Participatory Safety Improvement Actions to Protect our Front Line Staffs: Three Years Experience in Kwong Wah Hospital

Sham A(1), Lai YW(1), Lam CP(1)

(1)Central Nursing Division, Kwong Wah Hospital

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Introduction
Occupational Safety & Health at work covers a wide range of aspects from various areas, such as environmental, human factors, physical, hygiene, ergonomics etc. Practical experiences show that the best results could be achieved by taking into account all the related aspects and adopting a participatory approach that both frontline workers and supervisors are actively involved with emphasis on practicable step-by-step solution. Such approach is easy to apply and action-oriented, and focus on the immediate improvement needs of the workplaces.

Objectives
1. To integrate the participatory safety improvement actions into daily operations and work practices; 2. To make safety and health considerations as part of staffs’ daily life; 3. To raise department’s awareness to make OSH as an important consideration in decision making.

Methodology
We welcome all departments / units in KWH developing their departmental / unit based OSH projects. The participatory approaches introduced synergic effects. In-house OSH experts act as advisor to facilitate development of these participatory safety improvement projects with certified standards and took a comprehensive approach to apply best practices / solutions to OSH issues.

Result
As compare 2012 to 2009, IOD statistics show that nurses have got 94.44% decreasing in IOD SL, whereas clinical supporting staffs have got 61.26%. For IOD case nos., nurses have got 35.24% decreasing, and clinical supporting staffs have got 31.03%. By actively participating in the process of risk identification as well as being part of the solutions, staff’s safety and health awareness are raised. The objective to make safety and health considerations part of their personal work and daily life is achieved. IOD statistics results indicate the correct direction for safeguarding staffs’ occupational health and cultivating safety culture within the clinical departments. We believe the journey to excellence is a marathon, not a sprint.