



## Service Priorities and Programmes Electronic Presentations

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### **Multi-Dimensional Approach in Promoting Patient Care Standard 2015 within the HKEC**

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#### **Introduction**

As clinical practice keeps on moving forwards with innovation and quality, thus the evidences on current nursing standards is lacking behind. To unique and enhance the nursing standards in HA hospitals, a Working Group of Patient Care Standard Review with clusters' nursing representatives is formed in August 2013. By Dec, 2015, all nursing standards are reviewed and endorsed by COC (Nursing). It is a major review on the standards since 2000. Besides, some old standards are deleted while new standards are developed to meet current clinical practice. Frontline colleagues are not familiar with the new standards. A cluster-based focus work is launched to brief and promote the new patient care standard.

#### **Objectives**

To brief and promote new Patient Care Standard (PCS) 2015 in the HKEC.  To increase nurses' understanding and awareness to the new PCS 2015.

#### **Methodology**

A focus group for briefing and promoting new PCS 2015 is formed in July, 2015 with hospitals' nursing representatives in the HKEC. With supported by nursing management in the cluster, 5 briefing sessions (1. Introduction of "Review on Nursing Standards for Patient Care" & Urology Nursing Care; 2. Respiratory Nursing Care; 3. Orthopaedic Nursing Care & Perioperative Nursing care; 4. Cardiac Nursing Care & Tube Feeding; 5. Self / Assisted Care & Assisted Procedures) are conducted from Aug., 2015 to Dec., 2015. Live briefing sessions are mainly conducted in PYNEH and RH and synchronous video conferencing to all HKEC hospitals in each session. Experts including nurse consultant, ward managers and advanced practice nurse in related specialty are invited as briefing session speakers. Nurses also feel free to raise questions for immediate clarification and feedback. One page Bring Home

Message is developed for each session and uploaded to the cluster nursing home page to further promote new PCS 2015. Moreover, frontline staff will also receive hyperlink of new PCS 2015 and e-copy of Bring Home Message via e-mail from cluster NSD. Frontline managers and supervisors help to delivery this message as well.

### **Result**

Nurses in the HKEC actively participated in the briefing sessions. Total attendance for 5 sessions are over 1268 nurses with average 253 nurses attended in each session. Results from post briefing session evaluation form showed attendants strongly agreed that the briefing sessions could help them to get more familiar and understanding with the new PCS 2015. Conclusion Regarding to the number of attendants and encouraging results from evaluation form, the focus group is effectively in promoting new PCS 2015 in the HKEC.