



## Service Priorities and Programmes Electronic Presentations

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### **Joint effort makes admission easy**

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### **Introduction**

Due to high proportion of the aged population residing in NTEC and also cross-border health care needs, there is a great challenge of galloping demand for in-patient service. It is inevitably that the capacity of the Medical Department of the North District Hospital has been overloaded. In order to cope with the tremendous demand, an updated and flexible admission system among mixed gender wards and single gender wards is very important. Workgroup leading by frontline nurses are formed to involve in the parts of conception, discussion and formulation of new admission system. Finally, the workflow is endorsed and implemented.

### **Objectives**

The workgroup takes the initiative to review the existing admission system, and they collect opinions and valuable experience from other nurses, which can enhance intra-departmental communication. With the consensus and understanding of nurses, it can facilitate the changes of new admission system and increase the efficiency.

### **Methodology**

The workgroup members nominated by their managers are responsible and keen on departmental operation and planning. They firstly start with small group discussion and propose ideas after collecting opinions from their own wards. With the input of DOM and ward managers, a new admission system is planned.

After the approval of new admission system, the workgroup reviews and actively points out daily operation problems/potential problems through regular meetings. It maintains a good communication between wards' nurses and management.

### **Result**

An updated admission system is established to cope with the increasing demand of admissions. Moreover, it provides a great opportunity for frontline nurses to handle departmental issues and planning, and thus increases their belongings to Medical Department.