



Service Priorities and Programmes Electronic Presentations

Convention ID: 673

Submitting author: Ms Mui Fa TSANG

Post title: Registered Nurse, Our Lady of Maryknoll Hospital

Developing an user friendly and updated community resources information filing system

Tsang MF(1), Wong SF(1), Lam PL(1), Siu TS(1), Leung MK(1), Tam SPT(1), Mok KF(1), Ho KM(1)

(1)Community Nursing Service, Our Lady of Maryknoll Hospital

Keywords:

Community resource information

Community nurse

Easy access

Community resource information filing system

Introduction

Better aligning and utilizing health-related community resources can facilitate patients who require community care to have better quality of care. Through community nurse home visits and assessment, community nurse can identify patients' needs and provide relevant information to help them. However, there are many spectrum and abundant information about health-related community resources. In order to search the community resources information promptly and easily, a systematic file record is required. Community nurse can save time to search information and provide update and relevant community resources information to patients to improve patient's quality of life.

Objectives

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Methodology

A survey about the existing community resources information was dispatch to community nurses and collect feedback from them. A systematic and update community resources information file was set up by category. A tailor-make briefing session was conducted to all community nurses to facilitate them to use. A pocket size cue card was designed to all community nurses for easy access for community resources information. A pre and post satisfaction survey was conducted before and three months after the using of new filing system to evaluate the effectiveness.

Result

1) 90% community nurse agreed that community resources information can facilitate them in patient care and 100% community nurse agreed that the existing community resources information file need to renew.

2) Pre and post satisfaction survey were conducted. The average score of satisfaction survey for filing category were increased from 65% to 95%. The average score of

satisfaction survey for filing sequence were increased from 75% to 100%.

3) The average score for easy access and search relevant community resources information were increased from 70% to 95%.

Community resources information can help patients care in community nurses' daily work. Therefore, regular renewal and sort out of community resources information is essential.