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A SMALL CHANGE TO MAKE A **BIG** DIFFERENCE

INTRODUCTION

In daily operation, drugs are delivered to the wards with the green medication delivery bag (Fig. 1). If urgent delivery is required, an urgent tag will be hanged on the bag for extra attention. However, being one of the busiest acute hospitals in Hong Kong, with the huge daily transaction volume, the urgent tag may not be so easily identified. The urgent medication may not be handled as urgently as it is expected.

OBJECTIVES

To improve the system to make sure the urgent medication can be delivered as soon as possible; can draw the immediate attention from the nurses and ultimately, can be administered to the patient as soon as possible.

METHODOLOGY

A red medication delivery bag (Fig. 2) is designed and put in use.



(Fig. 1 Green Drug Bag)



(Fig. 2 Red Drug Bag)

The red drug bag is reserved for delivery of concentrated electrolytes, urgent medications and medications requiring refrigeration. All these drugs require immediate attention from the nurses upon receiving.

With the outstanding colour of the new red drug bag, it provides a great visual difference to catch attention from the ward staff. More timely delivery and administration of the drug result.

RESULTS & CONCLUSION

After implementation of the red drug bag, ward manager was interviewed and it could really catch the immediate attention from the ward staff. A small change can make a big difference in daily operation.

