



Service Priorities and Programmes
Electronic Presentations

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i OSH - Work Safe and Happy

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Introduction

Occupational Safety and Health (OSH) is an essential area that must be addressed in healthcare organization. The Department injury-on-duty (IOD) incidents had increased from 15 cases in 2011 to 21 cases in 2012, in which sharp injury and MHO were the major procedures at risk. On-going partnership between management and every frontline staff should be interconnected. To identify problems and seek improvements, employee consultation was raised. A concrete and proactive internal OSH management system such as safety policies, safety meetings and safety audits should be established.

Objectives

1. To set up the i OSH which strengthens the OSH management system to promote safety and health in workplace. 2. To empower the ward OSH coordinator to facilitate frontline staff and perform safe practice. 3. To maintain workforce well-trained with updated OSH knowledge and skill.

Methodology

OSH updated information including the management system, guidelines, photos, video on chemical drill and electric bed were uploaded to i OSH as a sharing platform. The OSH committee and the ward coordinators who monitor occupational risk at workplace met regularly to seek and discuss improvement that can reduce risk. Frontline staff was facilitated to perform safe practice all the time. Employees can provide suggestions about how to solve health and safety problems. Through consultation, employers became more aware of hazards and OHS issues. Totally, six identical OSH workshops had been conducted in 2013. The workshops included principles of Manual Handling Operation, prevention, management and reporting system of needle stick injury, the practical and returned demonstration skills of using hoist. Randomized Audits had been performed on the Use of Hoist. An IOD investigation team was set up to ensure the quality assurance of the staff sustained IOD. The committee would interview staff who returns from work after IOD. Staff would be reinforced on the safety rules and met with the committee for counseling and support after 3 months. Specific rehabilitation program will be designed especially for long sick leave IOD cases.

Result

The OSH report on the IOD in 2013 had decreased by 14% compared with 2012. 86% of the participants satisfied with the workshops. Furthermore, the attendance rate of Nursing and Supporting Staff had reached 88.4% and 90.9% respectively. All staff achieved 100% compliance in the audit on the use of Hoist. The IOD staff commented that the investigation team was very useful and the staff felt safe, happy and healthy. A proactive internal OSH management framework interconnected with the existing hospital management to promote sustainable improvements on IOD reduction and workplace wellness.