

Quality of Care Project (QOCP) in New Territories West Cluster (NTWC) to Enhance Patient Data Privacy and Strengthen Infection Control

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Speed Presentation (HA Convention 2017)

17 May 2017 (Wed)



Introduction

- Hospital Authority Head Office (HAHO) initiated project since 2011
- Bottom-up" approach
- Aims at enhancing the quality of patient care



Objectives

- To enhance Patient Data Privacy and strengthen Infection Control (IC) in clinical areas.



Methodology

- A Workgroup was formed with cross-departmental collaboration
- Consultation with nurse representatives
- The following items were introduced to use and procured:-
 - Lockable Patient Record Trolleys
 - Lockable Confidential Waste (Document) Collection Boxes
 - Various Infection Control Items (e.g. Bath Trolleys, PPE Trolleys, PPE Rubbish Bins)

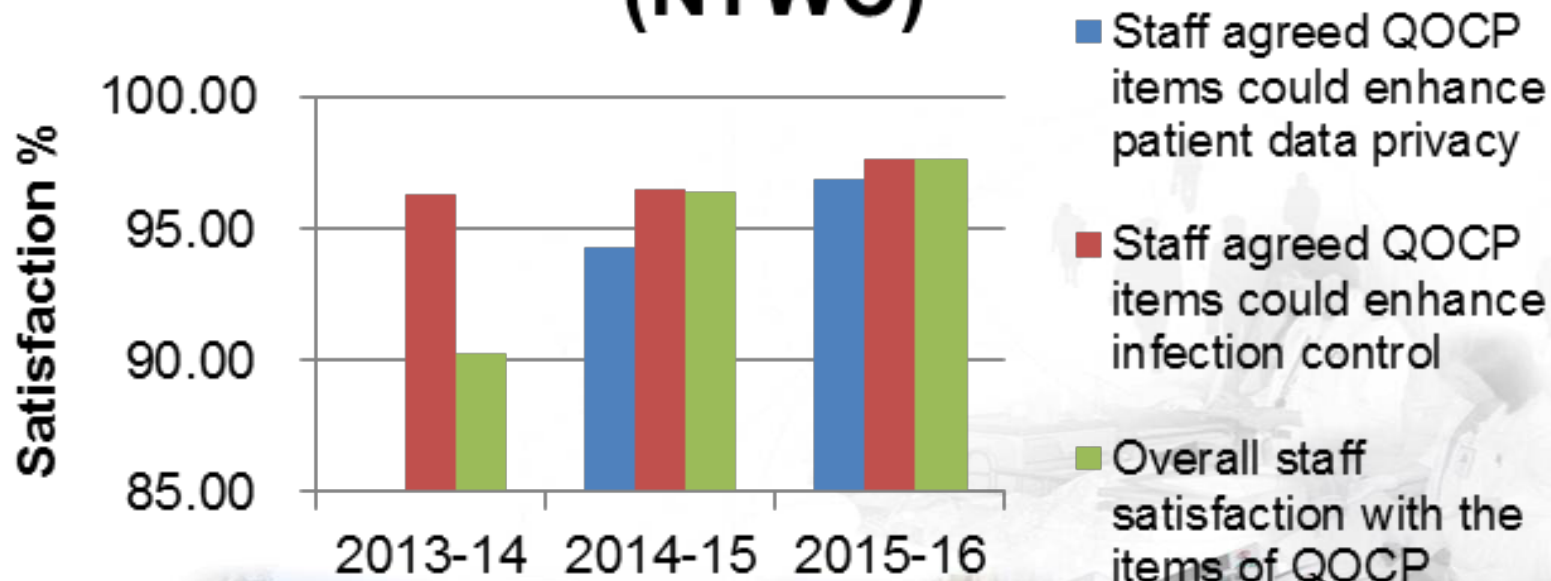


Result & Outcome

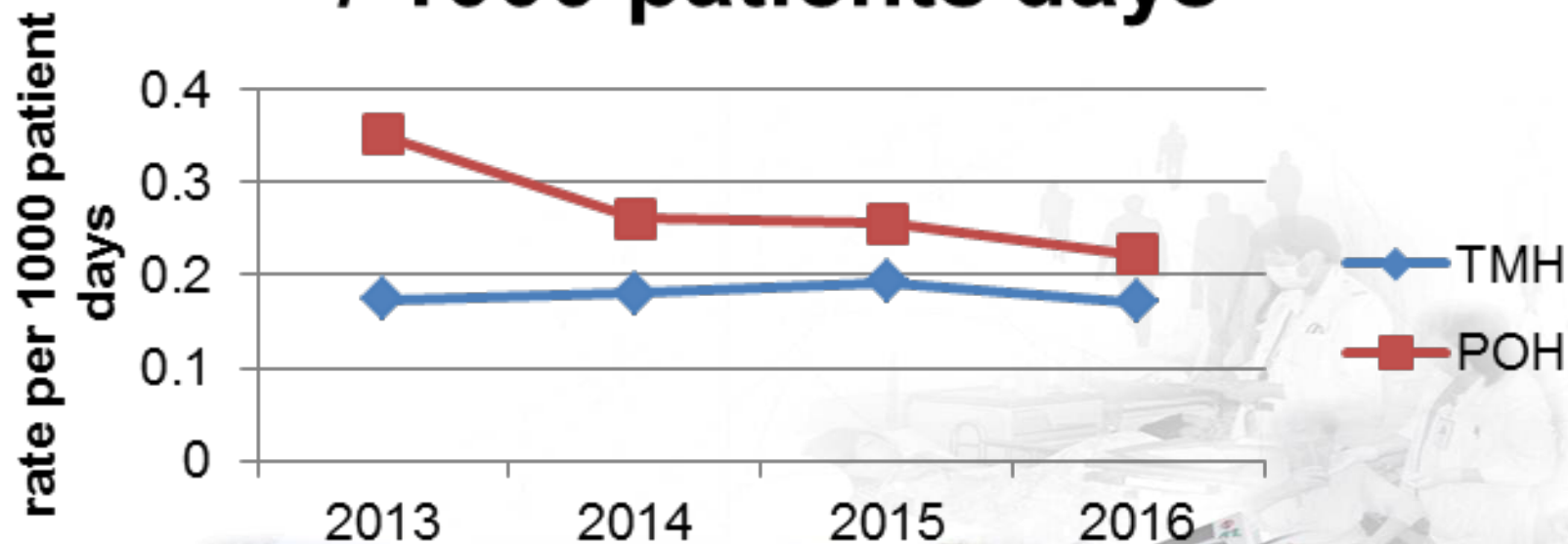
- QOCP demonstrated significant improvements in enhancing the patient data privacy and infection control.



QOCP Staff Satisfaction Survey (NTWC)



MRSA Bacteremia rate / 1000 patients days



Thank you!

