



**Service Priorities and Programmes**  
**Electronic Presentations**

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**Submitting author:** Mr Sik Ngai LEE

**Post title:** Advanced Practice Nurse, Pok Oi Hospital, NTWC

**A Manual Handling Operation Training : An initiative & Proactive approach to prevent patient and staff injury**

*Helen Leung YY(1), Simon Tang YH(1), Ong KL(1), Ng CL(1), Wan ML (1) Law YT(2), Mok YC(2)*

*(1) Accident & Emergency Department, Pok Oi Hospital (2) Physiotherapy Department, Pok Oi Hospital*

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**Introduction**

Health care professionals have a high risk for being injured while moving patients manually. Our department realized a need to arrange a safe patient handling program before any injuries caused to staff. Therefore, a multidisciplinary task force was set up by Department of Physiotherapy and Department of Accident & Emergency in order to design and arrange a local training course to AED staff. A Staff Satisfaction Survey would be conducted to examine the quality and effectiveness of this program.

**Objectives**

1) To prevent staff injuries suffered during patient transfer 2) Involve employees in selecting equipment for and implementing a safe patient handling program 3) Conduct a Staff Satisfaction Survey to provide a cost-effective way to gather usable information for localized needs and provide a framework for intermediate and long-term planning

**Methodology**

Set up a Task Force Group with Department of Physiotherapy to identify areas for potential risk creating to staff during patient transfer in between private car and wheelchair

**Result**

There were total 20 staff (included nursing and supporting staff) to attend the training program. Most staff (70%) experienced 4 times per month for this kind of patient transfer. On average, staff described their satisfaction rate only 48.3% before the training program. Staff expressed strong satisfaction (79.2%) with the training program after they attended. In conclusion, this evaluation findings confirmed strong staff satisfaction with our local designed materials, training program, technical assistance, and staff performance.