



Service Priorities and Programmes
Electronic Presentations

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**A Ward enhancement Project on Quality and Safety at a Female Acute
Psychiatric Setting in PYNEH**

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Keywords:

Anti-suicidal

Safety

Ownership

Collaboration

Commitment

Caring

Introduction

A CQI project lodged by senior management to improve psychiatric settings in acute ward at PYNEH, ward manager takes up this project without manpower addition. With the motivation skills, staff owned the project, designed a theme of ward (藍天白雲，腳踏青草地) and work together with internal and external customers in collaboration. Project is on-going.

Objectives

Conducive to patient recovery Enhance patient safety such as suicidal prevention
Enhance infection control Provide more choices for patient Enhance staff work safety
Instil positive practice environment

Methodology

Environment and workflow improvement Enhance staff commitment and ownership
to project Enhance patient safety: suicidal prevention Enhance patient privacy
Enhance staff happiness at work

Result

Improvement of air ventilation for both patients and staff Streamline workflow with
modified ward settings Adopt a new device of washing basin (minimize risk of suicide)
Protection of staff with safe environment More choice for patient activities