From Dec 2016 to Mar 2017 (4 months),
     282 CT special attention reports were issued, 147 cases were reviewed
  - 23% (n=34) required immediate action, all cases have been handled timely



### **Evaluation**

- Surveys for radiologists and clinical staff
  - Positive feedbacks were received



Radiologists agreed that it improved the communication between radiologists and clinicians



Clinical staff agreed that the special attention reminder would enhance patient safety



## Conclusion

- The special attention CT report has proved its effectiveness in enhancing communication between clinical staff and awareness on important radiology findings
- The extension of this function to important non-malignant conditions would be explored

