



General Adult Day Hospital Reform in Department of Psychiatry, KH



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Reform of Psychiatric General Adult Day Hospital (GADH)

Background

- Clients expressed boring, did not fully understand the reasons of being referred to GADH
- Clients needed to attend daily
- Clients felt frustration for keeping in the boundary of hospital again
- Average occupancy rate on the low side

Reform of Psychiatric GADH

Objectives

- Enhance full utilization of the day hospital
- Active involvement of clients in their own care planning
- Enhance clients engagement
- Empower clients to take an active role in own recovery plan



Reform of Psychiatric GADH

Progress

- Service feedbacks were collected from service users
- Referral forms re-designed to highlight the goal to GADH
- Multi-disciplinary "My Care Plan", Chinese version, is adopted
- Clients' attendance depends on the care plan agreed by clients and staff
- Key Performance Indicator (KPI) was established with service users involvement

我的復康計劃
編訂: _____ (請勿使用院方標籤)
負責員工: _____
職系: _____

日期	目標/方向 (短期/中期/長期)	高優先復康計劃 (指明下次檢討日期)

註：服務使用者的意見將會在復康會議內反映及處理

Reform of Psychiatric GADH

Result and Outcome

- Both clients & staff have clear treatment goals
- Better adherence to their own care plans
- Day hospital coined “步康園” by the clients
- Staff put on private clothing to minimize the feeling of hospitalization
- Admission rate increased 16%; discharge rate increased 22%
- Regular KPI for service evaluation

