



Service Priorities and Programmes Electronic Presentations

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Integrated Wound Care Services in OLMH

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Introduction

There were over 17,000 attendances for wound dressing that many were chronic wound in Family Medicine Clinic (FMC) at Our Lady of Maryknoll Hospital (OLMH) in 2015. It is not uncommon for treating the complicated or chronic wound by using traditional practice and usual dressing products that requiring frequent dressing but not promoting wound healing. In order to enhance wound care services in OLMH, a pilot program on 'Wound Care Nurse Clinic' (WCNC) was started in February 2016. The program aimed to promote wound healing, reduce complications, control symptoms as well as enhance quality of life by providing advanced care for patients with complicated or chronic wound.

Objectives

A multidisciplinary approach was adopted in collaboration with Enterostomal nurse and nurses from Surgical, OPD and CNS; work closely and liaise with primary care physicians and podiatrist.

The team nurses had clinical practicum and received advanced training in wound care.

Services consisted of comprehensive patient and wound assessment, individual treatment plan, skilled wound dressing and advanced treatment, educational and psychological support with ongoing monitoring.

Methodology

Several strategies were implemented to develop the services including standardized electronic documentation, developed wound management workflow and clinical guide of wound care products, established wound care protocol. The team adopted Wound Management Manual from RAE Nurse and Allied Health Clinic to direct management options and enhance consistency of care.

Result

Total 58 unique clients with 27 inpatients and 31 outpatients consulted wound nurse among the total visits of 278 in the clinic from Feb 2016 to July 2016.

From the statistics of the out-patient group, there were 68 % of wound was healed by 3months' time.

The mean score of wound pain had significantly improved from the first visit of 2.46 to the last visit of 0.61.

The result is very encouraging in patient satisfaction survey, with 82% of the patients rated the overall performance of the services as very satisfied and 18% of patients rated as satisfied.

The services enhance the access to health care services especially for management of complicated wound in the community. The positive feedback and favorable patient outcomes reflect that the wound care nurse clinic is valuable and beneficial to patients.