



Service Priorities and Programmes
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A safe, harmony and modernized working place is created by the team-players in Ward 12A

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Introduction

Ward 12A was established in 1995. To satisfy the growing demand of healthcare service, our colleagues had participated in a ward renovation project which was completed in October 2012. This project creates a more convenience and safe working environment in new Ward 12A. More importantly, teamwork spirit was built up in this project and most of our team members feel a great sense of achievement.

Objectives

The objective of this project is to gather opinion from our healthcare professionals at different levels and optimize the working environment of Ward 12A in term of convenience, safety and working efficiency.

Methodology

Since April 2012, our colleagues had participated in designing the new ward, which includes: (1) Enlarging the working area and enhancing the observation view of the nurse station by new furniture design and relocation to the ward central. (2) A new allocation system was implemented to a new designed treatment room to provide a more convenience and efficiency in working environment. (3) Reducing disturbance during goods delivery by relocating the storeroom nearby the rear door. (4) Improving the materials and equipment collection process by making a new door between the storeroom and treatment room. (5) Encouraging communication between patients and healthcare professionals by making a new private interview room. (6) Enhancing occupational safety by using special designed furniture in the linen room and dirty utility. (7) A new tea room was designed to provide a relaxing and comfort atmosphere to our colleagues for refreshment. The survey's data were collected from various healthcare professionals and show how their satisfactions toward the effectiveness of our ward's renovation and show their comments on the new ward design.

Result

Data from 48 colleagues including doctors, nurses, allied health and healthcare assistants were collected for analysis. The ninety-one percentage of colleagues agreed that after our teamwork on ward design, the new Ward 12A is now an efficiency, safe and harmony working place which not only supporting the physical and psychological wellbeing of staff, but also minimizing risks of injuries at work. In conclusion, the renovation project of Ward 12A is cost-effective that successfully modernizes the facilities. As teamwork, strong sense of loyalty and devoted from all participates of this valuable renovation project in 2012.