



Service Priorities and Programmes
Electronic Presentations

Convention ID: 382

Submitting author: Mr CHU MING IP

Post title: Registered Nurse, Tuen Mun Hospital

A Small Change with Big Difference

Ip Chu Ming

Department of Clinical Oncology

Keywords:

call bell

Introduction

Bedside call bell is definitely important and life saving device for patients to seek help from health care professionals. Usually, the staff responded to the " call bell' in female patient cubicle over few minutes. Therefore, the supporting staff suggested to install the extra "Alarming device" in female patient cubicle, it's for enhancing the response time if patient pressed the call bell.

Objectives

- (1). To increase the awareness of patient call by using the call bell.
- (2). To boost the efficiency on solving patients need.

Methodology

To install 2 more "Alarming device" in female patient cubicle.

Result

After installation of the extra "Alarming device" in female cubicle, the staff responded to the call bell within 1 minutes. The nurses and supporting staff both feedback that the device is useful for enhancing the awareness of responding to call bell. It's proven to boost the efficiency on solving patient need.

Conclusion: The quality improvement project is shown effectiveness of responding to the call bell and improved patient's quality of care.