



Service Priorities and Programmes Electronic Presentations

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Pilot Use of QR (Quick Response) Code Card Contained Health Care Information for Educating Patients and Carers in HKEC

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Introduction

The reports from HA Patient Experience and Satisfaction Survey (PESS) 2013 and PYNEH In-patient Pre-discharge Improvement program 2015/16 indicated that the provision of information related to care and recovery on leaving hospital should be enhanced.

Objectives

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Methodology

- A QR card was designed with 6 QR codes of health care information related to healthy diet, fall prevention, rehabilitation shop, rehab bus arrangement, Smart Patient and HKEC Patient Resources Centre. It was then piloted in Medical & Geriatric unit of P

Result

- Total 100 planned discharge patients were recruited (40 from PYNEH, 40 from RTSKH and 20 from TWEH). 18 patients and 74 carers (92%) completed the questionnaires. 99% reported that the information was clear. 74% agreed that the card was easy to use. 97%