



Service Priorities and Programmes Electronic Presentations

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CQI on top-up round by HCA or PCA

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Introduction

With respect to our A&E setting, we have 2 nursing stations, 6 consultation rooms, 2 resuscitation rooms, 1 treatment room & 5 examination cubicles. These clinical partitions serve different perspectives of patient services hence there are variations between the required consumables. Daily top up is an unavoidable daily routine for supporting staff. Health Care assistant (HCA or PCA) retrieve different kinds of commonly used consumables from store and secondarily stock them on a cart or trolley then round up all rooms and cubicles. Some consumables may be necessary but are not available in the cart so that HCA or PCA may have to return to store. Thus it is not cost effectiveness for a simple but essential task.

Objectives

1. Cost effective to top-up consumables by supporting staff 2. Reduce the work stress related to top-up and avoid shortage of consumable for clinical use.

Methodology

An unused drug cart was utilized as a top-up cart.

Result

1. More capacity to different types of frequently used consumables. 2. More compartments to achieve better categorization of these items. 3. Time saving on top-up round. Each top-up round cost more than 2 hours in the past and with the use of this top-up cart could reduce to around 30 minutes. Since two top-up rounds are necessary every day as routine practice then a total of 180 minutes are precluded. The use of top-up cart not only is cost effective in term of time saving but also releases the working stress of supporting staff.