

Safe Handling and Effective Specimen Transport Programme in New Territories West Cluster (NTWC)

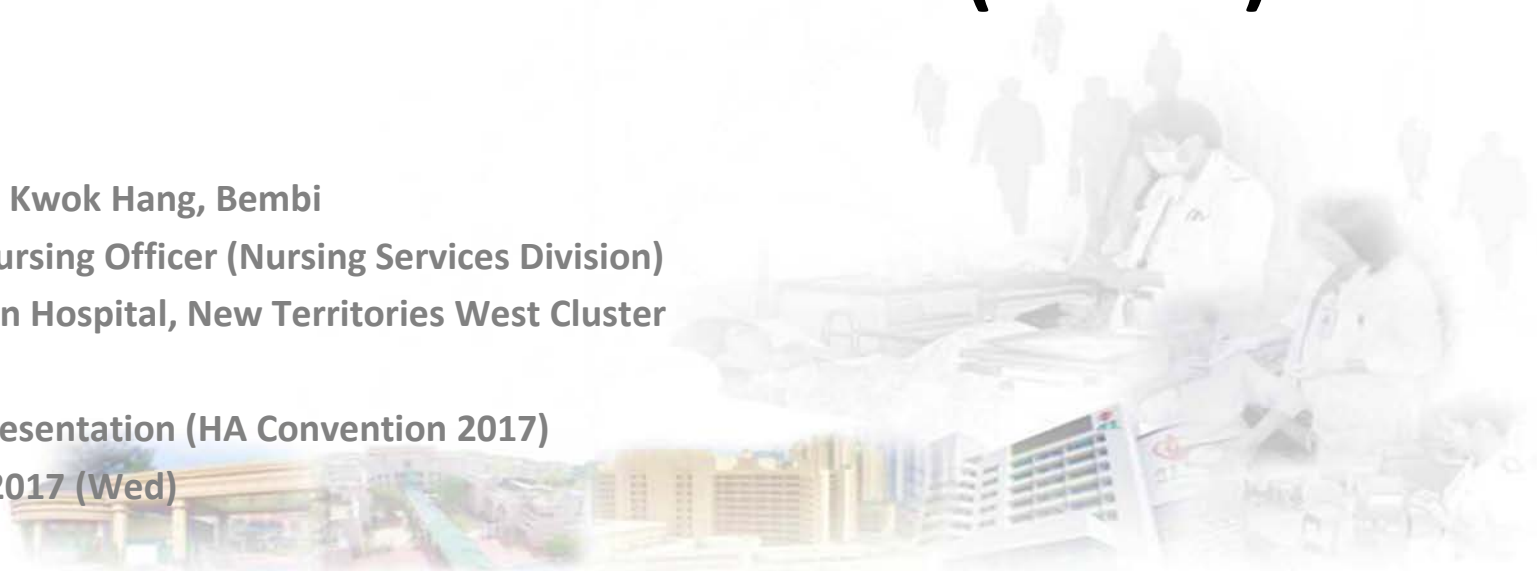
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Introduction

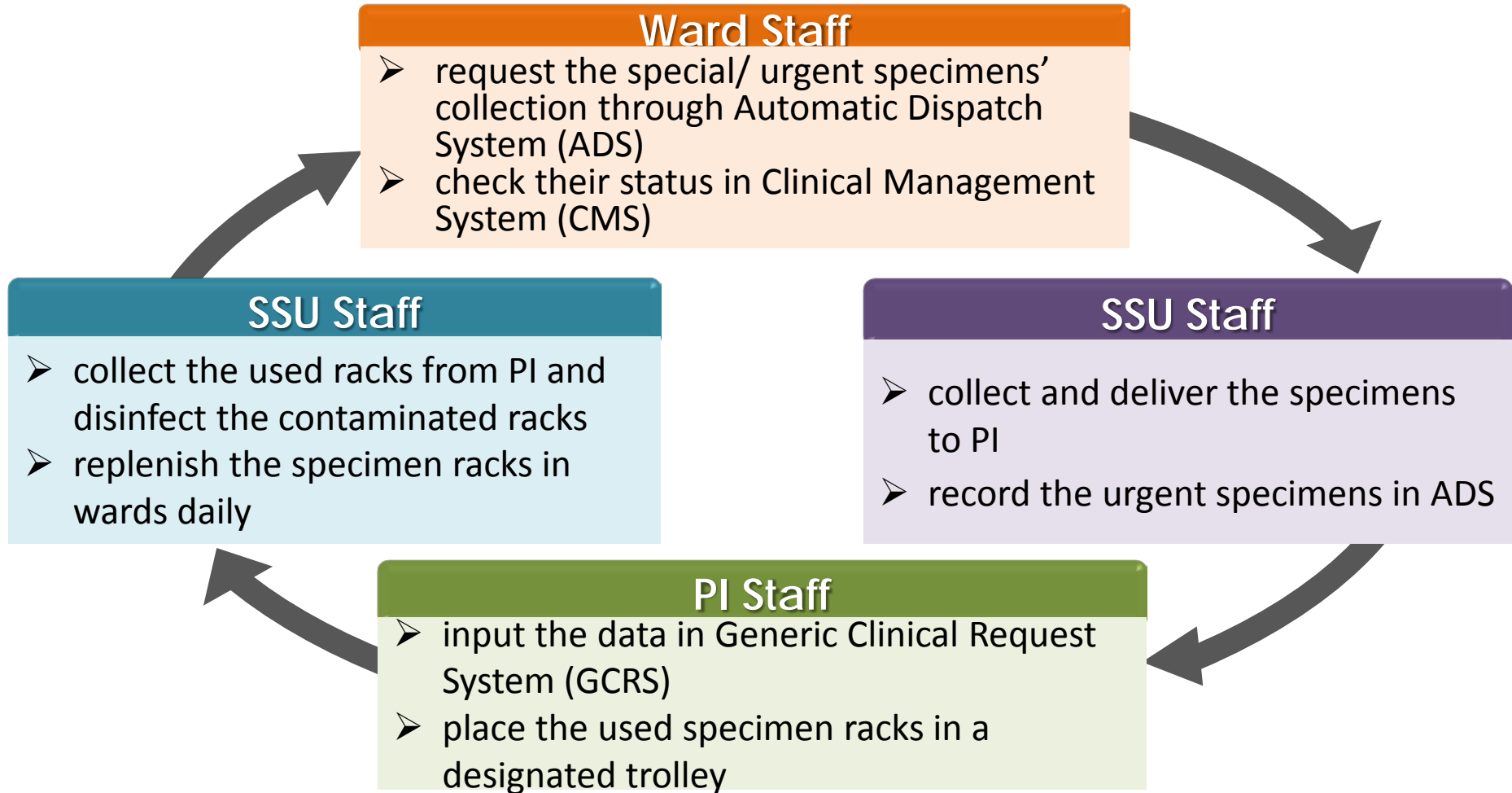
Several incidents happened related to specimen transportation in NTWC, such as specimens found lost during the transportation from wards to laboratory with the following reasons:

- No record of specimens requiring urgent delivery
- No designated specimens collection point
- Blood specimens were not put in an upright position
- Different specimens were put in the same plastic bag in some wards

Objectives

- To minimize the risk of specimen loss during transportation from clinical wards to laboratory by reviewing and streamlining the workflow

Methodology: Aligned Workflow



Result & Outcome

- The risk of specimen loss during the transportation from wards to laboratory was minimized by standardization of workflow
- Specimens could be kept in the upright position which followed the laboratory standard
- There were **NO incidents** related to loss of specimen after the implementation of the programme
- Majority of staff were satisfied with this programme





Thank you!