



**Service Priorities and Programmes**  
**Electronic Presentations**

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**SAVE\_NET: Safe Approach Via Empowerment of Nurses Efficacy Team**

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Safe Approach Via Empowerment of Nurses Efficacy Team

**Introduction**

Currently on-call doctors have to take care of 11 M&G in-patient wards during non office hours. A survey conducted was showed that they needed to handle 50 calls( 2130 to 0700 )and most of the urgent calls were handled with 1 -2 hours. And the minor complaints were responded in 3-4 hours.

**Objectives**

1.A Trained APN to manage patients' problems under protocol driven approach 2.To have early detection of patient deterioration and prevent complication 3. Save doctors and nurses energy to take care of severe and critically ill patients

**Methodology**

1. A set of protocols was set up and was endorsed by department and hospital management. 2. design training program for APNs 3. start pilot in 5 inpatient wards for 3 months then launch to 10 wards 4.satisfaction surveys for Doctors and APNs

**Result**

Results 13 protocols were set up and 6 APNs were trained .More than 1000 patients were handled under protocols. The response time by APN was within ten minutes and more than 30 % of Doctor workload was reduced Both the satisfaction of Doctors and Nurses are high