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Ms Chan is a Registered Nurse and Midwife (HK); Roster Member (International) and Regional Master Trainer of Psychological Support (Asia); and Master Facilitator of Community Based Health & First Aid (Asia) of International Federation of Red Cross & Red Crescent. She has been engaging in health care service field for 30 years and was equipped with a Master degree of Health Systems Management (Public Health) from the London School of Hygiene & Tropical Medicine, The University of London in 2004 and engaged as a Fellow Member of Royal Institute of Public Health (UK). Ms Chan has been participating in the community health field to deliver primary health care and public health programmes since 1999 and currently working as the Head of Health & Care Service Department of Hong Kong Red Cross responsible for first aid and health training; community health education; patient concern service and mobility equipment loan services.