



Service Priorities and Programmes
Electronic Presentations

Convention ID: 459

Submitting author: Miss Wan Yue LEUNG

Post title: Other(Please specify):, Quality & Safety Division, HO

Serving the people better: the experience of post-earthquake reconstruction projects

Liu SH(1), Leung WYZ(1)

(1)Department of Infection, Emergency & Contingency, Quality & Safety Division, Hospital Authority Head Office

Keywords:

Quality of services

Serving

Accessibility to service

reconstruction

rehabilitation

Introduction

The HKSARG had set up a trust fund to support the reconstruction in the Sichuan 512 earthquake stricken areas, HA had committed to support HKSARG on the 35 medical & rehabilitation projects. The “Sichuan Reconstruction Project Planning Team” has been set up under Quality and Safety Division of HA Head Office in October 2008. This poster will present and elaborate the highlights of the implementation of the 35 reconstruction projects in the past few years, including experience sharing on the planning and implementation stages of the projects, collaboration and professional training with the local healthcare professionals, and the difficulties and obstacles that we encountered.

Objectives

This poster presentation aims to share the experiences of post-earthquake reconstruction projects that we aimed to serve the people better through building a hospital and healthcare (i.e. hardware) in the Sichuan earthquake stricken areas as well as providing clinical exchange and trainings (i.e. software) to the local healthcare professionals. A total of 35 medical and rehabilitation projects were carried out, including 33 medical facilities projects, 1 provincial core rehabilitation facilities and 1 remote medical network platform. Before the start off of the reconstruction work, the team had planned and identified four stages of projects: 1) Project identification 2) work progress monitoring 3) work completion 4) project completion, hence, each project will go through these four stages to ensure its quality. A facilities and equipment checking will be conducted to ensure all equipment and facilities are installed and being used properly, and the numbers of the equipment and services provided by the site are the same as agreed at the beginning stage. Besides the hardware of reconstruction work, a professional training program was conducted in September 2013 that the rehabilitation experts from Hospital Authority have conducted clinical teaching and exchange at the local hospital with the patients and healthcare professionals in Sichuan. The experience sharing will be elaborated more

in the poster.

Methodology

Case review and experiences sharing on the 35 medical and rehabilitation projects.

Result

The medical and rehabilitation projects improve the accessibility to health services, and new services are provided. The inpatient and outpatient attendance of these projects have increased significantly after commissioning. Positive feedbacks were received from the local healthcare professionals who have had clinical exchange with the rehabilitation experts from Hong Kong. Since the first professional training program was launched in September 2013, a professional sharing platform was built between Sichuan and Hong Kong, more training programs and clinical sharing are projected in the future, hence, to enhance the knowledge and skills of the healthcare professionals in the rehabilitation field in Sichuan.