



Service Priorities and Programmes Electronic Presentations

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staff wellness with supportive communication

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Introduction

OLMH CIST team kick off the Happy smile Blessing Tree staff photo recruitment program More than 100 staffs smile photos collected and hang on the tree which post over the lift waiting area of staff floor

Objectives

Introduce the 14 staff emoticons with song and video to promote the supportive communication culture Demonstration of the song and fingers gesture with smile face in Dec 2014 staff Christmas dinner party

Methodology

promote staffs to smile and use emoticon finger gesture in workplace as it take short time to do even in busy operation service, photos either taken in workplace or voluntary submitted by staffs themselves from Sept to Dec 2014 conduct survey to ask staffs utilisation feedback and commonest emoticon which they find useful after program introduction for one year

Result

150 questionnaire were send and 141 replies return in Nov 2015 There were 30 staffs are newcomers and they do not know the video and song information but 70 %replied they shall apply them among staffs Overall 81.5% staffs welcome the emoticon gesture application(three top favourite were selected)and proud to have their happy smile picture post in the public area to cultivate the supportive worplace culture