Understanding Nurses' View on Nursing Grand Round

Sin WH, Lee PM, Tung KL, Ip OK, Ng WY Judy
Department of Obstetrics & Gynaecology, Princess Margaret Hospital

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Introduction
Nursing Grand Round has been introduced in the Gynaecology ward since 2013. It aimed at enhancing quality of care through team approach including nursing and supporting staff. Evaluation had been conducted in 2013 and 2016 with increase in compliance rate from 50% to 80%. The assessment form for the round had also been modified as more user friendly and renamed as “Facilitator Checklist”. In January 2017, a staff survey on Nursing Grand Round was conducted.

Objectives
1. To understand the nurses’ view on Nursing Grand Round
2. To facilitate smooth workflow of Nursing Grand Round

Methodology
A self-developed survey form was developed with four main categories: Clinical Practice, Support from Senior, Staff Development and Others. The survey was conducted in anonymous and the Gynaecology nurses were participated on voluntary basis.

Result
In total, 15 numbers of valid forms were received. The return rate was 68.18%. On the Clinical Practice, over 93.33% of nurses agreed staff competence and quality of care were promoted through case discussion in the round. On Support from Senior, all the nurses agreed supervisory role of seniors was demonstrated as direct feedbacks and relevant clinical information were given during the round. All the nurses agreed staff development was promoted as their confidence in case presentation was increased. Also, the round facilitated knowledge exchange and staff awareness on the need of further development.

Overall, 93.33% of nurses were satisfied with the Nursing Grand Round in the Gynaecology ward. 53.33 % agreed 11 – 20 minutes’ round was appropriate while 46.67% would prefer 5 -10 minutes. For frequency, 53.33% preferred monthly round, 33.33% preferred bi-weekly round while 13.33 % preferred weekly round. For
participants of the round, all the nurses agreed to involve Nursing Officer, Advanced Practice Nurse and Registered Nurses in the round. Only 33.33% agreed to involve Ward Manager in the round and none of the nurse expressed to involve supporting staff.

The result showed that nurses believed Nursing Grand Round would enhance not only clinical care but also staff development. Besides, supervisory role was also manifested and strengthened. Involvement of ward manager and supporting staff in the round should be encouraged for enhancing team effort and spirit. Implicitly, Nursing Grand Round is essential to ensure safe practices and reinforce clinical supervisory role.

A step further, nurses are encouraged to involve in the nursing documentation audit especially on the case records which presented in the round. Through this approach, self-awareness will be further increased by reviewing own practices as well as documentation.