

Community Nursing Service PMH / KWC

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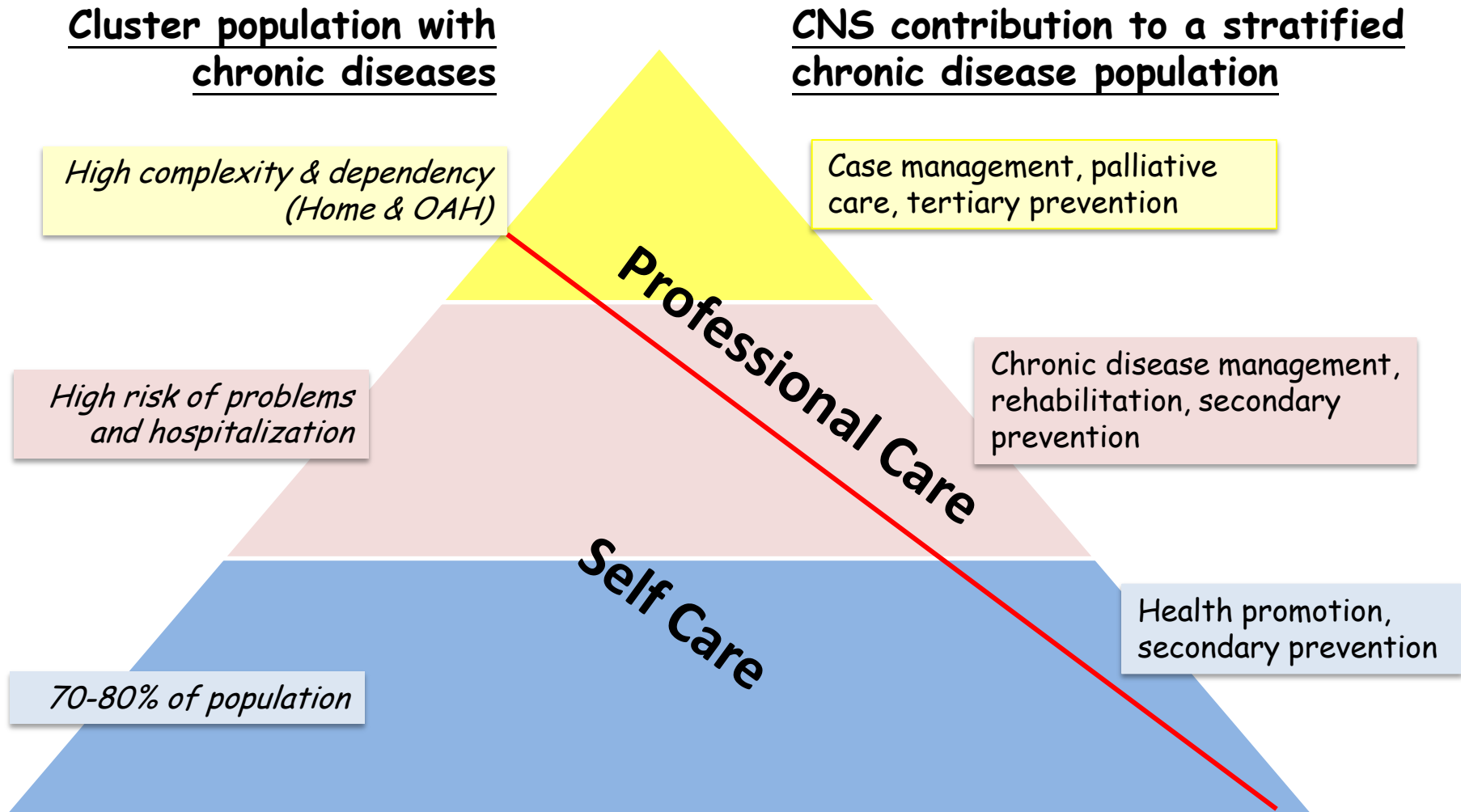
Community Nursing Service & Community Health

PMH / KWC

16 May 2013



Model of Community Nursing Service



(Adopted from the report – A Review of Community Nursing Services for the Hospital Authority of Hong Kong conducted by a team of UK consultants, April 2010)

Key Achievements

1. Hospital @ Home – PMH Virtual Ward
2. Hospital @ Old Aged Home
3. One-estate-one-nurse Project

Purposes:

- Control Demand
- Improve Care

Key Success Factors:

- Inspiration
- Infrastructure
- Education
- Evidences



Key Obstacles

1. Lack of policy coordination: medical & social
2. No district-based health & social care profile
3. No workforce planning & competency building
4. Quantity rather than Quality assurance
5. Problems to access & share information in community
6. Service limited to office hours
7. CNS Charge
8. Limited support from allied health & transport



Suggestions to Overcome the Obstacles

1. Policy coordination: medical & social
2. District-based health & social care profile
3. Workforce planning & competency building
4. KPIs on Quality
5. Infrastructure: information flow and communication in community
6. Service hours & support: appropriate to patient needs



How to Achieve Better Integration?

1. Shared values & rules & responsibilities
2. Improve user acceptance
3. System & structure
4. Evidence

