

Service Priorities and Programmes Electronic Presentations

Convention ID: 84

Submitting author: Ms Pui Pui LAU

Post title: Advanced Practice Nurse, Kowloon Hospital, KCC

Regular Compliance Checking on Nursing Documentation in Extended Care Ward

LAU PP(1), Wong LH(1), Ho MW(1), Lai LT(1), Wong CW(1), So KC(1), Ma O(1) (1)Respiratory Medical Department, Kowloon Hospital

Keywords:

Documentation Checking Compliance checking

Introduction

Nursing Documentation is vital part of professional practice and a legally accountable record. According to the findings of annual nursing audit in 2011 – 2012, there are rooms for improvement on the compliance against the criteria of Nursing Standards in extended care wards, especially - - M2.1.9. Begin each entry with the date, time and identify nursing profession by writing "Nursing" on the column head, end with your signature, title and block letter of name. (Compliance rate – 87.1%) - M2.1.15. Draw a single line through the error and then initialized. (Compliance rate – 96.77%)

Objectives

1. To enhance the quality of nursing documentation in compliance with Nursing Standards. 2. To reflect the quality of care through appropriate nursing documentation.

Methodology

1. Monthly / Bi-monthly cross ward compliance checking on the nursing documentation by two APN or one APN and one RN / EN is conducted against two extended care wards. 2. Sharing on good practice, lesson learnt and common mistakes on nursing documentation is conducted for frontline colleagues.

Result

1. The compliance results showed that staff improved knowledge and familiarity in documentation. 2. Further review the methodology of compliance checking and a structured nursing documentation program are the way forward. 3. New checking form was developed on Oct 2013. 3 cases will be checked for 3 days and all the mistakes in documentation will be counted for future analysis.