An Innovative Vocational Service Platform across NGOs and Private Sectors: Early Integrated Vocational Services (EIVS) for Psychiatric Patients



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Purpose of EIVS:

1. Fulfill Service Gap

From service user's perspective:

- Fragmented vocational services in HK
- ◆ Difficult to access/ choose appropriate service for themselves
- ◆ Lack of key partner in their vocational recovery journey

2. 个Successful Employment

Employment rate of people with mental illness: 19.6%* only

EIVS:

- 1.OT act as a resourceful manager and key partner
- 2. Provide a timely and integrated vocational service





EIVS Service Framework:

Vocational Exploration
-Partnership with NGOs





On-site visit and telephone care service to clients and employers







- ◆Over 15 vocational talks/ experiential activities
- ◆Vocational guidance
- ◆Referral and direct intake
- **♦OT** as a Resourceful Manager
- ◆Over 40 diversified job opportunities (Clerical, Catering, Cleaning, Security, Courier, etc.)
- ◆Competitive jobs in job market
- **◆Employer Network**
- ◆Employer education and support
- ◆Enhance job sustainability
- **◆**Facilitate **Positive Employment Experience**

EIVS Service Flow (Early and Timely)

Hospitalization
Acute ward

Hospitalization
Acute ward/ Sub-acute ward

Discharge after 3months service:

- Successfully employed
- ✓ Attained job by self
- ✓ Bridged to NGOs
- Communityocational trainings
 - ✓ Other engagement



- Screening-*C-LASER
- Vocational Assessment
- Vocational Exploration
- Individualized
 Vocational Goal Setting



- Job Matching
- Visit to Recruitment Fair
- Resume preparation
- Interview preparation
- Approaching potential employers/ NGOs
- Liaison with employers



- Accompany client for interview
- Advices on work tasks adjustment
- On-site job visit
- Support to employer and client
- Smoothen the job adaption

EIVS Results:

- ◆ 66 service users from 12/2014 to 10/2016
- ◆ Bridging to Open Employment (OE), Supported Employment (SE) and ERB course
- ◆ Successful employment rate was **56.1%** VS 19.6%
- Over 70% and 60% of the users in OE and SE sustain the job up to at least 3 months
- ◆ Over 95% service users agreed that EIVS:
 - 1. Facilitated their recovery
 - 2. Increased hopes
 - 3. Enriched their resources of vocational services

Future Development

- Expand Job Bank
- Foster the start of vocational courses during admission stage
- Collect feedback from both service users and employers

