



Service Priorities and Programmes Electronic Presentations

Convention ID: 1007

Submitting author: Mrs Suet Fun LUI

Post title: Registered Nurse, Tuen Mun Hospital

Enhancement on Patient Education: Review Program for Chemotherapy Care Education Booklet by Patient Satisfaction Survey

Lui SF, Wong MC, Lau YLE, Lam PY.

Clinical Oncology Unit, Tuen Mun Hospital.

Keywords:

Chemotherapy

Patient Education

Introduction

Providing chemotherapy service and care to patients are the core element in Clinical Oncology unit. There are 266 new cases (in-patient) in 2016, it is important to give education to patient in advance before they receive their first chemotherapy treatment as this can increase patient awareness and alertness towards the allergic reaction and the potential side effects, it then prevent the serious complication as medical intervention can start early. In order to enhance the patient education of chemotherapy care, the education booklet was specifically designed by Oncology nurses and used from 2015 for the patients who receive the first cycle of chemotherapy. For revising the significance of the patient education, the review program was launched and the questionnaire was used for assessing the patients' understanding and the evaluation program carried out by using the patient satisfaction survey.

Objectives

The aim of this review program is to describe the content of Chemotherapy care booklet for patients who receive the first cycle of chemotherapy and to assess the knowledge gain and satisfaction level of patients. As a result, for the determination of significances of a designed chemotherapy care education.

Methodology

The chemotherapy Care Questionnaire used in this program is a self-designed questionnaire to assess chemotherapy care knowledge of patients. It consisted with 10 questions related to chemotherapy care included in the content of the booklet. The satisfaction survey to assess the satisfaction level of patients.

Result

The program result showed that the patients had their knowledge enrichment on the related chemotherapy care ,and their awareness on related side effects and allergic reaction increased.

The satisfaction survey result showed 100% of patient satisfaction on chemotherapy care education .