



Service Priorities and Programmes Electronic Presentations

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Improve Haematology patient service through new design education cards

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Haematology patient

Increase patient understanding on disease

Increase motivaion

Education cards

Introduction

New diagnose haematology disease patient and their family are getting many anxiety and worry about their disease prognosis. They need to receive many information and proceed some unfamiliar procedures. For example, chemotherapy, Hickman line insertion. Health education is important for patient and their relatives to take care the patient in every stage. Additional information leaflet can enhance patient understanding. Currently, there is an education booklet on Hickman line care and traditional information pamphlets which can provide knowledge about the disease, management plan and daily living care. However, patients are not always willing to read the information pamphlets because the long and stuffy content. Also, it is quite time consuming to share all the information by nurse at the same time. Therefore, two new precise information card which focus on "Understanding Leukemia" and "Hickman line care" have been prepared. It is believed that the treatment process for haematology patient is long but a bright and attractive education card can improve the patient understanding on their condition and increase motivation to learn how to take care of the body.

Objectives

1. Improve Haematology patient's understanding on their condition
2. Enhance patient motivation to take care of the body
3. Facilitate the teaching process

Methodology

Cards Design

1. Content revised by using simple precise words
2. Simplify content into two A3 size cards
3. Using more photos instead of only words explanation
4. Display with larger type size words
5. Adding warm and colorful pictures which increase the attractiveness

Implementation plan

1. Introduce two cards to all nurses and collect feedback

2. Introduce two cards to indicated patients and relatives and collect feedback

Result

“Understanding Leukemia” and “Hickman line care” education cards have been shared to patient since 9/2016 in Haematology unit. There are 8 patients and their relatives have been used. Most of the patients have read the content and agree that it is easily to understand their condition and get familiar to take care of themselves after reading the cards. Nurses also feel easy to introduce the content to patient. Time saved when shared through photos and facilitated the education process.