Development of Key Risk Indicators (KRIs) for Effective Monitoring of Incident Trends and Risks Performance

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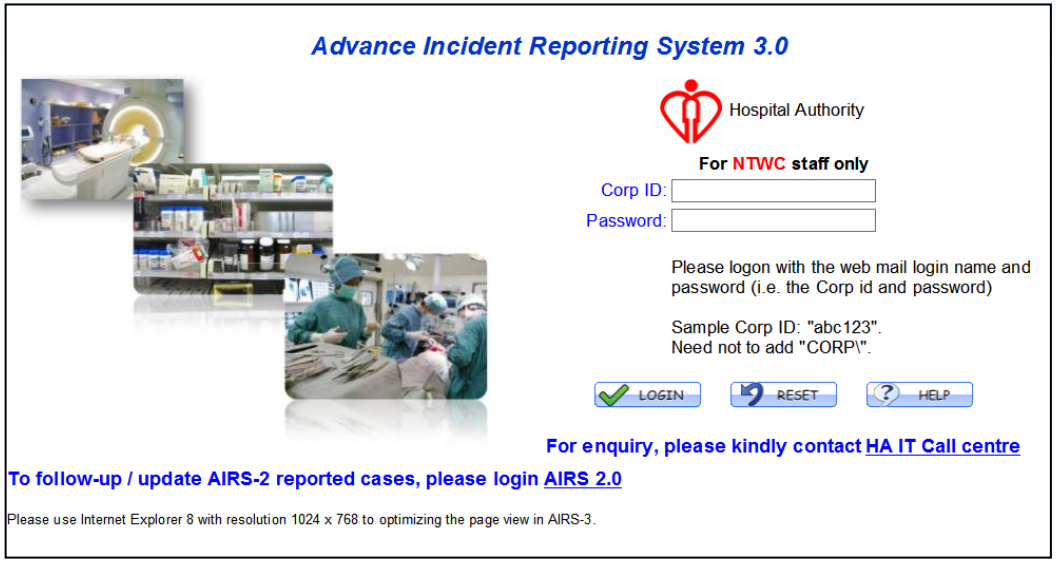
Incidents


Advance Incident Reporting System 3.0
Hospital Authority
For NTWC staff only
Corp ID:
Password:
Please logon with the web mail login name and password (i.e. the Corp id and password)
Sample Corp ID: "abc123".
Need not to add "CORP\".
LOGIN
RESET
HELP
For enquiry, please kindly contact HA IT Call centre
To follow-up / update AIRS-2 reported cases, please login AIRS 2.0
Please use Internet Explorer 8 with resolution 1024 x 768 to optimizing the page view in AIRS-3.

How to make use of AIRS data for effective risks monitoring?

Graphical incident trends

Rate-based figures

Key Risk Indicators (KRI)

Accurate database

Can monitor specific risks

19 Key Risk Indicators

Data a/v in AIRS

1. All incidents, SEs, SUEs
2. Falls
3. Patient Misidentification
4. Medication
5. Missing & Walk Away
6. Blood Transfusion
7. Awareness of Investigation Results & Specimen Handling
8. Suicide
9. Facility Failure & Environment
10. Security & Fire-related
11. IT & Privacy
12. Medical Device & Equipment

From AIRS & Clinical Departments

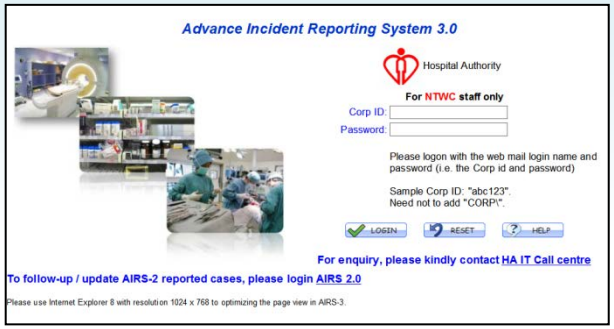
13. Unanticipated Clinical Deterioration
14. Unanticipated Surgical Outcomes
15. Nosocomial infection

From AIRS, Admin & HR

16. Staff Injury & Incidents
17. Staffing & Turnover
18. Bed Occupancy

19. Risk Watch List

- Incidents not included in regular KRIs but **required special attention**, e.g.
  - ➢ Tourniquet retention
  - ➢ Foreign bodies found in patient diet



Categorise according to **NTWC Risk Taxonomy** (adopted from EQuIP)

Add **non-AIRS risk data** (E.g. staffing, sick-leave days, bed occupancy)

Import **denominators** (E.g. BDO, FTE, blood unit transfused)

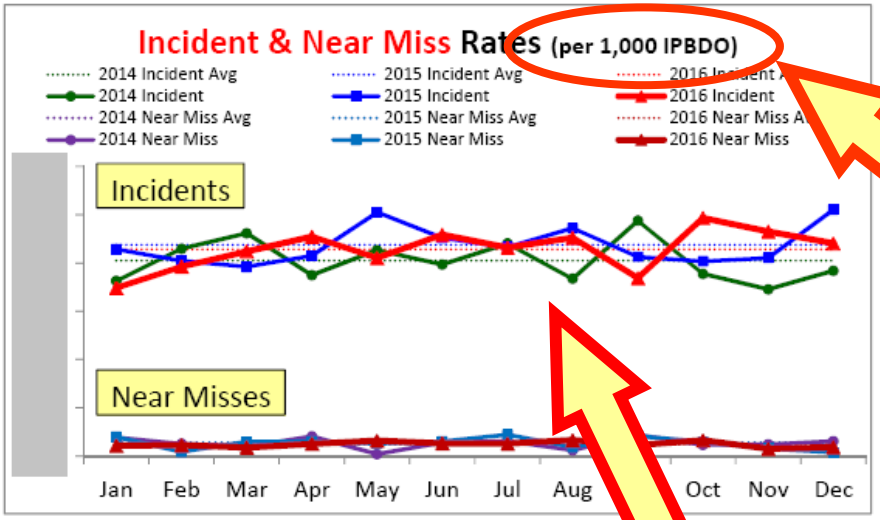
KRI reports

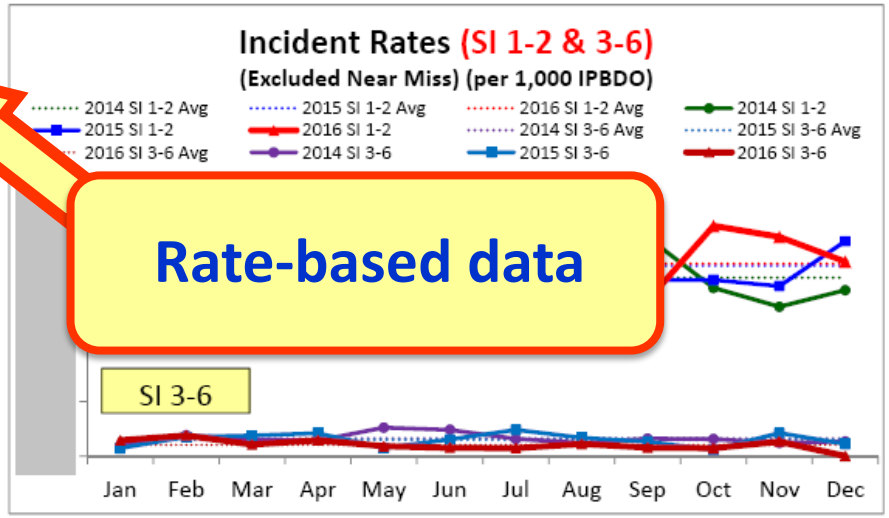
Report to Cluster/Hospital Management

Follow up by Risk-related Committees for unfavourable trends

Performance of Risk Indicators

Incidents & Near Misses





Rate-based data

Continuous trends comparing past 2 years' data

Trend of SE (last 8 quarters)	
Wrong patient/part	
Retained instrumen	
ABO incompatibility	
Medication error	
Intravascular emboli	
In-patient suicide	
Maternal death	
Infant abduction/wrong d/c	
Other adverse events	
TMH Total	
HA Total	

HA Total (7

Observations:

Latest observations

Trend of SUE (last 8 quarters)	1Q 2015	2Q 2015	3Q 2015	4Q 2015	1Q 2016	2Q 2016	3Q 2016	4Q 2016	Total	
Medication error										HA Total (7 quarters) / 7 Clusters
Patient misidentification										
TMH Total										
HA Total										

Performance of Risk Indicators

Falls

Fall Incident Rates (per 1,000 IP BDO)

2014 SI 1-2 Avg | 2015 SI 1-2 Avg | 2016 SI 1-2 Avg | 2014 SI 1-2 | 2015 SI 1-2 | 2016 SI 1-2

2014 SI 3-6 Avg | 2015 SI 3-6 Avg | 2016 SI 3-6 Avg | 2014 SI 3-6 | 2015 SI 3-6 | 2016 SI 3-6

SI 1-2

SI 3-6

Jan Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec

Observations:

Performance of Risk Indicators

Medication

Incident Rates (Excluded Near Miss) (per 1,000 IPBDO)

2014 Avg | 2015 Avg | 2016 Avg | 2014 | 2015 | 2016

Jan Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec

Trend of SUE (MI) (last 8 quarters)		
	TMH	HA
1Q 2015		
2Q 2015		
3Q 2015		
4Q 2015		
1Q 2016		
2Q 2016		
3Q 2016		
4Q 2016		
Total		

Observations:

% of Errors Types in Medication Incidents (Excluded Near Miss)

100% 80% 60% 40%

62% 57% 20% 63%

(Jan - Dec)

Different formats for individual KRI report

Incident Rates (Missing - AT RISK) (per 1,000 IPBDO)

2014 2015 2016

Jan Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec

Incident Rates (Walk Away) (per 1,000 IPBDO)

2014 2015 2016

Jan Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec

Incident Rates (Not Returned from Authorized Leave) (per 1,000 IPBDO)

2014 2015 2016

Jan Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec

Observations:

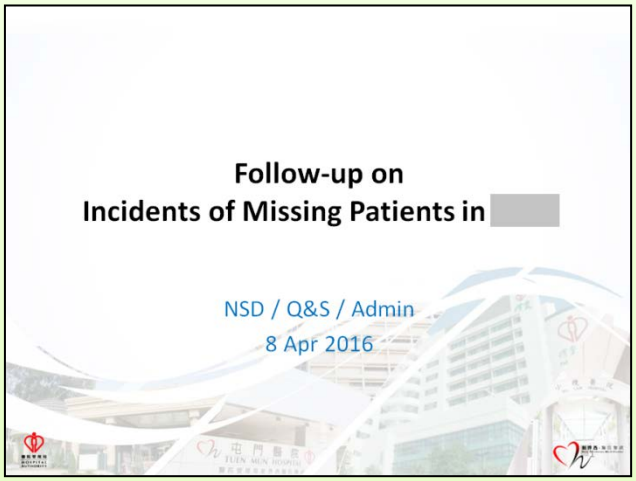
Avg 2014 | Avg 2015 | Avg 2016 | 2014 | 2015 | 2016

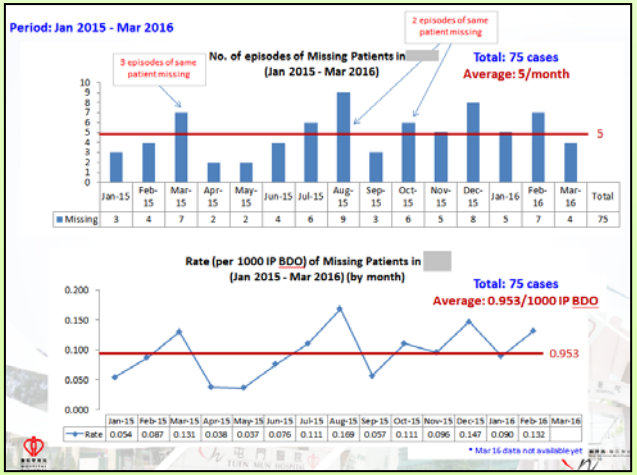
Jan Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec

Observations:

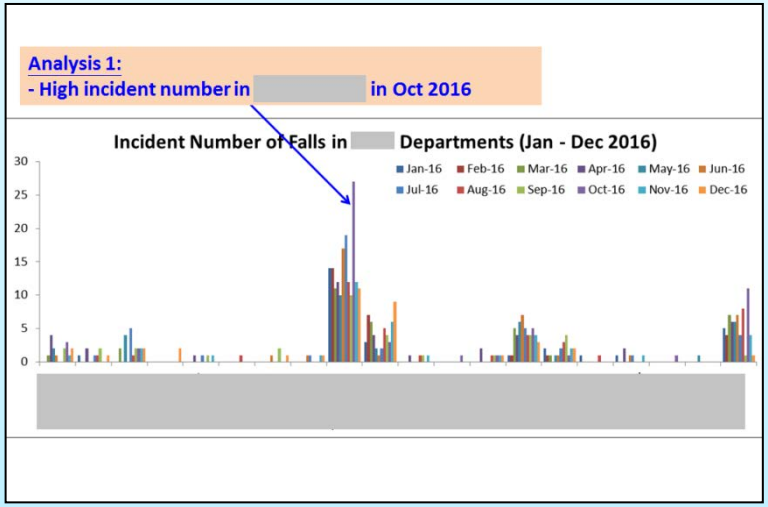
In-depth analysis for specific risks if required

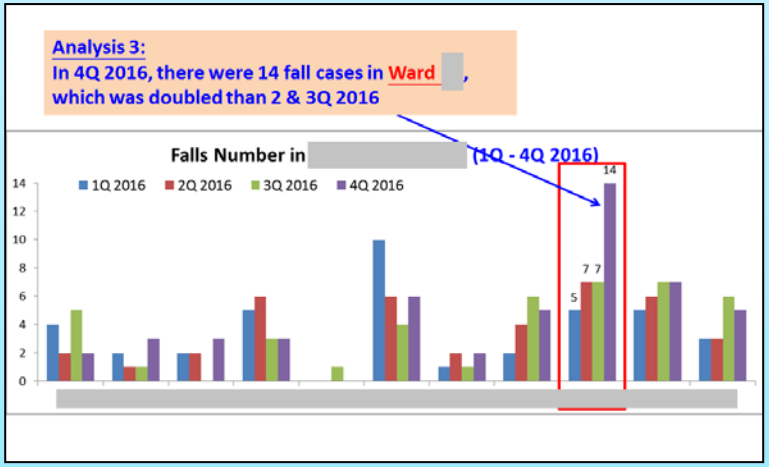
Patient Missing



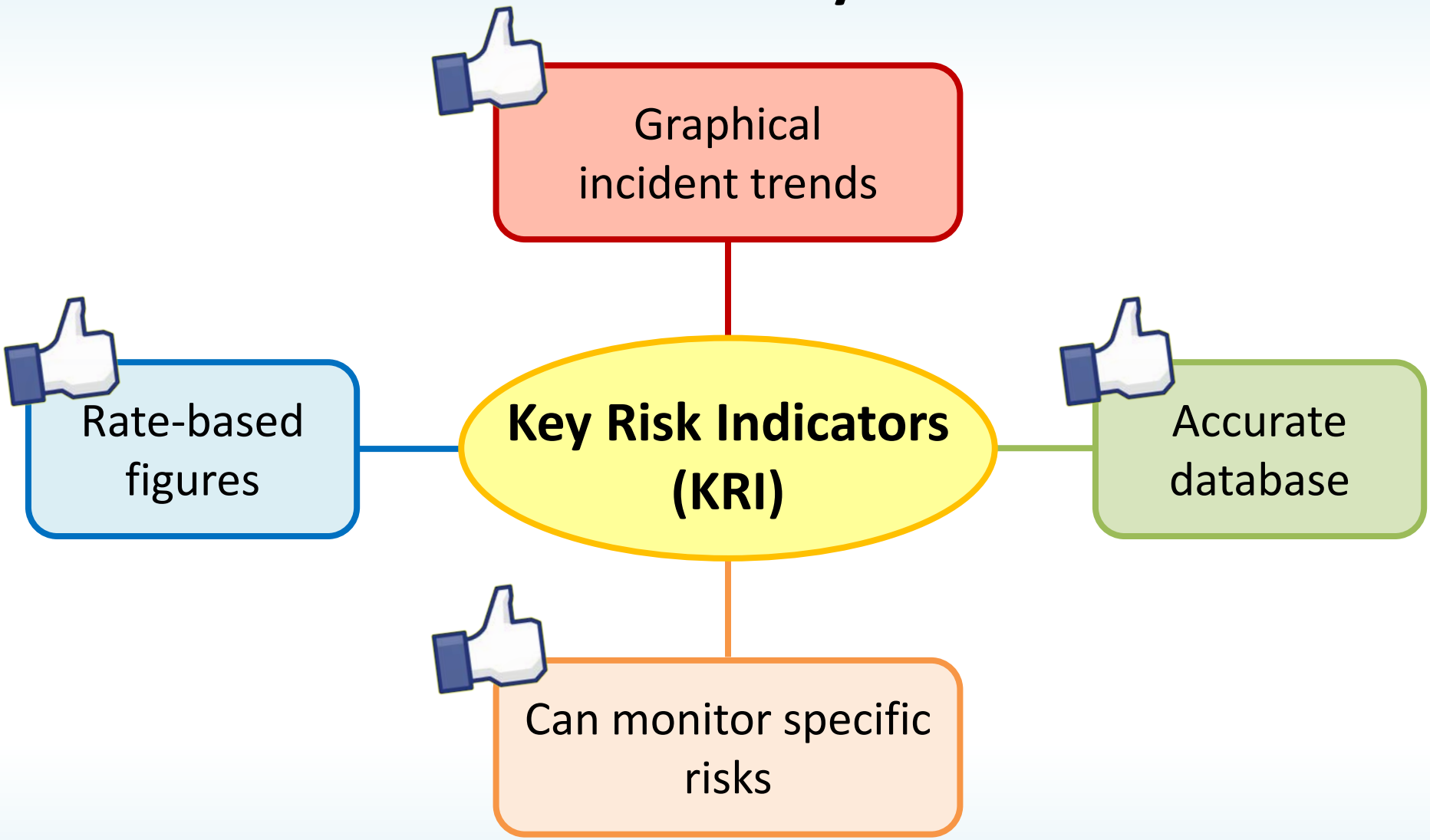


Patient Falls





Summary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Thank You!