



Service Priorities and Programmes Electronic Presentations

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USB flash drive for patient education video

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Introduction

Nowadays, communication between nurses and patients is of paramount importance. In order to provide information to patients and their families with greater effectiveness, we made use of the televisions in the ward to provide education videos for them.

About 40 useful topics are saved in a USB flash drive. They include information on admission and discharged management to facilitate patients easily adapted to the new environment and to have smooth discharge. Patient knowledge on inhaler, pressure ulcer prevention and wound care. Ward clerks are responsible to broadcast the video during visiting hour from 4pm to 5pm on weekday. Nurses would choose the topics which are specific to the patient/ relative's needs e.g bronchoscopy procedure, quite smoking, OGD, MRI, TB / MRDTB.

The videos are either produced by TBCU , HA hospitals or downloaded from smart patient website.

Objectives

1. Improve patient and relatives' understanding of their disease and management.
2. Enhance rapport and trust between patients/ relative and health care professionals as more comprehensive information is given before conduction of investigation or procedures for them.
3. Involve the patients' relative during the patient journey and have better preparation before discharge.

Methodology

1. Provide a digital medium for us and thus allowing us to give out information with greater flexibility and convenience.
2. Make good use of the equipment of the ward, making the purchase of new equipment unnecessary.

Result

1. Reduce the time spent by nurses for orientation of a newly admitted patient and

preparation for discharge.

2. Standardize the education materials to patients through electronic means.