ency • Creativity • Trust • Respect • Empathy • Sharing • Professionalism ect • Empathy • Sharing • Professionalism • Efficiency • Creativity •

Revitalize Our Chronic Heart Failure Patients A Multidisciplinary Approach

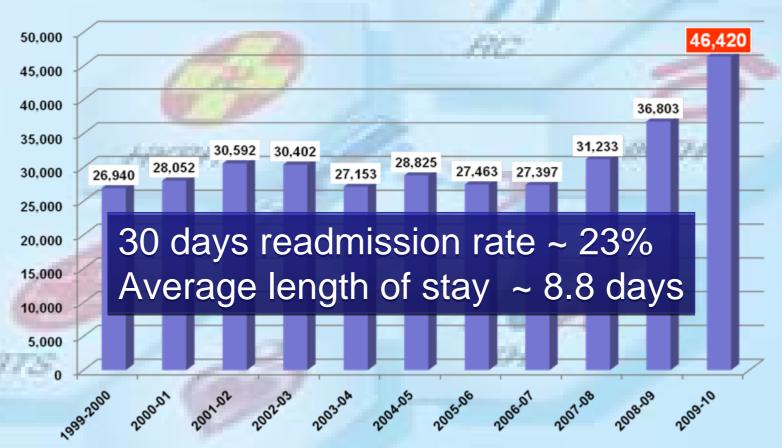
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11th May 2010

Disease Burden Chronic Heart Failure (CHF)

No. of Hospital Admission with CHF in HA (ICD code 428)



Common Symptoms of Heart Failure



Chronic Heart Failure Program (2005)

Session One Education Class

- Cardiologist
- Dietitian
- Clinical Psychologist

Session Two Education Class

- Pharmacist
- Cardiac Nurse
- Physiotherapist

Session Three

Individual

Counseling

- -Cardiac Nurse
- Physiotherapist

Physiotherapy Intervention

- Specific assessments
- Symptomatic control
- Graded exercise training

Tailor-made home exercise program; telephone FU

Fast-track appointment for at-risk or high risk patients

1. Staff Credentialing





- Cardiologist and cardiac nurses to screen and recruit suitable patients
- Exercise session conducted by
 Physiotherapists with American College of Sports Medicine Certified Clinical Exercise
 Specialist®

2. Management of Dyspnoea at Home



- Home medication as prescribed
- Home Acu-TENS

 application to relieve
 dyspnoea for selected
 patients
- Equipment library

3. Chronic Disease Self Management

Education classes

Acquire adequate information and knowledge

Individual counseling
Goal setting
Making an action plan

Feel empowerment and support

Regular feedback Remodeling of mindset •Gain confidence in controlling of their symptoms

4. Patient Adherence

 CHF patients are older, more fragile, less motivated type of clientele as compared with those who participate in Cardiac Rehabilitation Program (CRP)

The default rate of the present program ~ 35%

The default rate was 80% in Victoria experience

Hospital admission risk program: Chronic heart failure working party report, 2003

Measures to Improve Default Rate (1)

- Short waiting time (average 23 days)
- Arrange education classes and exercise session on the same date



Measures to Improve Default Rate (2)

- Remind the patient one day before appointment date
- Regular telephone follow-up every month for one year by Nurse and Physiotherapist





Objective of the Study

To evaluate the effectiveness of the Chronic Heart Failure Program (CHFP) on clinical outcomes and health care utilization at QEH

Methodology

Retrospective, pre- and post-test study

 Patients' data between Jan 2008 and Feb 2009 were retrieved and analyzed

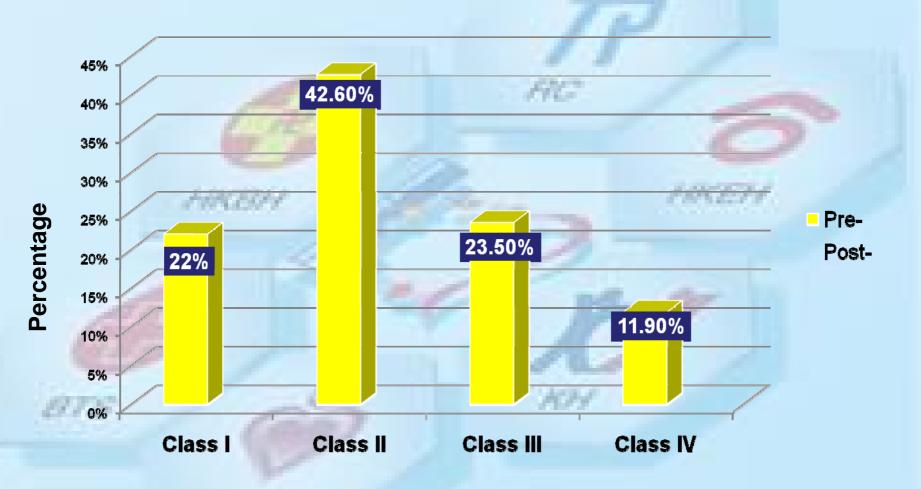
Outcome Measures

- Severity of heart failure
 New York Heart Association (NYHA) Scale
- Exercise capacity
 6-minute walk test
- Health-related quality of life
 Medical Outcomes Study (MOS) Short-form 12
 Physical Component (PCS) and Mental Component (MCS)
- Health care utilization
 One-year admission rate

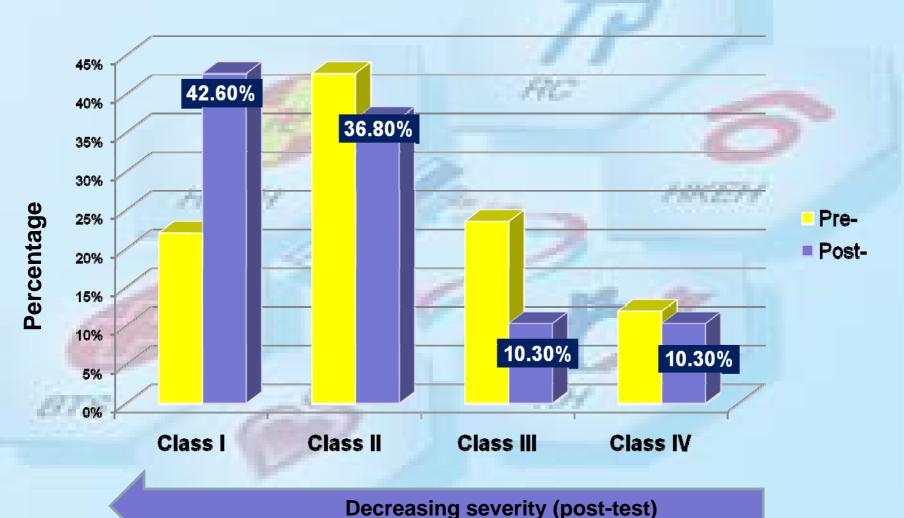
Demographic Data

- Total no. of patients recruited: 92
- Complete data set obtained: 68
- Male: Female = 71%: 29%
- Mean age: 65.41+12.37
- Mean body mass index: 24.23+4.06 kg/m²

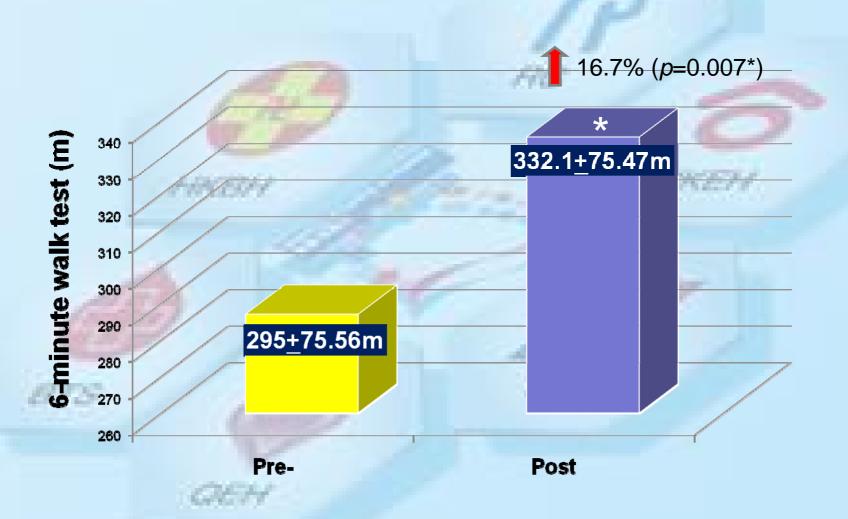
Severity of Heart Failure The NYHA Scale



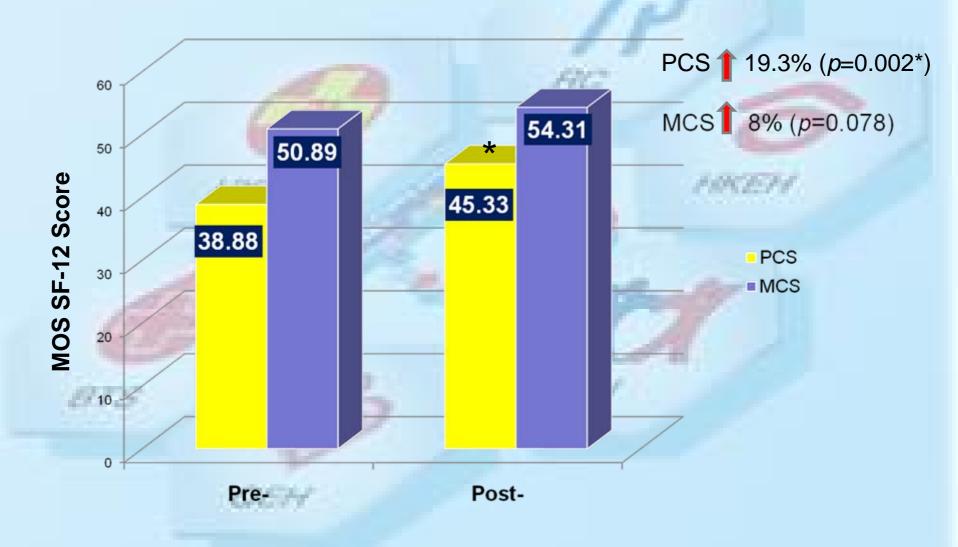
Severity of Heart Failure The NYHA Scale



Exercise Capacity 6-minute Walk Test



Health-related Quality of Life MOS SF-12



Estimate Costing of the Program

Activities	No. of staff involved	Duration & frequency	Total no. of man hour involved	Costing (~\$284 hourly rate)
Education classes	3 professionals each time from 6 professions	0.5 hour, once bimonthly	6x3x0.5=9	\$2,556
Individual counseling	1 PT, 1 nurse	0.5 hour, once bimonthly	2x12x0.5x93= 1116	\$316,994
Exercise training	2 PTs, 1 nurse	1 hour, once per month	3x12=36	\$10,224
Telephone FU	1PT, 1 nurse	0.25 hour, once per month for one year	93x2x.25x12= 558 (for 93 patients)	\$158,472
			Total :	< 0.5M

Health Care Utilization One-year Admission Rate



Success Factors of the Program



Bring Home Message

 Chronic Heart Failure is a costly disease and impose great burden to the health care system

 This service model is effective in improving clinical outcomes and reducing health care utilization without additional resources

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