



# **The Roles and Challenges of Wound Care Nurse Consultant in Hong Kong**

**Michelle Wai Kuen LEE**

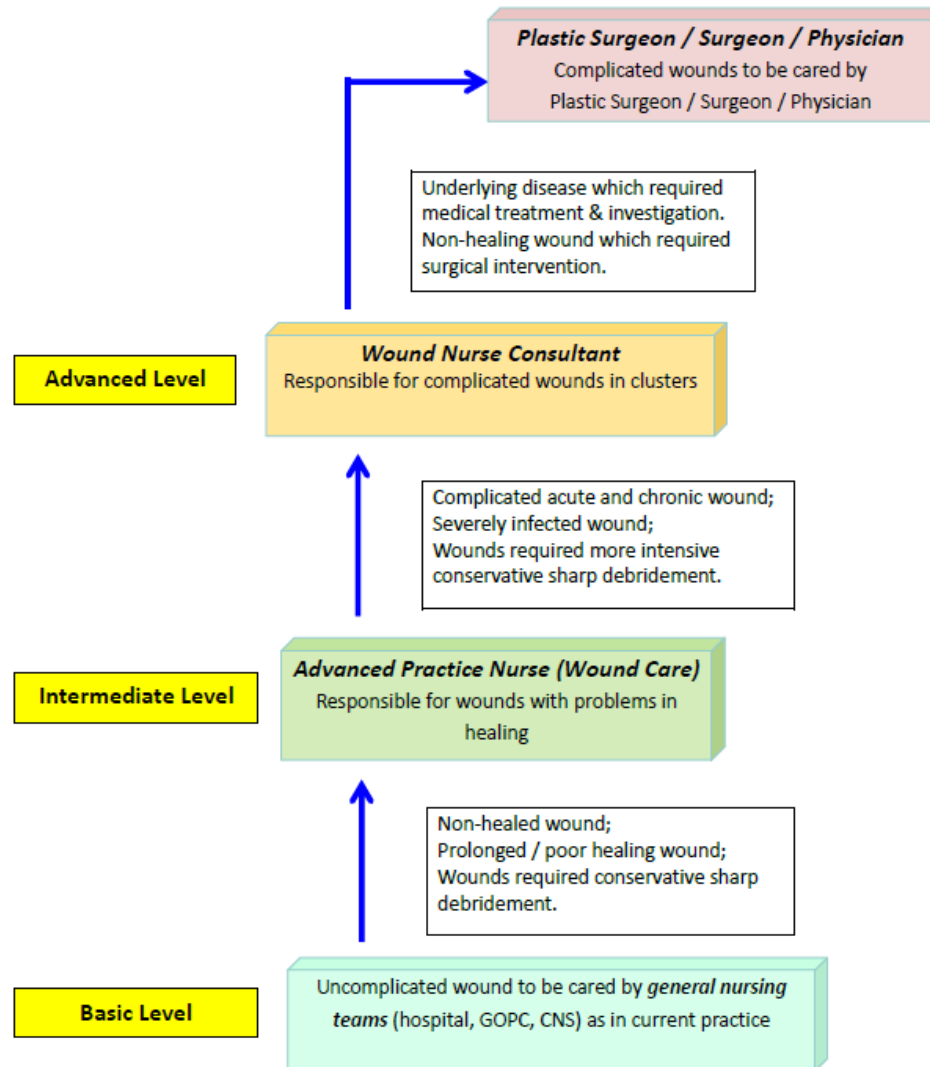
**Nurse Consultant (Wound & Stoma Care)**

**Queen Mary Hospital, HKWC**

## Scope of service

- Multiple care settings
  - Acute care
  - Chronic care
- Multiple age groups
  - Newborn
  - Adolescent
  - Elderly

# 3 Tiers Collaboration Model



## With expert knowledge base, complex decision-making skills to make diagnoses and initiate treatment.

- Detail patient history
- Comprehensive leg and wound assessment
- Measurement of Ankle Brachial Index
- Initiate compression therapy



**With clinical competency for expanded practice.**

**Manage complex situations and provide complex care by using advanced clinical skills.**

# Outcomes

- Care-related outcomes
  - Result from health care treatments or interventions
  - e.g. changes of clinical symptom
- Patient-related outcomes
  - Impacts on patient perceptions, preferences or knowledge
  - e.g. improvement in patient satisfaction, knowledge and quality of life
- Performance-related outcomes
  - Quality of care provided by health care provider

(Jennings et.al, 1993)

Service development

Outreach service to  
Care and Attention Home



東華醫院



干諾道中醫院



馮耀基醫院



莫理斯醫院



蘇丹公爵夫人兒童醫院



瑪麗醫院



醫院管理局  
HOSPITAL  
AUTHORITY

Hong Kong West Cluster  
Hospital Authority  
102 Pok Fu Lam Road  
Hong Kong

醫院管理局  
香港西區醫院網絡  
香港輔道中102號

## Referral memo to Nurse Consultant, HKWC (Wound and Stoma Care)

Date: \_\_\_\_\_

From: \_\_\_\_\_ Ward

- Tung Wah Hospital
- Grantham Hospital
- Fung Yiu King Hospital
- Murray Maclehosie Rehabilitation Centre
- The Duchess of Kent Children's Hospital
- Queen Mary Hospital
- \_\_\_\_\_ Community Nursing Service
- \_\_\_\_\_ General Out Patient Clinic

Please affix patient's bar code label if available

Patient's name: \_\_\_\_\_

HK ID number: \_\_\_\_\_

Hospital / SOPD / GOPD number: \_\_\_\_\_

Sex / Age: \_\_\_\_\_

Ward / Bed: \_\_\_\_\_

Contact phone number: \_\_\_\_\_

Fax number: \_\_\_\_\_

### REFER TO

- Inter- or Intra-hospital consultation (Please fax to 2255 5640)
- Wound Care Nurse Clinic (S3) (Please fax to 2255 4436)
- Stoma Care Nurse Clinic (S4) (Please fax to 2255 3009)

### URGENCY

- Urgent (Please page 7306 9710)
- Semi-urgent (Will contact referrer for arrangement)
- Non-urgent (Within 2 weeks in Nurse Clinic or inter-hospital consultation)

### REASON(S) FOR REFERRAL (please tick as appropriate)

- Wound care
 

<p><i>Type(s) of wound</i></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Pressure ulcer</li> <li><input type="checkbox"/> Venous ulcer</li> <li><input type="checkbox"/> Arterial ulcer</li> <li><input type="checkbox"/> Diabetic ulcer</li> <li><input type="checkbox"/> Surgical wound</li> <li><input type="checkbox"/> Skin tear</li> <li><input type="checkbox"/> Others _____</li> </ul>	<p><i>Problem(s)</i></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Infection</li> <li><input type="checkbox"/> Prolonged wound healing</li> <li><input type="checkbox"/> Wound complications</li> <li><input type="checkbox"/> Others _____</li> </ul>
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- Stoma care
 

<p><i>Type(s) of stoma</i></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Colostomy</li> <li><input type="checkbox"/> Ileostomy</li> <li><input type="checkbox"/> Ileal conduit</li> <li><input type="checkbox"/> Gastrostomy</li> <li><input type="checkbox"/> Others _____</li> </ul>	<p><i>Problem(s)</i></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Stomal complications</li> <li><input type="checkbox"/> Peristomal skin complications</li> <li><input type="checkbox"/> Pouch evaluation</li> <li><input type="checkbox"/> Pouching technique evaluation</li> <li><input type="checkbox"/> Others _____</li> </ul>
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- Incontinence-associated dermatitis
- Tubes and drains management

Signature \_\_\_\_\_

Name and staff number \_\_\_\_\_

### For internal use

Confirmed receipt by phone on: \_\_\_\_\_

Appointment made / action taken on: \_\_\_\_\_





## Standard and Quality Improvement

Standardization of Pressure Ulcer Wound Assessment

To ensure continuity of care of Hong Kong West Cluster

Standardization of Wound Management Protocol of HKWC

To ensure standard of care



Hong Kong West Cluster



## Updates on Pressure Ulcer Assessment & Documentation

**Date:** 19 September 2012  
(Wednesday)

**Time:** 15:00 – 16:00

**Venue:** FYKH 5/F Conference Room

**Speaker:** **Ms. Lee Wai Kuen,**  
*Nurse Consultant, Dept of Surgery, QMH*

**Target:** All Nursing Staffs in Sandy Bay Hospitals

**Enrollment:** Return the Reply Form to FYKH Nursing Admin Office on or before **17.9.2012**

CNE Point: 1  
Pending Approval

Enquiry : Mr. Simon Ng ☎ 28556103


## Lectures and Forums

 **Grantham Hospital**

## Updates in Wound Care Management & Pressure Ulcer Assessment

**Date:** 20 December 2012

**Time:** 3pm –5pm

**Venue:** Class Room 2, 2/F, Nursing School, 

**Speaker:** Ms Lee Wai Kuen, QMH NC(SRG)

**Enrollment:** Return the Reply Form to CND on or before 13.12.2012

**All Nurses are Welcome!** 

Enquiry : Ms. Sun Man Ping ☎ 2518 1488

# Standardization of Wound Practice in 7 Clusters

## Wound Management Protocol



### Wound Management Protocol

Wound Care Project, Hospital Authority

**Prepared by**

LEE Wai Kuen Michelle, Nurse Consultant, Queen Mary Hospital, HKWC

**Members**

CHENG Siu Wah Winnie, Nurse Consultant, Queen Elizabeth Hospital, KCC  
HO Chi Wai, Nurse Consultant, Pamela Youde Nethersole Eastern Hospital, HKEC  
LAW Siu Ming Susan, Nurse Consultant, Princess Margaret Hospital, KWC  
NGAN Hau Lan, Nurse Consultant, United Christian Hospital, KEC  
PANG Chak Hau, Nurse Consultant, Yan Chai Hospital, KWC  
SHIT Kam Yee Frances, Nurse Specialist, Prince of Wales Hospital, NTEC  
WAN Yin Ping, Nurse Consultant, Tuen Mun Hospital, NTWC

**Date**

February, 2013

## Wound Dressing Consumables



### Wound Dressing Consumables for Complex Wounds and Burn & Plastic Wounds

Hospital Authority

**Working Group Members**

Dr Chung Hon Ping	Chairperson COS, Department of Surgery, TWH Chairman, Plastic Surgery Subspecialty Group, COC(S)
LEE Wai Kuen Michelle	Co-chairperson Nurse Consultant, Queen Mary Hospital, HKWC
CHENG Siu Wah Winnie	Nurse Consultant, Queen Elizabeth Hospital, KCC
HO Chi Wai	Nurse Consultant, HKEC
LAW Siu Ming Susan	Nurse Consultant, Princess Margaret Hospital, KWC
NGAN Hau Lan	Nurse Consultant, KEC
WAN Yin Ping	Nurse Consultant, Tuen Mun Hospital, NTWC
WONG Tze Wing	Nurse Consultant, Prince of Wales Hospital, NTEC

**Date**

May, 2013

# Limitations

## Prescription

- Medication
  - Antibiotics
  - Topical Steroids
- Investigation
  - X-ray

- Admission right
- Advanced skill
  - Biopsy
- Referral
  - Medical staff
  - Physiotherapist,  
Occupational Therapist,  
Podiatrist

# In Future

- Perform and support research
- Audit / survey on outcome assessment
- Generate evidence for effectiveness of care
- Review and improve existing practice

*The End!*