



**Service Priorities and Programmes**  
**Electronic Presentations**

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**Integrated Chinese and Western Medicine (ICWM) Services - The Creation of Innovative Chinese Medicine Administration in In-Patient Setting**

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The documentation system

Contingency plan

Do No Harm principle

Do No Harm principle

**Introduction**

Department of Surgery, Tung Wah Hospital, with TWGHs Tung Wah Hospital - The University of Hong Kong Clinical Center for Teaching and Research in Chinese Medicine, were the pioneers who jointly established the first ICWM Treatment Centre under Hospital Authority in 2006, to provide ICWM Services to palliative cancer patients under Department of Surgery, as an alternative treatment, to relieve symptoms and improve quality of life.

**Objectives**

To establish ICWM new services and ensure the services to operate under safety monitoring system.

**Methodology**

Proposal on Mode of TCM Service for In-patient: The working groups were formed before TCM service implementation. Chinese Medicine (CM) practitioners were invited to cooperate with the surgeon to provide ICWM service in the ward. We adhered to the "Do No Harm" principle, to ensure patients' safety being our prime consideration. Besides, medical and nursing staff were equipped and sponsored to attend TCM courses. Some of them also had the opportunity to visit IM setting in China. Experienced nurses were tasked to administrate TCM to in-patients with implementation of "3 checks 5 rights" module. Ultimately, other nurses accepted and followed the practice willingly. The Effective Documentation System: TCM administration will be recorded by nurses using a TCM Drug Administration form. Every TCM prescription will be entered to existing MAR form by using the serial number of the prescription. TCM copies prescription with completed MAR will be sent to Pharmacy for recording. Pharmacy will send the prescription copies to Chief

Pharmacist of HAHO for documentation and side effects monitoring.

**Result**

From Mar. 2006 to Feb. 2007, a total of 71 in-patients (Surgical Palliative Patients) have taken TCM at the ICWM Treatment Center. "No medication incidents" were reported. Challenge: As requested by the Department of Surgery, the ID Number of in-patients was printed on the package of TCM since service established. After Chinese Medicine Center combined Chinese Medicine Information System (CMIS) with the Hospital Authority OPD dispensing system in 2013, in-patients' ID Number of ICWM Services were omitted on the TCM package, which hindered nurses to identify patients, creating risks over TCM delivery. Our department reflected the problem to concerned parties immediately. And contingency plans have been implemented after consultation with CA Manager, HKWC. Recommendations: At least TWO identification indicators (Patient Name and ID number / Hospital Number) should be available for patient identification during TCM administration. The medication dispensing system in Chinese Medicine Center can be complied with the existing one as soon as possible. Therefore, safety of TCM dispensing and administration could be ensured, and ICWM services could flourish in the near future based on the safety checking and risks alert system.