



**Service Priorities and Programmes**  
**Electronic Presentations**

**Convention ID:** 785

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**Post title:** Other(Please specify):, Prince of Wales Hospital, NTEC

**To optimizing the efficiency in Dietetics In-patient service by streamline inpatient documentation process**

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**Keywords:**

Efficiency  
Dietetics  
Documentation  
Standardization

**Introduction**

Statistical report showed variation in attendance per FTE dietitians among NTEC hospitals. The figures reflect there is room for improvements in dietitian's productivity to better avail dietitians' time for patient direct care by reducing non-value-added activities such as duplicated documentation and record keeping.

**Objectives**

To reduce processing time for inpatient consultation to avail more time for direct patient contact

**Methodology**

Remove department record. Use medical record sheet with pre-printed dietetics assessment template

**Result**

Before initiation of the project, time spent on reading and documenting medical and department record by dietitians was 9.9 mins per case. By removing department record and implementing medical record sheet with pre-printed dietetic assessment template, the documentation time was reduced by 26%. Positive feedbacks such as clean, tidy and neat documentation were received from nursing staff. In addition to improve dietetic inpatient service efficiency, standardization in dietetic documentation was enhanced.