Programme at a Glance

Monday, 4 May 2009

	Convention Hall	Theatre 1	Theatre 2	
08:15 - 08:45	Registration			
08:50 - 10:15		Opening Ceremony * (Convention Hall)		
	Welcome Address by Mr Anthony WU Special Address by Mr Donald TSANG Congratulatory Message by Professor HUANG Jiefu Speech by Dr York CHOW Keynote Address by Mr Shane SOLOMON			
10:15 - 10:45		Tea Break		
10:45 - 12:00	Plenary Session I *	Masterclass I	Special Topic I *	
	Strategic Service	Primary Trauma Diversion	Healthcare in China	
	Reconfiguration P1	MC1	ST1	
12:00 - 13:15	Plenary Session II *	Masterclass II	Special Topic II *	
	Organisational Performance Management	Blood Transfusion	Disaster Management	
	P2	MC2	ST2	
13:15 - 14:30		Lunch		
14:30 - 15:45	Plenary Session III *	Masterclass III	Special Topic III	
	Patient Engagement and	Cancer Care	Health Informatics	
	Patient Safety P3	MC3	ST3	
15:45 - 16:15	Tea Break			
16:15 - 17:30	Plenary Session IV *	Masterclass IV	Special Topic IV	
	The New Workforce	Infection Control Practices MC4	Disease Management ST4	

Tuesday, 5 May 2009

	Convention Hall A	Convention Hall B	Convention Hall C	Theatre 1	Theatre 2
09:00 - 10:15	Symposium 1	Symposium 2 *	Symposium 3	Service Priorities	and Programmes
	Service Reconfiguration Strategies	Patient Engagement	PPP Projects	Community and Primary Care	Organisational Development
	S1	S2	S3	SPP1	SPP5
10:15 - 10:45			Tea Break		
10:45 - 12:00	Symposium 4	Symposium 5 *	Symposium 6		
	Using Performance Management Information	Patient Safety – Safe Design, Safe Practice	Primary Care	Quality and Safety I	Innovative Service Models I
	S4	S5	S6	SPP2	SPP6
12:00 - 13:15	Symposium 7	Symposium 8 *	Symposium 9		
	Tools for Performance Management	Reducing Avoidable Hospitalisation – Role of Community Partners	Redesigning Work Strategy	Quality and Safety II	Innovative Service Models II
	S7	S8	S9	SSP3	SPP7
13:15 - 14:30		Lunch			
14:30 - 15:45	Symposium 10	Symposium 11*	Symposium 12	0 . 0	0 .
	Pay for Performance: HA Models	Patient Empowerment and Chronic Disease Management	Clinical Ethics	Service Studies and Audits	Service Enhancement and Outcomes
	S10	S11	S12	SPP4	SPP8
15:45 - 16:15	Convention Exhibition & Poster Session Tea Break				
16:15 - 17:45	Presentation of Awards and Closing Ceremony Presentation of Best Oral Presentation and Best Poster Display Awards Presentation of Outstanding Staff and Teams Award 2009 Presentation of Special Commendation Award for the HA Sichuan Team (Convention Hall)				

Monday, 4 May 2009 Convention Hall

08:50 - 10:15	* Opening Ceremony
	Welcome Address Mr Anthony WU, Chairman, Hospital Authority Special Address Mr Donald TSANG, Chief Executive, Hong Kong Special Administrative Region Congratulatory Message Professor HUANG Jiefu, Vice Minister of Ministry of Health, PRC Speech Dr York CHOW, Secretary for Food and Health, The Government of Hong Kong Special Administrative Region Keynote Address Mr Shane SOLOMON, Chief Executive, Hospital Authority
10:15 - 10:45	Tea Break
10:45 - 12:00	* Plenary Session I – Strategic Service Reconfiguration P1
	Chairperson: Mr Anthony WU Chairman, Hospital Authority P1.1 High Quality Care for All Prof Lord Ara DARZI, Parliamentary Under-Secretary of State (Lords), Department of Health, UK P1.2 Strategic Service Reconfiguration Lessons from London Prof Paul CORRIGAN, Former Director of Strategy and Commissioning, NHS London, UK
12:00 - 13:15	* Plenary Session II – Organisational Performance Management P2
	Chairperson: Prof TF FOK Hospital Authority Board Member P2.1 Reforming London's Healthcare: A Clinical View Prof Sir Cyril CHANTLER, Chairman, The King's Fund, UK P2.2 Managing Performance in Healthcare Organisations Including Pay-for-Performance by Results Prof Sir Brian JARMAN, Emeritus Professor, Faculty of Medicine, Imperial College London, UK
13:15 - 14:30	Lunch
14:30 - 15:45	* Plenary Session III – Patient Engagement and Patient Safety P3
	Chairperson: Mr Peter LO Hospital Authority Board Member P3.1 The WHO Safe Surgery Checklist and Its Unprecedented Effect on the Safety of Surgery Dr Atul GAWANDE, Associate Professor, Harvard Medical School, USA; WHO Project Director, Second Global Safety Challenge "Safe Surgery Saves Lives" P3.2 Advancing Patient Safety Mr Phillip HASSEN, Chief Executive Officer, Canadian Patient Institute, Canada
15:45 - 16:15	Tea Break
16:15 - 17:30	* Plenary Session IV – The New Workforce P4 Chairperson: Dr Anthony HO Hospital Authority Board Member P4.1 Leading Workforce Thinking Mr Steve BARNETT, Chief Executive, The NHS Confederation, UK P4.2 Impact of NHS Reforms on European Working Time Directive Implementation Mr Tim LUND, National Programme Lead, European Working Time Directive, Skills for Health – Workforce Projects Team, UK

Monday, 4 May 2009

Theatre 1

10:45 - 12:00	Masterclass I – Primary Trauma Diversion MC1
	Chairperson: Dr CC LUK Cluster Chief Executive, Kowloon East Cluster, Hospital Authority
	MC1.1 Primary Trauma Diversion during Mass Casualty Incident – Priority (Clinical Vs. Administrative) Dr HF HO, Cluster Chief of Service (Accident and Emergency), Kowloon Central Cluster, Hospital Authority
	MC1.2 Pre-hospital Trauma Diversion in Hong Kong Dr LO Chi-biu, Consultant, Accident and Emergency Department, North District Hospital; Director, Fire Services Department Ambulance Command
	MC1.3 Service Improvement of the Trauma Network in Public Hospitals Dr Gilberto KK LEUNG, Co-Chairman, Central Committee on Trauma Service, Hospital Authority; Assistant Professor and Assistant Dean, Department of Surgery, Li Ka Shing Faculty of Medicine, The University of Hong Kong
12:00 - 13:15	Masterclass II – Blood Transfusion MC2
	Chairperson: Dr CT HUNG Cluster Chief Executive, Kowloon Central Cluster, Hospital Authority
	MC2.1 The Present and Future of Stem Cell Therapy Prof David MA, Director of Research and Professor of Medicine, Department of Haematology and BM Stem Cell Transplant, St Vincent's Hospital, Sydney, Australia
	MC2.2 How Safe is Blood Transfusion: A Global Update Dr CK LIN, Chief Executive and Medical Director, Hong Kong Red Cross Blood Transfusion Service
13:15 - 14:30	Lunch
14:30 - 15:45	Masterclass III – Cancer Care MC3
	Chairperson: Prof LEE Sum-ping Hospital Authority Board Member
	MC3.1 Improving Cancer Care: The Experience in England Prof Mike RICHARDS, National Clinical Director for Cancer, Department of Health, UK
	MC3.2 Recent Development in Cancer Management Dr WC YUEN, Chief of Service (Surgery), Ruttonjee and Tang Shiu Kin Hospitals
15:45 - 16:15	Tea Break
16:15 - 17:30	Masterclass IV – Infection Control Practices MC4
	Chairperson: Dr Nancy TUNG Cluster Chief Executive, Kowloon West Cluster, Hospital Authority
	MC4.1 New Concepts for Pandemic Preparation Dr WH SETO, Chief Infection Control Officer, Hospital Authority
	MC4.2 New Developments in Protecting Healthcare Workers from Infections Ms Patricia CHING, Senior Nursing Officer, Chief Infection Control Officer Office, Hospital Authority

Monday, 4 May 2009

Theatre 2

10:45 - 12:00	* Special Topic I – Healthcare in China ST1
	Chairperson: Dr WL CHEUNG Director (Cluster Services), Hospital Authority
	ST1.1 An Overview of the Healthcare System in Mainland China LIANG Minghui, Director, Institute of Hospital Management, Ministry of Health, PRC
	ST1.2 Healthcare Reform in Guangdong Dr YAO Zhibin, Vice Chairman, Guangdong Provincial Committee of the Chinese People's Political Consultative Conference; Director, Department of Health of Guangdong Province, PRC
	ST1.3 Innovation, Service Enhancement and Rapid Development Ms SHI Jinlan, Deputy Director, Wuxi Hospital Administrative Centre, PRC
12:00 - 13:15	* Special Topic II – Disaster Management ST2
	Chairperson: Dr SH LIU Chief Manager (Infection, Emergency and Contingency), Hospital Authority
	ST2.1 Healthcare and Logistical Support for Earthquake Relief Operations Prof ZHANG Lulu, Institute of Military Health Management Research, People's Liberation Army, PRC
	ST2.2 Hospital Perspective of Rescues and Support during Ultra-major Disasters Prof SHI Yingkang, Director, West China Hospital, PRC
	ST2.3 Lessons Learnt from the 512 Sichuan Earthquake Prof CHAN Kai-ming, Chair Professor, Department of Orthopaedics and Traumatology, The Chinese University of Hong Kong; Director, Stand TALL
13:15 - 14:30	Lunch
14:30 - 15:45	Special Topic III – Health Informatics ST3
	Chairperson: Mr Charles MOK Hospital Authority Board Member
	ST3.1 Biomedical Informatics and the Future of Electronic Health Records Prof Edward H SHORTLIFFE, President, American Medical Informatics Association, USA
	ST3.2 eHealth for All: A Territory-wide Electronic Health Record in Hong Kong Dr NT CHEUNG, Chief Medical Informatics Officer, Hospital Authority
15:45 - 16:15	Tea Break
16:15 - 17:30	Special Topic IV – Disease Management ST4
	Chairperson: Dr Loretta YAM Cluster Chief Executive, Hong Kong East Cluster, Hospital Authority
	ST4.1 A Population-based Strategy for Diabetes Prevention and Management – the Singapore Experience Dr Shyamala THILAGARATNAM, Director, Healthy Ageing Division, Health Promotion Board, Singapore
	ST4.2 Quality Diabetes Care – from Research to Practice to Policy Prof Juliana CHAN, Professor, Department of Medicine and Therapeutics, The Chinese University of Hong Kong

Tuesday, 5 May 2009

Convention Hall A

Tuesday, 5 W	lay 2009 Convention Hall P
09:00 - 10:15	Symposium 1 – Service Reconfiguration Strategies S1
	Chairperson: Dr SV LO Director (Strategy and Planning), Hospital Authority
	S1.1 Service Reconfiguration and the Agenda for Change in the English NHS Prof Paul CORRIGAN, Former Director of Strategy and Commissioning, NHS London, UK
	S1.2 Organisation of Cancer Services: A Case Study Prof Mike RICHARDS, National Clinical Director for Cancer, Department of Health, UK
10:15 - 10:45	Tea Break
10:45 - 12:00	Symposium 4 – Using Performance Management Information S4
	Chairperson: Dr Donald Kwok-tung LI Hospital Authority Board Member
	S4.1 Measuring Outcomes to Improve Patient Care Prof Sir Cyril CHANTLER, Chairman, The King's Fund, UK
	S4.2 Evaluating Access to Healthcare in World Cities Prof Michael K GUSMANO, Assistant Professor of Health Policy and Management, Mailman School of Public Health, University of Columbia, USA
12:00 - 13:15	Symposium 7 – Tools for Performance Management S7
	Chairperson: Mr Lawrence LEE Hospital Authority Board Member
	S7.1 Tools Used to Improve Performance of Healthcare Providers Prof Sir Brian JARMAN, Emeritus Professor, Faculty of Medicine, Imperial College London, UK
	S7.2 Real Time Monitoring of Surgical Outcomes Prof Malcolm UNDERWOOD, Professor and Chief, Division of Cardiothoracic Surgery, Department of Surgery, Faculty of Medicine, The Chinese University of Hong Kong
13:15 - 14:30	Lunch
14:30 - 15:45	Symposium 10 – Pay for Performance: HA Models S10
	Chairperson: Dr FUNG Hong Cluster Chief Executive, New Territories East Cluster, Hospital Authority
	S10.1 Just Do It – Making a Start with Casemix Dr KH LEE, Chief Manager (Financial Planning), Hospital Authority
	S10.2 How Do I Do It – Classifying Patients to Diagnosis Related Groups Dr LC CHONG, Co-Chairman, Casemix Clinical Committee, Hospital Authority
	S10.3 What Next? Issues with Cost Weights Mr Steve GILLETT, Project Manager, Casemix Office, Hospital Authority
15:45 - 16:15	Convention Exhibition & Poster Session Tea Break
16:15 - 17:30	Presentation of Awards and Closing Ceremony Presentation of Best Oral Presentation and Best Poster Display Awards Presentation of Outstanding Staff and Teams Award 2009 Presentation of Special Commendation Award for the HA Sichuan Team (Convention Hall)

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Convention Hall B

09:00 - 10:15	* Symposium 2 – Patient Engagement S2
	Chairperson: Dr PY LEUNG Director (Quality and Safety), Hospital Authority
	S2.1 Engaging Patients in Safety – a Priority Mr Philip HASSEN, Chief Executive Officer, Canadian Patient Safety Institute, Canada
	S2.2 Positive Communication with Patients – a Key Element in Patient Engagement Dr SF LUI, Consultant (Quality and Risk Management), Hospital Authority
10:15 - 10:45	Tea Break
10:45 - 12:00	* Symposium 5 – Patient Safety – Safe Design, Safe Practice \$5
	Chairperson: Dr Lawrence LAI Cluster Chief Executive, Hong Kong West Cluster, Hospital Authority
	S5.1 Safe Surgery – Clinical Competency, Training and Practice Dr Michael LI, Chief of Service (Surgery), Pamela Youde Nethersole Eastern Hospital
	S5.2 How to Implement Safe Surgery Checklist in HA Hospitals Dr Atul GAWANDE, Associate Professor, Harvard Medical School, USA; WHO Project Director, Second Global Safety Challenge "Safe Surgery Saves Lives"; Mr Joseph KWAN, Department Operations Manager, Department of Operation Theatre Services and Adult Intensive Care Unit, Queen Mary Hospital; Prof Paul LAI, Clinical Coordinator (Surgery), New Territories East Cluster, Hospital Authority; Chief of Service (Surgery), Prince of Wales Hospital; Dr Michael LI, Chief of Service (Surgery), Pamela Youde Nethersole Eastern Hospital; Prof Jacobus NG, Associate Professor, Department of Anaesthesiology, Li Ka Shing Faculty of Medicine, The University of Hong Kong; Dr WC YIP, Deputy Hospital Chief Executive, Kwong Wah Hospital
12:00 - 13:15	* Symposium 8 – Reducing Avoidable Hospitalisation – Role of Community Partners S8
	Chairperson: Dr Daisy DAI Chief Manager (Primary and Community Services), Hospital Authority S8.1 Reducing Avoidable Hospitalisation – an Academic Perspective Prof Charles CHAN, Associate Professor, Department of Applied Social Sciences, The Hong Kong Polytechnic University S8.2 Better Disease Management through Support in the Community Dr David DAI, Consultant (Medicine), Prince of Wales Hospital; Chairman, Executive Committee, Hong Kong Alzheimer's Disease Association
13:15 - 14:30	Lunch
14:30 - 15:45	* Symposium 11 – Patient Empowerment and Chronic Disease Management S11
	Chairperson: Ms Margaret TAY Chief Manager (Integrated Care Programmes), Hospital Authority
	S11.1 Facilitating Patients towards Self-help Mr Peter POON, Director (Rehabilitation), The Hong Kong Sciences for Rehabilitation
	S11.2 Empowering Patients for Diabetes Management Dr Vincent YEUNG, President, Diabetes Hong Kong
15:45 - 16:15	Convention Exhibition & Poster Session
	Tea Break
16:15 - 17:30	Presentation of Awards and Closing Ceremony Presentation of Best Oral Presentation and Best Poster Display Awards Presentation of Outstanding Staff and Teams Award 2009 Presentation of Special Commendation Award for the HA Sichuan Team (Convention Hall)

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Convention Hall C

09:00 - 10:15	Symposium 3 – PPP Projects S3
	Chairperson: Dr KM CHOY Chief Manager (Service Transformation), Hospital Authority
	S3.1 Public-Private Partnership Development in Hong Kong Dr KM CHOY, Chief Manager (Service Transformation), Hospital Authority
	S3.2 Australian PPP Model: Collocation of Public and Private Hospitals Ms Mary C FOLEY, Director, Health Advisory, PricewaterhouseCoopers, Australia
	S3.3 Medical Tourism – the Singapore Perspective Ms CHOO Oi-yee, Consultant, Parkway Holdings Limited, Singapore; Managing Director, Vermillion Consulting Pte Ltd., Singapore
10:15 - 10:45	Tea Break
10:45 - 12:00	Symposium 6 – Primary Care S6
	Chairperson: Mr Shane SOLOMON Chief Executive, Hospital Authority
	S6.1 Shifting Care to the Community Prof Lord Ara DARZI, Parliamentary Under-Secretary of State (Lords), Department of Health, UK
	S6.2 Enhancing Primary Care – Community Health Centres in Hong Kong Prof Gabriel M LEUNG, Under Secretary for Food and Health, The Government of the Hong Kong Special Administrative Region
12:00 - 13:15	Symposium 9 – Redesigning Work Strategy
	Chairperson: Mr John LEE Hospital Authority Board Member
	S9.1 Productive Ward – the NHS Experience Prof Bernard CRUMP, Chief Executive Officer, NHS Institute for Innovation and Improvement, UK
	S9.2 The New Territories West Care Project Dr Albert CY LO, Cluster Chief Executive, New Territories West Cluster, Hospital Authority
13:15 - 14:30	Lunch
14:30 - 15:45	Symposium 12 – Clinical Ethics S12
	Chairperson: Prof Raymond LIANG Senior Advisor to the Dean, Department of Medicine, Li Ka Shing Faculty of Medicine, The University of Hong Kong
	S12.1 Impact of Clinical Ethics on Clinical Practice Prof Edwin HUI, Professor, Medical Ethics Unit, Li Ka Shing Faculty of Medicine, The University of Hong Kong
	S12.2 Too Much Technology? Carer's Dilemma in Rationing Resources Dr HW LIU, Chief Manager (Clinical Effectiveness and Technology Management), Hospital Authority
15:45 - 16:15	Convention Exhibition & Poster Session Tea Break
16:15 - 17:45	Presentation of Awards and Closing Ceremony Presentation of Best Oral Presentation and Best Poster Display Awards Presentation of Outstanding Staff and Teams Award 2009 Presentation of Special Commendation Award for the HA Sichuan Team (Convention Hall)

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Service Priorities and Programmes (Theatre 1)

09:00 - 10:15	Community and Primary Care SPP1
	Chairperson: Professor Sian GRIFFITHS Director, School of Public Health, Faculty of Medicine, The Chinese University of Hong Kong
	SPP1.1 Public-Private Partnership – Evaluation by the Partners/ AU SY et al. SPP1.2 Family Physician Managing Lower GI Surgical Cases: See Early, Cure Sometimes, Treat Often, Comfort Always/ CHAN KW et al.
	SPP1.3 Insulin Initiation in New Territories West Cluster General Outpatient Clinics – a Pioneering Community Healthcare Programme/ CHEUNG MK et al. SPP1.4 A Cost-effective Injury Prevention Programme in Residential Care Home for the Elderly: A Safety Promotion
	Approach/ CHOW CB et al. SPP1.5 Orthopaedic Surgeons in Community – a Community-based Orthopaedic Rehabilitation Programme Utilising the
	Medical Social Interface/ LAW SW et al. SPP1.6 Telephone Nursing Consultation Service – a Low Cost but High Quality Option in Managing Patients at the Community/ LEE KY et al.
	SPP1.7 Within and Beyond Hospital: A Sustainable Integrated Psychiatric Empowerment with Community Mental Health Partners for Clients of Admission Wards/ TSANG HW et al.
10:15 - 10:45	Tea Break
10:45 - 12:00	Quality and Safety I SPP2
	Chairperson: Dr FC PANG Chief Manager (Quality and Standards), Hospital Authority
	SPP2.1 Territory-wide Project to Control Catheter Associated Blood Stream Infection in Intensive Care Unit/ CHAN WM et al.
	SPP2.2 Performance Improvement Project on the Waiting Time of Triage Category III Patients in an Accident and Emergency Department/ FAN LK et al. SPP2.3 From "Time-out" to "123 Surgical Safety 123"/ WONG J et al.
	SPP2.3 From "Time-out" to "123 Surgical Safety 123"/ WONG J et al. SPP2.4 Impact of a Hand Hygiene Programme/ LAI RWM et al. SPP2.5 Effect of Treatment Interference Protocol on the Use of Physical Restraints in Intensive Care Unit/ LAU G et al.
	SPP2.6 The Seamless Care and Concern Programme for New Ostomates in Surgical Department of Tuen Mun Hospital/WAN YP et al. SPP2.7 Improvements in Handling of Outpatient Antenatal Laboratory Reports in Princess Margaret Hospital Using Lean
	Sigma Approach/ WONG G et al.
12:00 - 13:15	Quality and Safety II SPP3
	Chairperson: Dr Eric CHAN Senior Manager (Nursing), Hospital Authority
	SPP3.1 Survey on Attitudes among Clinical Staff towards Incident Reporting/ CHUNG G et al. SPP3.2 Inpatient Hospital Beds – What and When is Enough?/ KWAN A et al. SPP3.3 The Role of Care Technicians in Enhancing Patient Safety in Blood-taking Procedures/
	POON W et al. SPP3.4 Development of an Organisational Learning Model for Infectious Diseases Emergency Preparedness of Public Hospitals in Hong Kong/ TSO A et al.
	SPP3.5 Foot Health Conditions among Hospitalised Elderly Patients in Hong Kong/ WONG IKY et al. SPP3.6 Making Prescription Safe with a Model of Medication Reconciliation/ WONG WN et al. SPP3.7 APBEST Award: A Journey towards Quality Governance and Clinical Excellence/ WU TC et al.
13:15 - 14:30	Lunch
14:30 - 15:45	Service Studies and Audits SPP4
	Chairperson: Dr Vivian WONG Advisor (Integrative Medicine), Hospital Authority
	SPP4.1 An Audit Targeting on Improving the Clinical Outcomes for Difficult Diabetic Cases in General Outpatient Clinics/CHAN L et al.
	SPP4.2 A Clinical Audit on the Elective Operation Waiting Time of Colorectal Cancer in a District Hospital/ CHAN KYM et al.
	SPP4.3 An Audit on Management of Type 2 Diabetes in a Family Medicine Specialist Clinic / FLING HT
	SPP4.3 An Audit on Management of Type 2 Diabetes in a Family Medicine Specialist Clinic/ FUNG HT SPP4.4 Reduction of Injury on Duty Related Sickness Absence among Clusters with Pilot Occupational Medicine Service from 2004 to 2006: Assessments at Three Years After Establishment of the Service/ KWOK H et al. SPP4.5 Follow-on Review of Drug Utilisation Evaluations on the Appropriate Use of HMG-CoA Reductase Inhibitors
	SPP4.4 Reduction of Injury on Duty Related Sickness Absence among Clusters with Pilot Occupational Medicine

Tuesday, 5 May 2009

Service Priorities and Programmes (Theatre 2)

09:00 - 10:15	Organisational Development SPP5
	Chairperson: Dr Beatrice CHENG Chief Manager (Cluster Performance), Hospital Authority
	SPP5.1 Reducing Injury on Duty by Work Safety and Health Programme/ CHAN KL et al. SPP5.2 eHandover, Where Technology Saves Time While Ensuring Continuity of Patient Care/ CHAN KH et al. Implementation of "Fast Track Protocol" on Colorectal Cancer Patients in New Territories West Cluster/ LAI KC et al. SPP5.4 Early Discharge Programme at Pok Oi Hospital/ LAI L et al. SPP5.5 A Strategic Approach on Facility Rejuvenation for Improving Ward Operation Efficiency – Implementation of Modular Layout Model in Ward to Cope with Nursing Care Evolution/ TUNG MMK et al. SPP5.6 Improving the Turnaround Time of Coagulation Tests with Lean Six Sigma/ WONG MLG et al. SPP5.7 A Pilot Trial for Reduction of Nursing Bags's Weight in Community Nursing Service/ YU LC et al.
10:15 - 10:45	Tea Break
10:45 - 12:00	Innovative Service Models I SPP6
	Chairperson: Dr TW LEE Hospital Chief Executive, Pok Oi Hospital SPP6.1 An Inter-disciplinary Team Model in Improving Acute Myocardial Infarction Patients' Outcome in Queen Mary Hospital/ CHAN RHW et al. SPP6.2 Novel Mastalgia Clinic – Systematic Approach in Effectively Managing Mastalgia Patients/ CHAN SWW et al. SPP6.3 The Experience of Developing a Diabetes Patient Empowerment Programme in Hong Kong/ KAN ECY et al. SPP6.4 The Pathway to Care for Postnatal Depression After Implementation of the Comprehensive Child Development Service in the New Territories West Cluster/ SIU B et al. SPP6.5 Nocturnal Home Haemodialysis – a Cost-saving Haemodialysis Programme Improving Patients' Outcome and to Serve the Increasing Haemodialysis Demand in Hong Kong/ WONG JHS et al. SPP6.6 Pre-discharge Planning and Post-discharge Support Programme in Medical Wards of Pamela Youde Nethersole Eastern Hospital/ WONG SSF et al. SPP6.7 The Impact of Innovative Night Emergency Medicine Ward on the Emergency Medical Admission and Bed Days/ YUEN E et al.
12:00 - 13:15	Innovative Service Models II SPP7
	Chairperson: Dr David LAM Hospital Chief Executive, Ruttonjee and Tang Shiu Kin Hospitals SPP7.1 Reduction of Urology Outpatient Clinic Routine Waiting Time by Setting Up Family Medicine Urology Triage Clinic in New Territories East Cluster/ CHEUNG HY et al. SPP7.2 Development of an Integrated Management System for Optimising Administrative Services/ CHOI C et al. SPP7.3 The Birth of a World's First Service – the Making of the Elderly Suicide Prevention Programme in Hong Kong/ LI SW et al. SPP7.4 Business Process Reengineering as a Means to Patient Logistic Improvement – a Case Study of Outpatient Services/ CHAN CK et al. SPP7.5 Strategies to Maximise Cervical Cancer Screening Rate Amongst Older Hong Kong Chinese Women – Finding an Answer – a Cultural Consensus Analysis Study/ SHIU ATY et al. SPP7.6 Human Epidermal Growth Factor: Its Production and Applications in Treating Hard-to-heal Wounds/ WONG WKR et al. SPP7.7 A Cluster Approach for the Provision of Logistic Support to Clinical Areas/ YIP W et al.
13:15 - 14:30	Lunch
14:30 - 15:45	Chairperson: Professor Sophia CHAN Professor and Head, Department of Nursing Studies, Li Ka Shing Faculty of Medicine, The University of Hong Kong SPP8.1 Multi-dimensional Evaluation of Ambulatory Care Centre/ CHAN KN et al. SPP8.2 The Effectiveness of Task Oriented Training with Neuromuscular Activation for the Rehabilitation of Upper Limb Function in Patients with Stroke/ CHAN MKL et al. SPP8.3 Nurse-led Pre-anaesthetic Assessment for Day Surgery/ KWOK WM et al. SPP8.4 Joint Effort to Implement a Research of Wound Cleansing Techniques Comparison – the Way Forward/ MAK SS et al. SPP8.5 Weight Reduction Programme in Cardiac Rehabilitation/ NG JYY et al. SPP8.6 Development and Implementation of Colorectal Clinical Pathway: Queen Mary Hospital's Journey/ SHUM NF et al. SPP8.7 Pioneer Radiological Image Sharing Beyond the Hospital Authority for Quality Patient-Centric Care/ TAN J et al.