



Service Priorities and Programmes

Electronic Presentations

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Submitting author: Ms Wai Mun KOO

Post title: Advanced Practice Nurse, Queen Mary Hospital, HKWC

The Road Ahead for HA Transplant Coordination Service: Silver Anniversary

Koo JWM

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Introduction

Hong Kong Transplant Coordination Service was first established in August 1988. After 25 years, the Service reaches its Silver Anniversary this year. Looking back, the Service has undergone significant evolutionary changes and development in the past two decades. This presentation will summarize the service in terms of past and present. Our challenges, opportunities and threats will be analyzed to shed lights on the road ahead.

Objectives

Past We grew from one part time staff in 1988 to seven full time at present. Each Transplant Coordinator takes care of a sizable portfolio and needs to prepare to work round the clock if required (7 days a week and 24 hours per day). In 1996, Organ Procurement System (OPS) was developed as an important milestone. It is a direct, online, computerized registry capturing all the data of the deceased donors. It thus facilitates Transplant Coordinators to systematically analyze the captured data for service improvement. Twenty-five years ago, organ donation was considered a taboo among the general public. But nowadays, with public education and successful life-saving stories, our community has become far more receptive to the "Gift of Life" with organ donation being valued as a noble act in our society.

Methodology

Present In 2009, we started a share call system aiming to relieve our heavy and unpredictable workload borne by individual Transplant Coordinator. In 2012, each Transplant Coordinator has his/her own iPad to facilitate effective and timely communication. In the same year, Clinical Attachment & Skill Enhancement (CASE) program was implemented to help injecting new blood into the service. Currently we have a one cluster one standard policy; our organizational structure maintained to be simple and single level; team members have different values and different practices to achieve the single goal; and each team member work independently.

Result

Future The current situation might have developed into a crisis situation which will

undermine the overall operation of the service. However, the word Crisis (危機) in Chinese carries a very special meaning: Threat and Opportunities always co-exist. Having the potential threats in our service would naturally bring in opportunities for us to help enhance and align our service. If we can ride on these opportunities to engineer a successful reform, Transplant Coordination Service will see a breakthrough to a new horizon.