FROM GUIDELINE TO FRONTLINE

Bridging the gap in Medication Safety through Staff Engagement

KH Medication Safety Rounds

(By KH Medication Safety Committee)

Presented by
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Road to Medication Safety

Guidelines

Policies

SOP

Protocols
Key Factors for Guidelines to be Effective

An Effective Sharing Platform: Medication Safety Rounds
Medication Safety Rounds

Goals

Awareness
Implement
Risk ↓
Share
The gap in medication safety
Team Members - Multi-disciplines
Focus

Why
Risks

What
Recommend

How
Implement
Why – Risks?

Pre-approved Checklist --- to identify potential risks

- 6 core areas
  1. High Risk Medications
  2. Storage / Return of drugs
  3. Abbreviations
  4. IV infusion
  5. MAR charts
  6. Others (e.g. local practices for sharing)
WHAT KIND OF APPROACH?

Enforcement
Collaboration
1st: Initial Assessment

2nd: Improvement Progress

3Q12

2Q13

4Q13
What ? (2)

Collaboration → 17 Recommendations

✓ Individual report (ward)
  → within department

✓ Consolidated report (combined)
  → between specialties
How?

- Ownership
  - Engagement ↔ Discussion
  - Motivated ↔ Self-initiated

- Shared the responsibilities
  - Team work

Sustainable
Observations and Improvements (Highlights)
First Batch of visits vs Follow up visits
Learn & Share --- Storage of DD
(Before)

Space Constraint:
Not by items storage
Lack proper shelf labels
Sharing of Good Practices

DD Storage

**Storage of DD:**
- Tallman Lettering
- Individual storage (by items)
Implement --- Storage of DD

(After)

Storage of DD:

• Individual storage (by items)
• Tallman Lettering
  (Index & shelf label)
• Monthly checking log sheet
Learn & Share
Allergy Information Management
Guidance --- E-Trolley (1)

Before:
No Alert Signage
for must dilute items,
non-standardised labeling

Drug name only
Inaccurate labeling
Guidance & Support:
- Alert Signage
- Drug Information
- References
Implement (After)

- Standardised Alert Signage
- Standardised labeling, with Tallman Lettering
Guidance
Cold Chain Management

- Contingency plan
- System for temperature monitoring
Self-Initiatives

**After**

- Set Max Stock Level
- Clear shelf labels
- Indicate signage to facilitate stock rotation
Frontline + MSC = Great Team

Safe Medication Management
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Safe Medication Management

U & I together can make it happen
Thank you ...