Co-Care Service Model for the Care of Adult Patients on Ventilator in General Ward of Queen Elizabeth Hospital

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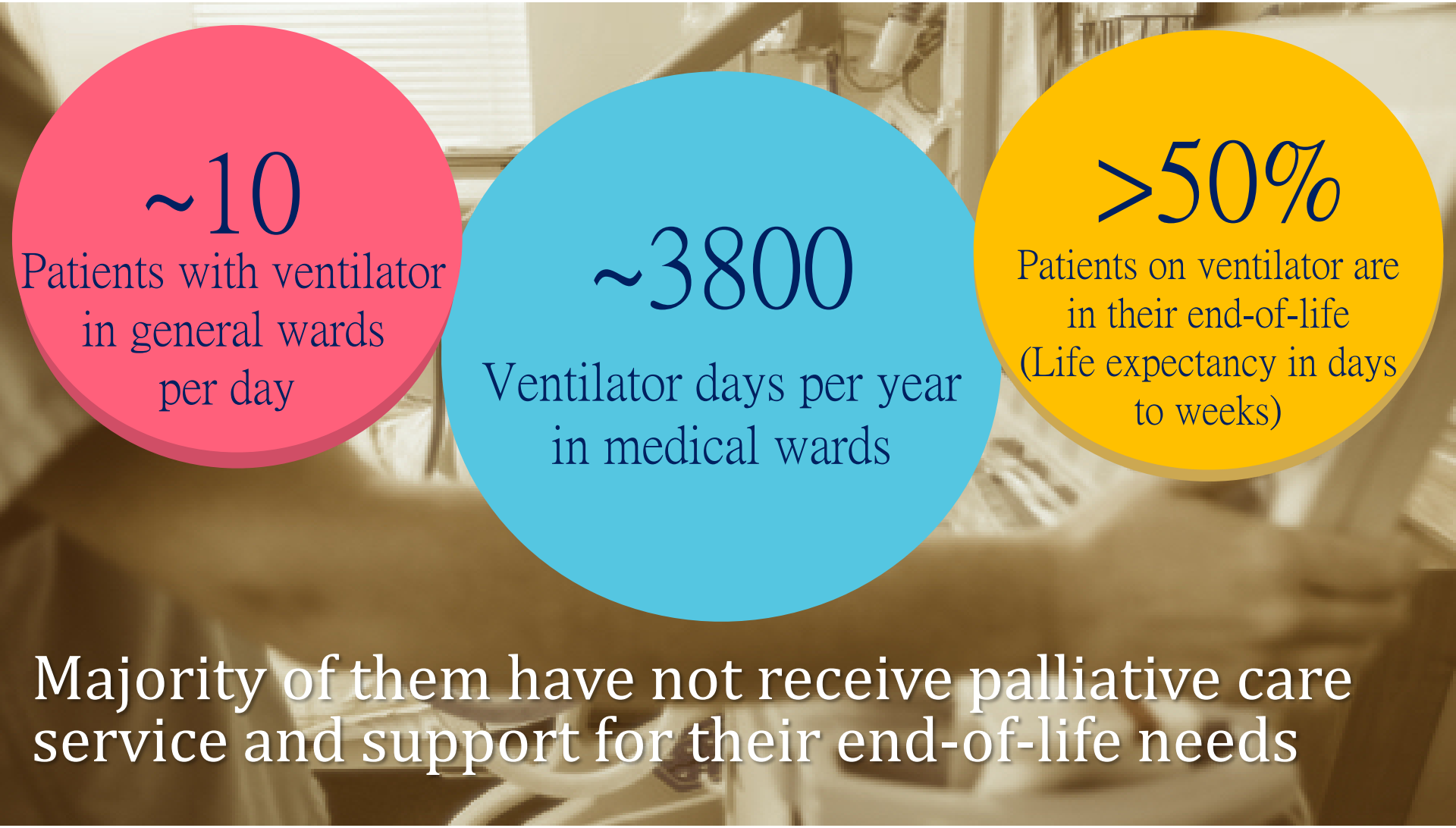
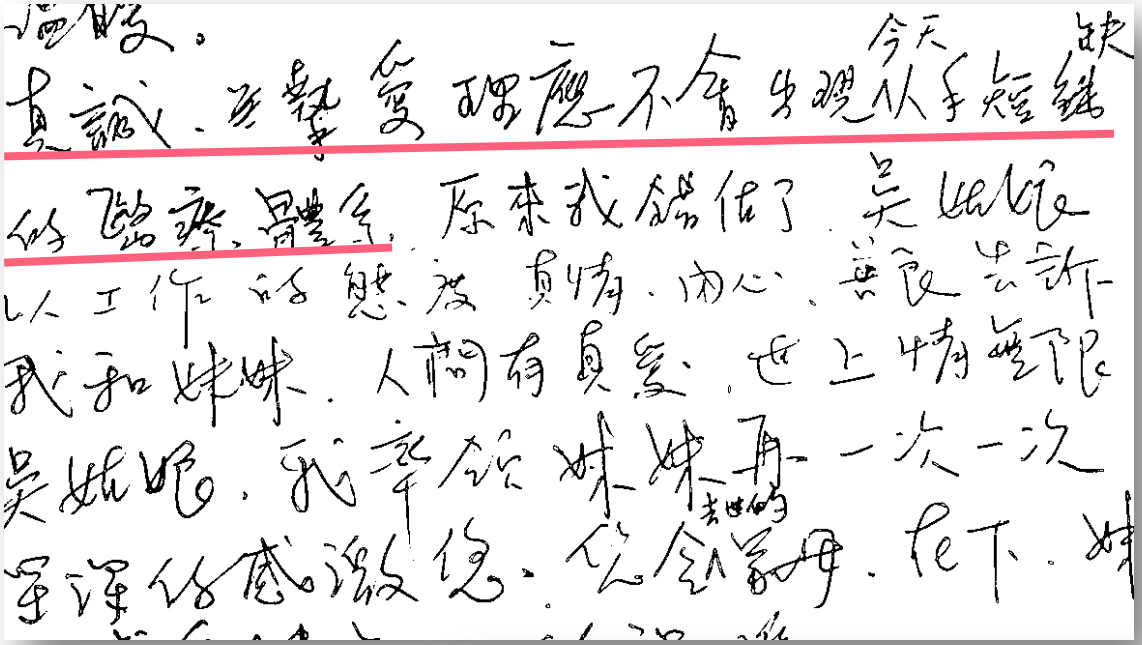
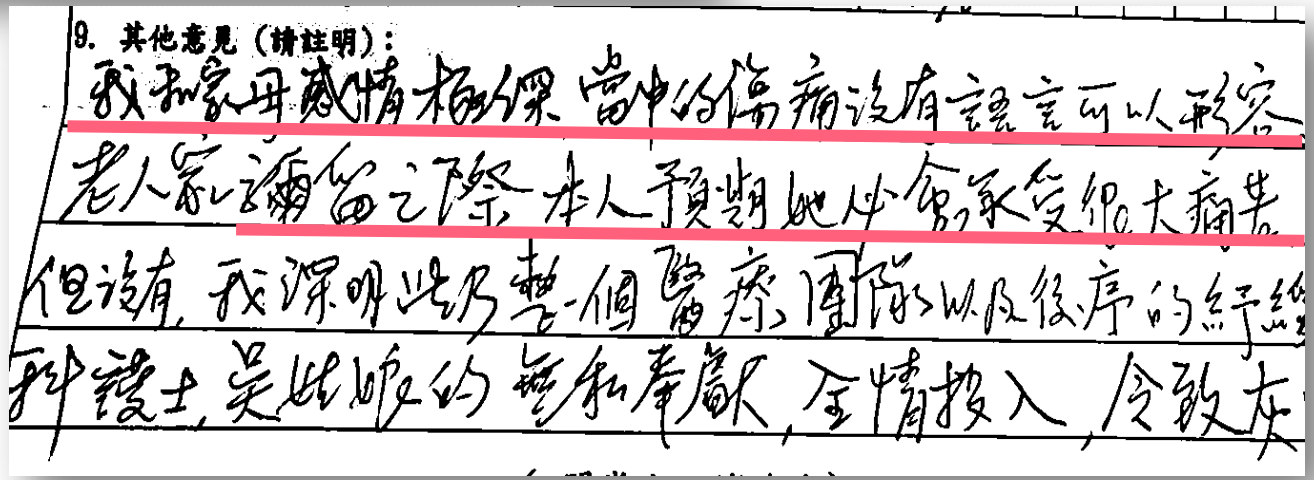
Current Situation

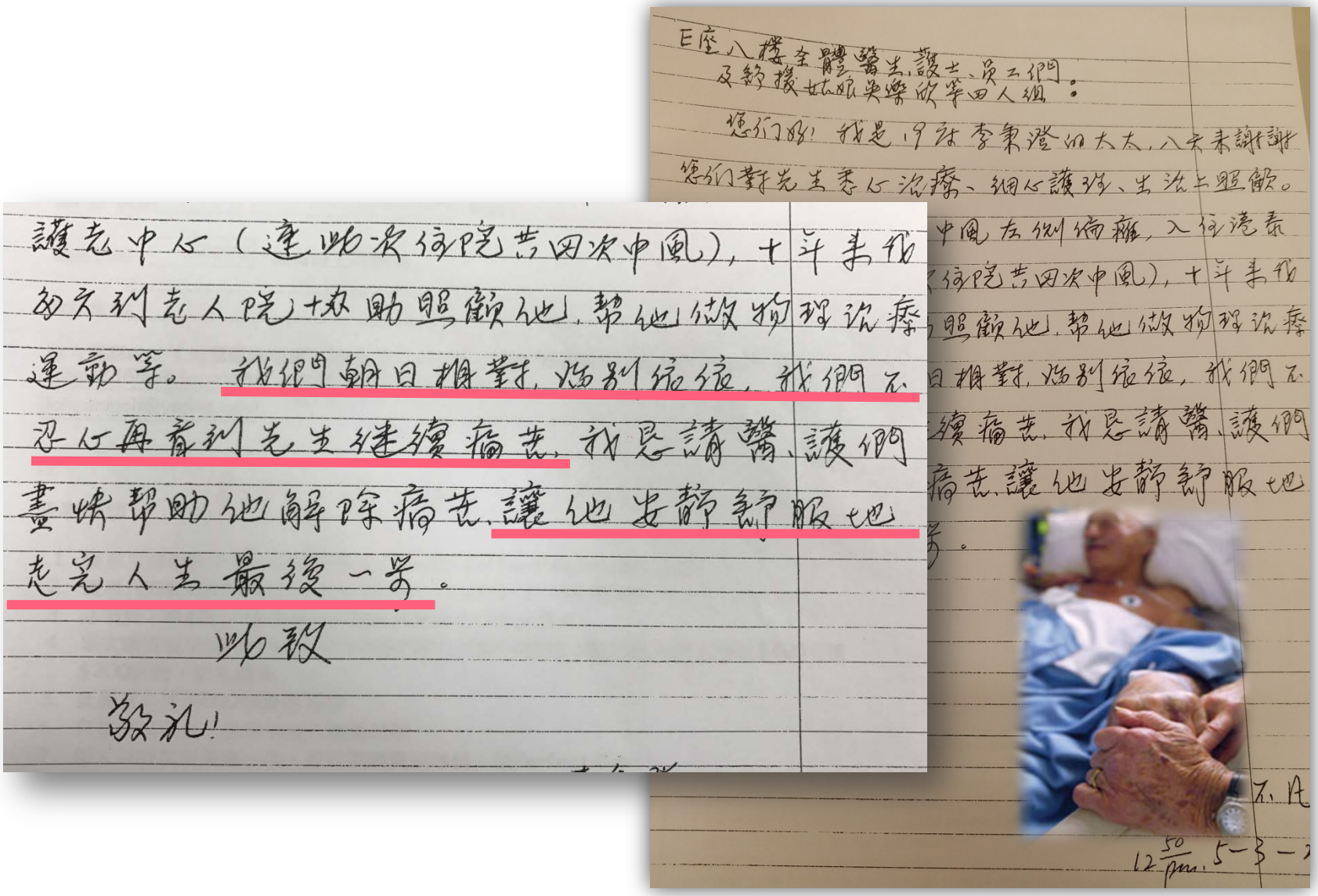


Voices from Relatives





Voices from Relatives

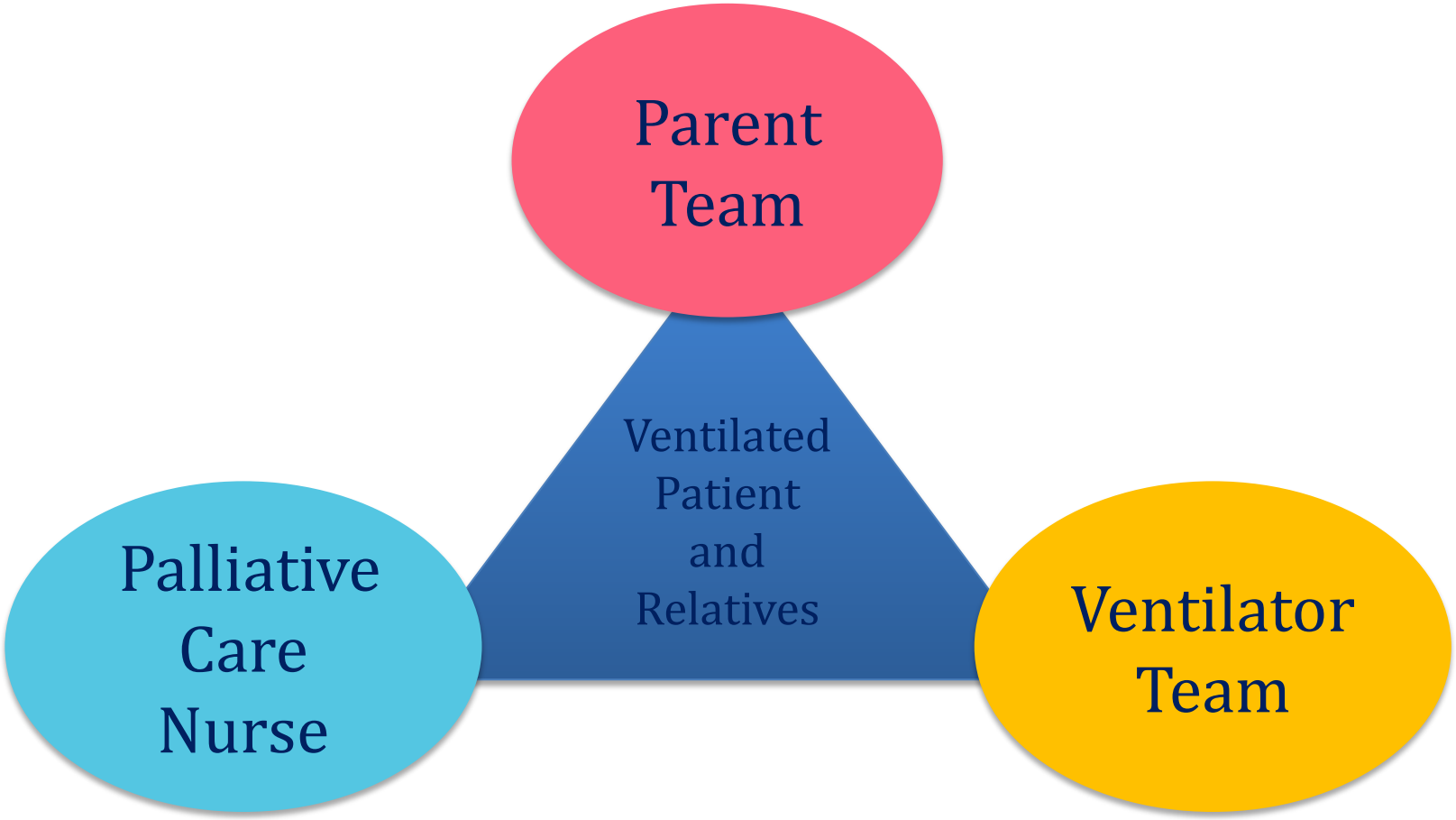


Needs for expanding the palliative service to this group of patient were high-lighted

What can we do?

Co-Care Model

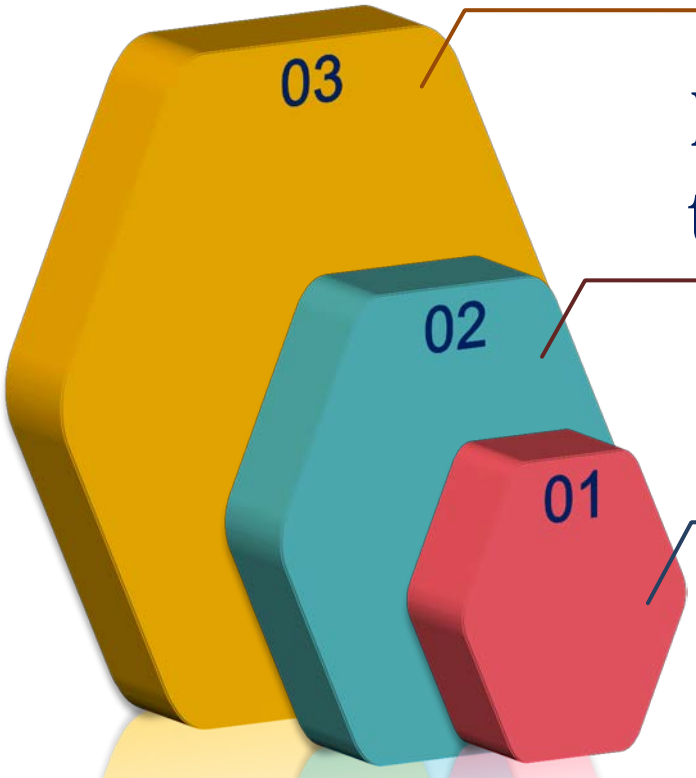
Decision making on treatment plan



Supportive roles
Promote communication

Support ventilator Care

Objectives



Minimize futile CPR and other life sustaining treatment

Facilitate communication in treatment plan

Improve patients and families experience of care

Target Patients

Adult patients who are on ventilator in general wards

Parent team agreed the involvement of palliative care nurse

Co-Care Service Algorithm

- Ventilator loan list
- Referrals

IDENTIFY PATIENT

- Holistic assessment
- Communicate with parent team for the treatment plan

ASSESSMENT & COMMUNICATION

- Comfort care
- Family meeting & discuss ACP if appropriate
- Refer other team member if needed

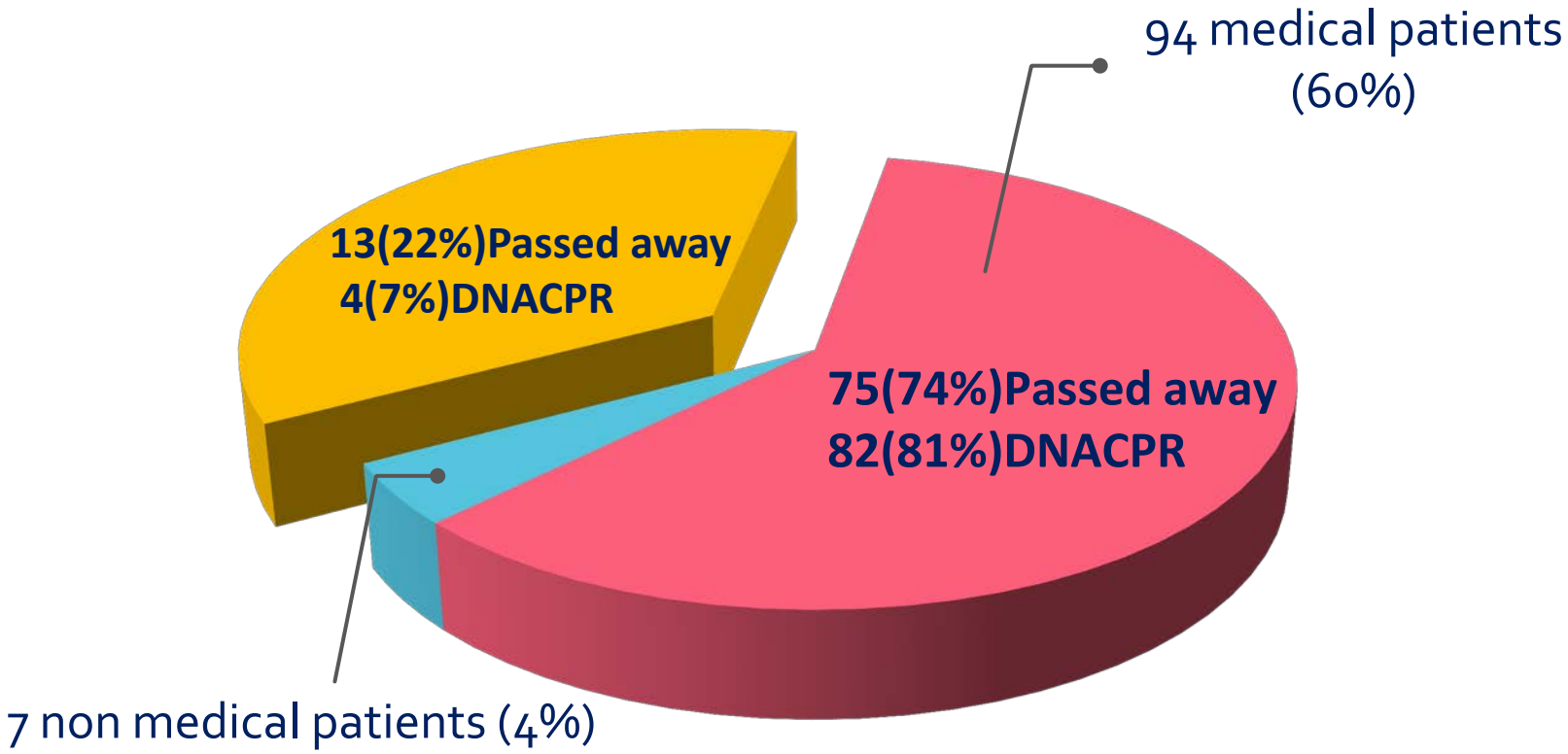
CARE & COLLABRATION

- Bereavement phone call
- Condolence card

GRIEF & BEREAVEMENT

157 Patients Assessed(Apr/2016-Aug/2016)

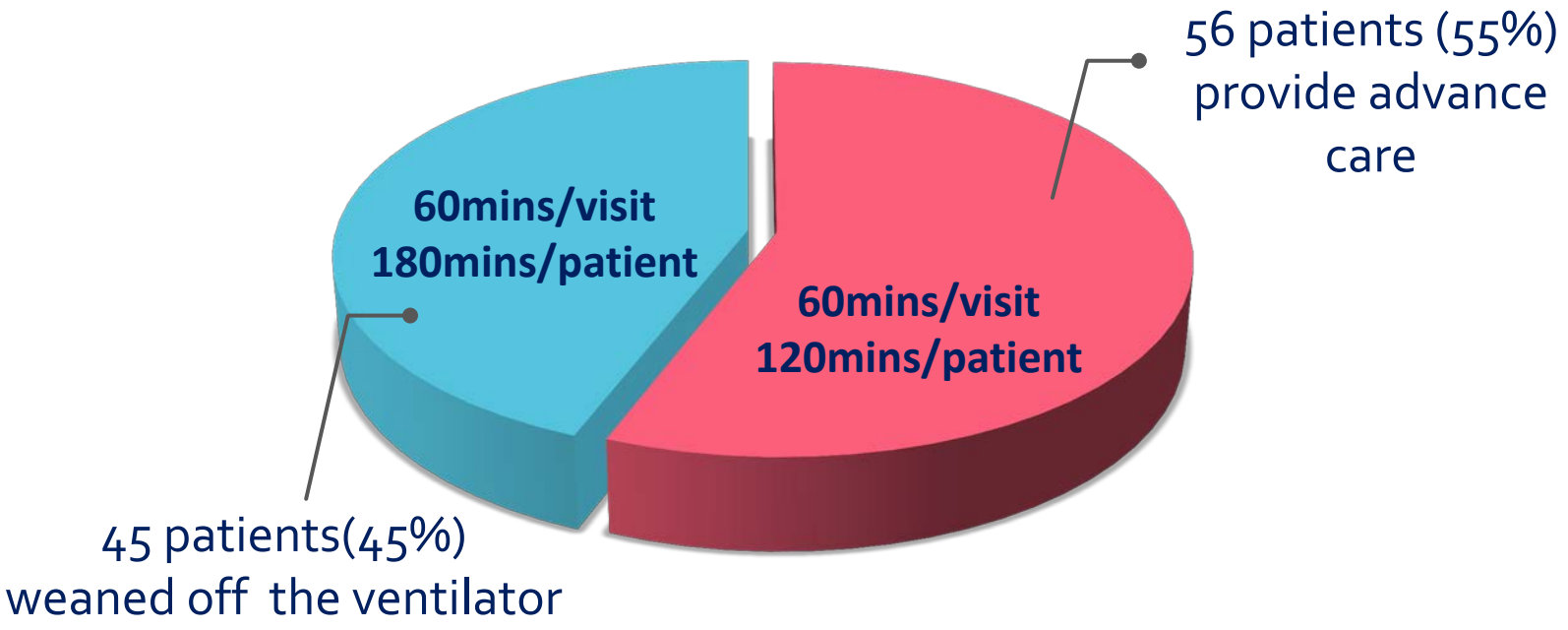
101(64%) patients engaged
56(36%) patients not recruited



101 Engaged Patients

32 Family meeting

19 DNACPR in place after engagement



Key Components of the Service

Comfort care

01

Key Components of the Service

Facilitate decision making

FAMILY MEETING

Provide support

Give information

02

Key Components of the Service

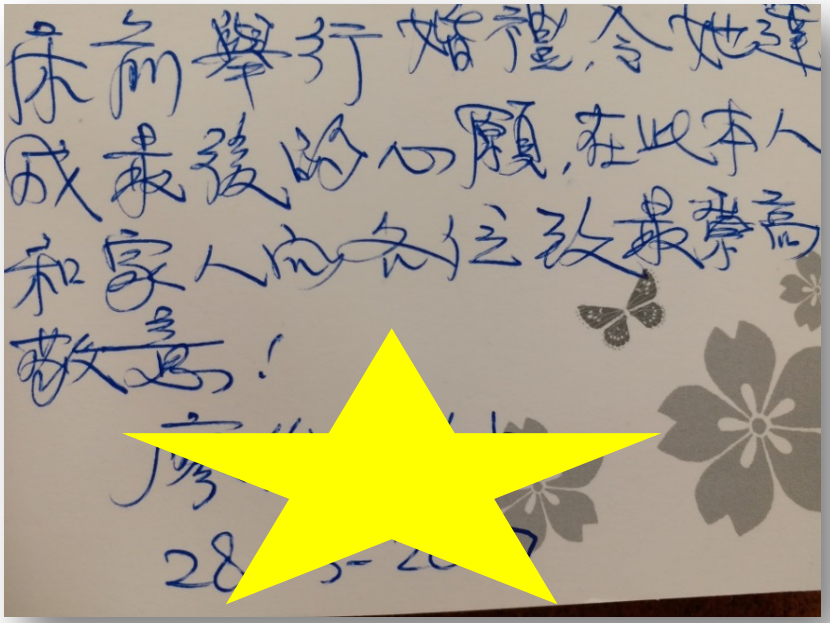
Advance care Planning	Discussion with parent team
03	04

Our Patient's Story

- 74 years old Mr. Lee with CA lung
- Intubated in first day of admission
- Wean off the ventilator in Day 5
- Condition gradually deteriorate because of his disease progress
- After family meeting, all family prefer no CPR and not for re-intubation to avoid patient's prolong suffering

Our Patient's Story

- Mr. Lee's daughter will getting marry in JULY 2017



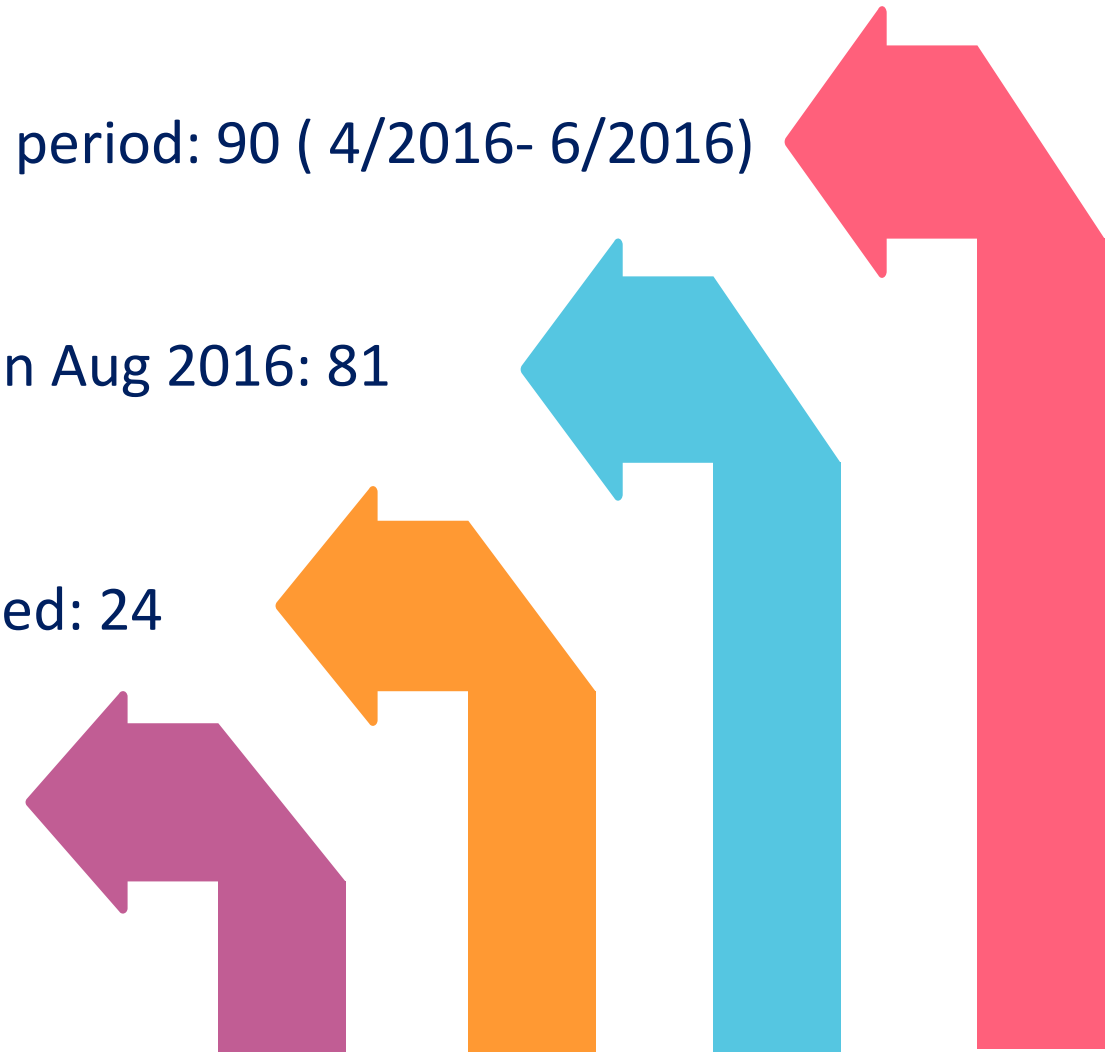
Satisfaction Survey(August 2016)

Total patient died in the period: 90 (4/2016- 6/2016)

No. of survey sent out on Aug 2016: 81

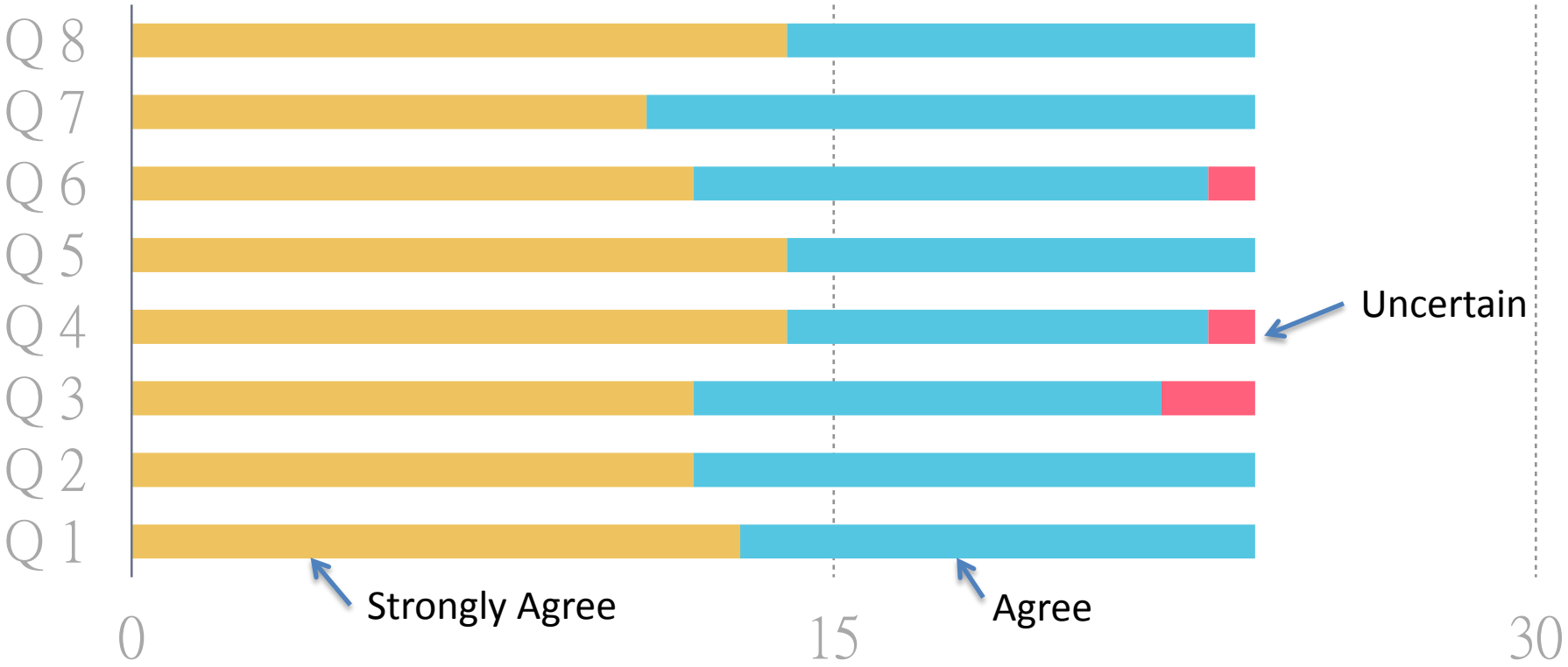
No. of the survey returned: 24

Returned rate: 30%



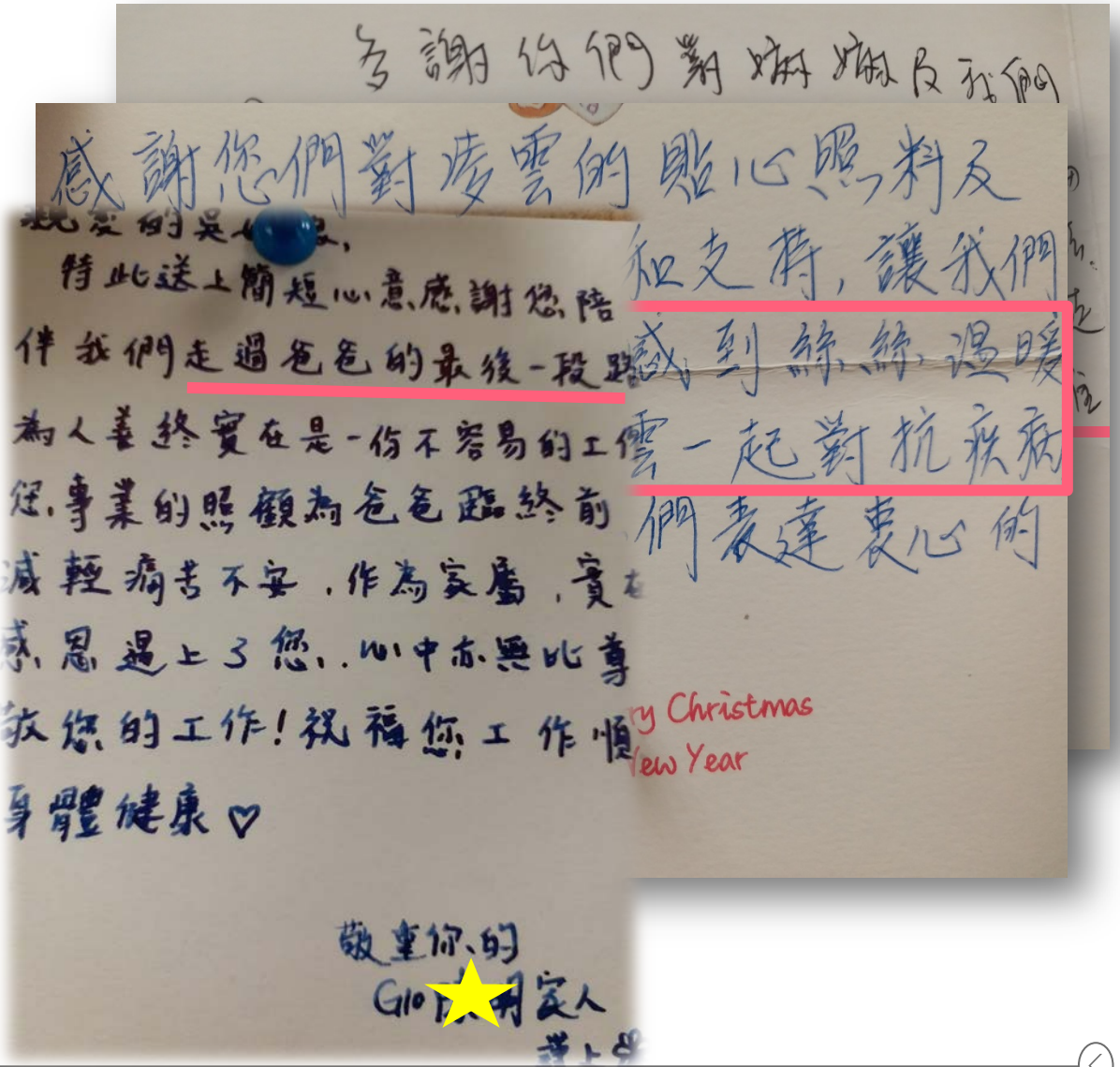
Results

All the 8 questions rated highly satisfied(53.1%) and satisfied(44.8%)

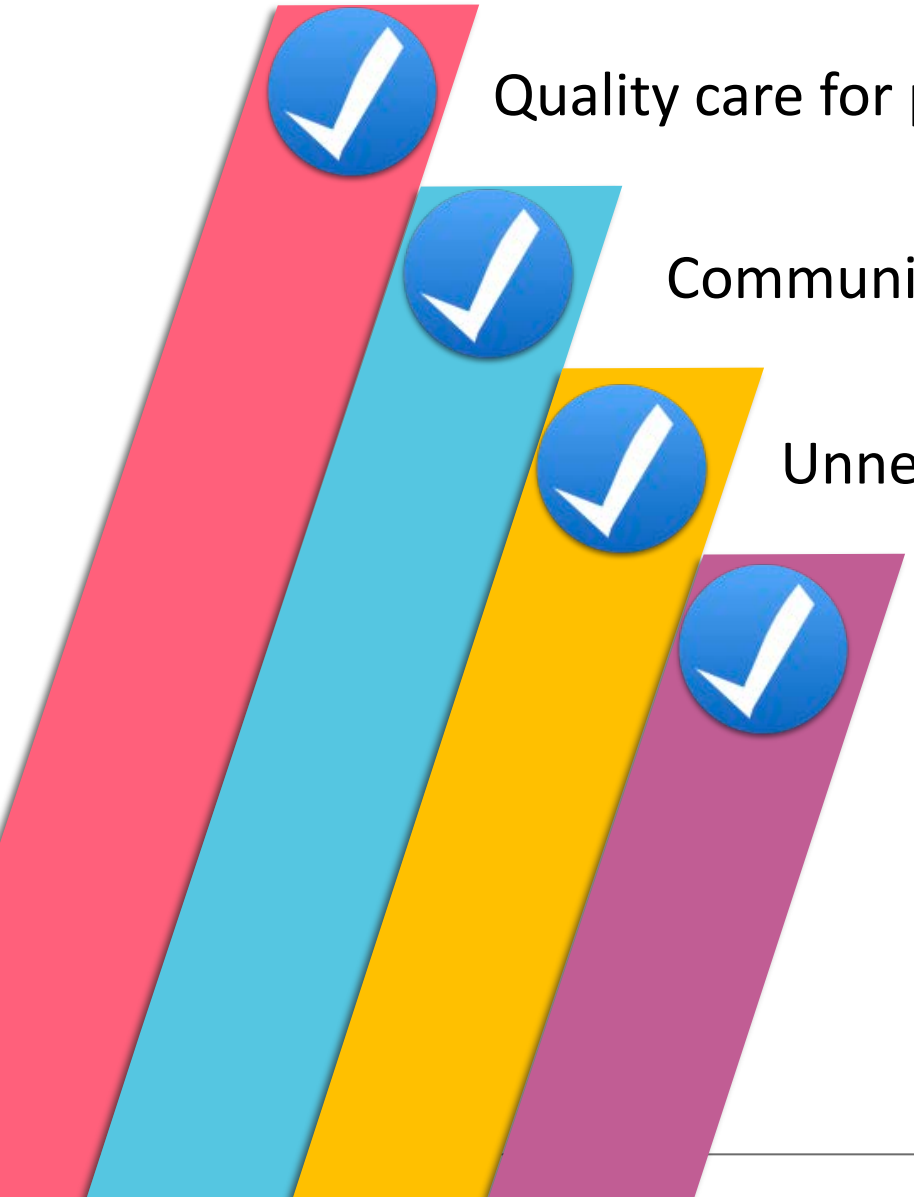


Highly Satisfied Aspects

- Relief patient's sufferings
- Support the family
- Prepare the family for the impending death
- Overall satisfaction of the service



Conclusion



- Quality care for patients on ventilators are enhanced
- Communication is facilitated
- Unnecessary futile treatment is minimized
- Families are satisfied with the service

Acknowledgement

- MS Faith Liu Chun Fong
- MS Eva Liu Yee Wah(GMN/KCC)
- MR Kwong Man King(SNM/CND/QEH)
- MR Tsang Kwok Wai(APN/MED/QEH)
- Medical Palliative Care Team(QEH)
- Oncology Palliative Care Team(QEH)
- Ventilator Ward(QEH)

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Merry Christmas
Thank You
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Thank you very Much
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