CMC Hospital Accreditation: Challenges & Rewards

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Challenges

Corporate-wide challenges

Hospital-specific challenges
Corporate-Wide Challenges...

• Start from scratch
• Historical gaps:
  Credentialing
  Document control
  Sterilization
  Care planning
CMC-Specific Challenges...

- Manpower constraint
- Limited resources
- Sizeable hospital deficit
- Phase II re-development
- Cluster services
We are proud of our achievement.
Rewards
Benefits from Hospital Accreditation

- Improve quality and safety: OPD pharmacy
- Build up CQI culture: document control
- Customer-centered: community partnership committee
- Get more funding support: infection control
- Reduce workload: MAR form
Benefits from Hospital Accreditation

- Eliminate blind spots: cotton wool ball, sterilization
- Strengthen teamwork: patient care plan
- Enhance sense of belonging: ownership
- Acclaim international recognition
It’s only the starting point of our Quality Journey:
Continuous Quality Improvement

- Safety
- Quality
- Performance
Acknowledgement: CMC Q&S Team members