

An Innovative Vocational Service Platform across NGOs and Private Sectors:
Early Integrated Vocational Services (EIVS)
for Psychiatric Patients



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Purpose of EIVS:

1. Fulfill Service Gap

From service user's perspective:

- ◆ **Fragmented** vocational services in HK
- ◆ **Difficult to access/ choose** appropriate service for themselves
- ◆ **Lack of key partner** in their vocational recovery journey

2. ↑Successful Employment

Employment rate of people with mental illness: **19.6%*** only

EIVS:

1. OT act as a **resourceful manager** and **key partner**
2. Provide a **timely and integrated** vocational service



EIVS Service Framework:

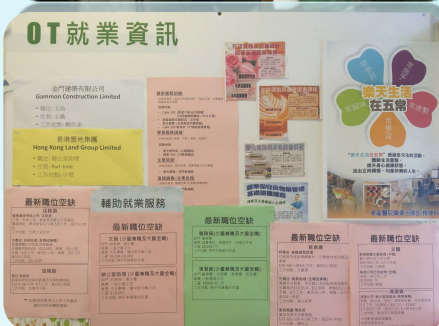
Vocational Exploration
-Partnership with NGOs



Job Bank-
Timely Job Matching and
Placement



On the job support-
On-site visit and telephone care
service to clients and employers

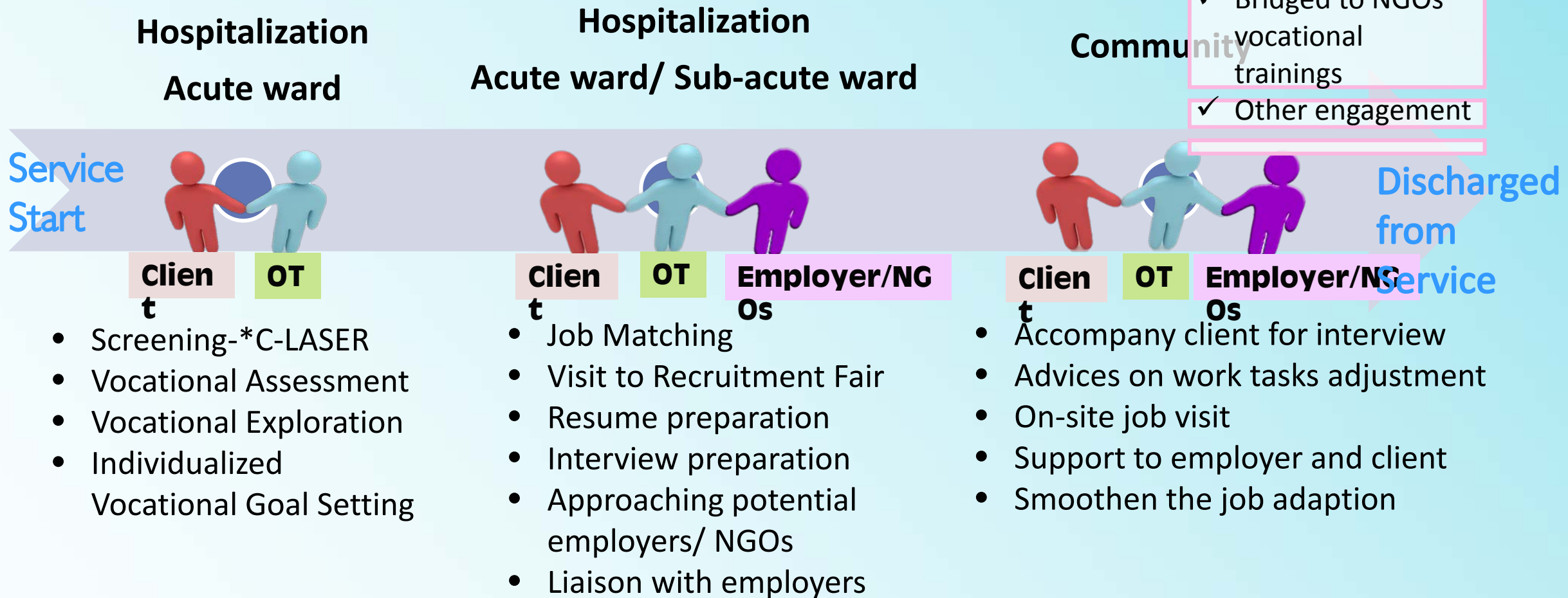


- ◆ Over 15 vocational talks/ experiential activities
- ◆ Vocational guidance
- ◆ Referral and direct intake
- ◆ **OT as a Resourceful Manager**

- ◆ Over 40 diversified job opportunities (Clerical, Catering, Cleaning, Security, Courier, etc.)
- ◆ Competitive jobs in job market
- ◆ **Employer Network**

- ◆ Employer education and support
- ◆ Enhance job sustainability
- ◆ Facilitate **Positive Employment Experience**

EIVS Service Flow (Early and Timely):



EIVS Results:

- ◆ 66 service users from 12/2014 to 10/2016
- ◆ Bridging to Open Employment (OE), Supported Employment (SE) and ERB course
- ◆ Successful employment rate was **56.1% VS 19.6%**
- ◆ Over 70% and 60% of the users in OE and SE sustain the job up to **at least 3 months**
- ◆ Over 95% service users agreed that EIVS:
 - 1. Facilitated their recovery**
 - 2. Increased hopes**
 - 3. Enriched their resources of vocational services**

Future Development

- Expand Job Bank
- Foster the start of vocational courses during admission stage
- Collect feedback from both service users and employers

