09:00 - 10:15	* Opening Ceremony	
	* Welcome Address Mr Anthony WU, Chairman, Hospital Authority	
	Congratulatory Message Dr MA Xiao-wei, Vice Minister of Health, The People's Republic of China	
	Opening Speech Dr York CHOW, Secretary for Health, Welfare and Food, Government of the Hong Kong Special Administrative Region	
	Keynote Address Mr Shane SOLOMON, Chief Executive, Hospital Authority	
10:15 - 10:45	Tea Break	
10:45 - 12:00	* Plenary Session I — Sustainable Modern Healthcare System	P1
	Chairperson: Mr Anthony WU Chairman, Hospital Authority	
	P1.1 Making Healthcare Systems Sustainable — the Role of Competition Prof Paul CORRIGAN, Senior Health Policy Advisor to Prime Minister, UK	
	P1.2 The Contribution of the Healthcare System to Population Health Prof Martin MCKEE, Professor of European Public Health, London School of Hygiene & Tropical Medicine, UK	
12:00 - 13:15	* Plenary Session II — Innovative Models of Care Delivery	P2
	Chairperson: Dr T F FOK Hospital Authority Member	
	P2.1 Managing Increasing Demand for Hospital Care Dr Sherene DEVANESEN, Chief Executive, Peninsula Health, Victoria, Australia	
	P2.2 Innovation in Healthcare: Clinical Research Networks Prof Tim MAUGHAN, Professor of Cancer Studies, Cardiff University & Director, Wales Cancer Trials Network, UK	
13:15 - 14:30	Lunch	
14:30 - 15:45	* Plenary Session III — Improving Quality and Patient Outcomes	РЗ
	Chairperson: Mrs Gloria NG Hospital Authority Member	
	P3.1 Patient Safety Initiatives Prof Albert WU, Professor of Health Policy and Management, Johns Hopkins Bloomberg School of Public Health, USA	
	P3.2 Quality and Patient Safety under the New Work Hour Initiative in UK Dr Patrick C M CHU, Medical Director (Division of Clinical Support), Royal Liverpool and Braodgree University Hospital, UK	en
15:45 - 16:15	Tea Break	
16:15 - 17:30	* Plenary Session IV — Modern and Competent Health Workforce	P4
	Chairperson: Dr Anthony HO Hospital Authority Member	
	P4.1 Developing a Modern Health Workforce Prof Des GORMAN, Head of School of Medicine, University of Auckland, New Zealand	
	P4.2 Organising the Hospital Workforce to Promote Patient Safety Dr Linda AlKEN, Claire M. Fagin Leadership Professor in Nursing, School of Nursing, University of Pennsylvania, USA	

Monday, 7 May 2007

Theatre I

10:45 – 12:00	* Special Topic I – Modern Healthcare System: Country Experience ST1	
	Chairpersons: Dr Shuzo YAMAMOTO President, Asian Hospital Federation Dr Lawrence LAI Cluster Chief Executive, Hong Kong West Cluster, Hospital Authority	
	ST1.1 Efforts to Increase the Quality and Competitive Advantage in the Capability of Competing and Providing Medical Services to Poor People through a Change Management in Indonesian Hospitals Dr M. Natsir NUGROHO, Indonesian Hospital Association	
	ST1.2 How the Healthcare Systems in Japan are Coping with a Super-ageing Society Dr Shinichiro TSUCHIYA, Japan Hospital Association	
	ST1.3 Enhancing Modern Healthcare System: Korean Healthcare Industry Dr HAHN Doo-jin, Korean Hospital Association	
	ST1.4 Healthcare System in Taiwan Dr YANG Han-chuan, Taiwan Hospital Federation	
12:00 - 13:15	* Special Topic II — Healthcare Reform in China ST2	
	Chairperson: Dr W L CHEUNG Director (Cluster Services), Hospital Authority	
	ST2.1 Innovative Healthcare Management for Sustainable Quality Improvement Mr ZHANG Zong-jiu, Vice Director, Department of Medical Administration, Ministry of Health, China	
	ST2.2 Reforming China's Healthcare System towards Equity in Access to Healthcare Prof MENG Qing-yue, Director, Centre for Health Management and Policy, Shandong University, China	
13:30 - 14:30	PPI — ePR Sharing Session	
	Chairperson: Dr C P WONG Chief of Service, Integrated Medical Service, Hospital Authority	
	Clinical Information Sharing between HK Public and Private Healthcare Sectors - an Evaluation Review of the PPI-ePR Pilot: Pathway towards Community Wide Electronic Health Record? Dr N T CHEUNG, Chief Manager (Health Informatics), Hospital Authority Dr Francis WONG, Hong Kong Baptist Hospital Dr Suk-yin CHAN, Private Practitioner	
14:30 - 15:45	Special Topic III — Medical Tourism I S	
	Chairperson: Mr John LEE Hospital Authority Member	
	ST3.1 Singapore's Experience - from Policy to Action Dr Fidah ALSAGOFF, Chief Executive Officer, MOH Holdings Pte Ltd, Singapore	
	ST3.2 Thailand Medical Tourism: A New Global Phenomenon Dr Boon VANASIN, Chairman, Piyavate Hospital, Thailand	
15:45 - 16:15	Tea Break	
16:15 - 17:30	Special Topic IV — Medical Tourism II ST4	
	Chairperson: Dr K M CHOY Chief Manager (Service Transformation), Hospital Authority	
	ST4.1 Medical Tourism: Redefining Medical Tourism in Hong Kong Dr Alan LAU, Chairman, Private Hospital Association	
	ST4.2 Challenges and Opportunities of Medical Tourism Mr Raymond YIP, Assistant Executive Director, Hong Kong Trade Development Council	
	* Simultaneous Interpretation: English/Putonghua * 即時傳譯:英文/普通話	

Monday, 7 May 2007

Theatre II

10:45 - 12:00	* Masterclass I — Medical Services Preparedness for the Olympics	
	Chairperson: Dr Beatrice CHENG Chief Manager (Cluster Performance), Hospital Authority	
	MC1.1 Medical Services for the Olympic Games — Experience from Athens Dr Patrick SCHAMASCH, Medical Director, International Olympic Committee	
	MC1.2 Beijing's Preparedness for the 2008 Olympic Games Prof DAI Jian-ping, Vice President, Chinese Hospital Association, PRC	
12:00 - 13:15	* Masterclass II — Pain Management	MC2
	Chairperson: Dr C T HUNG Cluster Chief Executive, Kowloon Central Cluster, Hospital Authority	
	MC2.1 Paradigm Shift in Pain Management Prof Michael K NICHOLAS, Pain Management & Research Centre, Royal North Shore Hospital, The University of Sydney, Australia	
	MC2.2 Recent Advances in Pain Management Dr CHEN Phoon-ping, Chief of Service, Department of Anaesthesia and Operating Services, Alice Ho Miu Ling Nethersole Hospital	
13:15 - 14:30	Lunch	
14:30 - 15:45	5 Masterclass III — Cancer Care	
	Chairperson: Prof Raymond LIANG Acting Dean, Li Ka Shing Faculty of Medicine, The University of Hong Kong	
	MC3.1 Developments in Colorectal Cancer Prof Tim MAUGHAN, Professor of Cancer Studies, Cardiff University & Director, Wales Cancer T Network, UK	rials
	MC3.2 State-of-the-art Management of Nasopharynx Cancer Prof Anthony T C CHAN, Chairman & Chief of Service, Department of Clinical Oncology, Prince Wales Hospital	of
15:45 - 16:15	Tea Break	
16:15 - 17:30	Masterclass IV — Palliative Care Mo	
	Chairperson: Dr Donald LI Hospital Authority Member	
	MC4.1 Provision of Specialist Palliative Care Dr Simon NOBLE, Clinical Senior Lecturer & Honorary Consultant, Department of Palliative Med Cardiff University, UK	licine,
	MC4.2 Advance Directives and the Care of End-of-life Patients Prof Edwin HUI, Director of Medical Ethics Unit, Li Ka Shing Faculty of Medicine, The University Hong Kong	of
	* Simultaneous Interpretation: English/Putonghua * 即時值譯·苗文/普通話	

^{*} Simultaneous Interpretation: English/Putonghua * 即時傳譯:英文/普通話

Tuesday, 8 May 2007

Convention Hall B

	Convention Hail E		
09:00 - 10:15	* Symposium I — Modern Healthcare System: Policy Agenda for Action S1		
	Chairperson: Dr Vivian WONG Director (Strategy & Planning), Hospital Authority		
	S1.1 Healthcare Systems: Lessons from the NHS Prof Paul CORRIGAN, Senior Health Policy Advisor to Prime Minister, UK		
	S1.2 The Local Healthcare System: Focusing on Health Prof Sian GRIFFITHS, Director, School of Public Health, The Chinese University of Hong Kong		
10:15 - 10:45	Tea Break		
10:45 - 12:00	* Symposium II — Enhancing Healthcare System Performance		
	Chairperson: Dr C C LUK Cluster Chief Executive, Kowloon East Cluster, Hospital Authority		
	S2.1 Tackling III Health Upstream — a Good Investment Return? Prof Gabriel LEUNG, Professor, Department of Community Medicine, The University of Hong Kong		
	S2.2 Innovative Models of Care Delivery Ms Sue GOONAN, Director of Integrated Care, Peninsula Health, Victoria , Australia		
12:00 - 13:15	* Symposium III — Outcome Focused Healthcare System S3		
	Chairperson: Dr FUNG Hong Cluster Chief Executive, New Territories East Cluster, Hospital Authority		
	S3.1 Re-orienting Healthcare System to Deliver Health Gain Prof Martin MCKEE, Professor of European Public Health, London School of Hygiene & Tropical Medicine, UK		
	S3.2 Hospital@night — the UK Experience Dr Patrick C M CHU, Medical Director (Division of Clinical Support), Royal Liverpool and Braodgreen University Hospital, UK		
	S3.3 Modernising Surgeon Training — the UK Experience Prof Bernard RIBEIRO, President, The Royal College of Surgeons, UK		
13:15 - 14:30	Lunch		
14:30 - 15:45	* Symposium IV — Quality and Safety S4		
	Chairperson: Dr Albert C Y LO Cluster Chief Executive, New Territories West Cluster, Hospital Authority		
	S4.1 Hospital Authority towards Total Accreditation? Dr P Y LEUNG, Director (Quality & Safety), Hospital Authority		
	S4.2 Preventing Medical Incidents Prof Albert WU, Professor of Health Policy and Management, Johns Hopkins Bloomberg School of Public Health, USA		
15:45 - 16:30	Convention Exhibition and Poster Session Tea Break		
16:30 - 17:30	Presentation of Awards & Closing Ceremony Presentation of Best Oral Presentation and Best Poster Display Awards Presentation of Outstanding Staff and Teams Award 2007 (Convention Hall)		
	* Simultaneous Interpretation: English/Putonghua * 即時傳譯:英文/普通話		

^{*} Simultaneous Interpretation: English/Putonghua * 即時傳譯:英文/普通話

9:00 – 10:15	Symposium V – Preparedness for 2008 Olympics		
	Chairperson: Mr Paul YU Hospital Authority Member		
	S5.1 Preparing for the Equestrian Event in 2008 — an Organiser's Perspective Mr LAM Woon-kwong, Chief Executive Officer, Equestrian Event (Hong Kong) of the Games of the XXIX Olympiad Company Limited		
	S5.2 Preparing for the Equestrian Event 2008 — a Clinician's Perspective Dr Jimmy CHAN, Cluster Coordinator (Accident & Emergency)/Service Director (Conflict & Catastroph Medicine), New Territories East Cluster, Hospital Authority		
0:15 - 10:45	Tea Break		
0:45 - 12:00	Symposium VI — Modern Management of Trauma Care		
	Chairperson: Dr Lily CHIU Cluster Chief Executive, Kowloon West Cluster, Hospital Authority		
	S6.1 Management of Sport Trauma — New Technology and Community Aspiration Prof K M CHAN, Department of Orthopaedics and Traumatology, The Chinese University of Hong Kong		
	S6.2 Do Trauma Centres Make a Difference? Prof Tim H RAINER, Director, Accident & Emergency Medicine, Academic Unit Faculty of Medicine, The Chinese University of Hong Kong		
2:00 - 13:15	Symposium VII — Clinical Innovations for Health I		
	Chairperson: Ms Margaret TAY Chief Manager (Integrated Care Programmes), Hospital Authority		
	S7.1 Targeted Cancer Treatment — Towards Molecular Chemotherapy Dr Roger K C NGAN, Consultant, Clinical Oncology, Queen Elizabeth Hospital		
	S7.2 Technical Advances in Radiotherapy — a New Era Dr Samuel K W CHIU, Senior Medical Officer, Department of Clinical Oncology, Prince of Wales Hospital		
13:15 - 14:30	Lunch		
4:30 - 15:45	Symposium VIII — Clinical Innovations for Health II		
	Chairperson: Dr Daisy DAI Chief Manager (Primary and Community Services), Hospital Authority		
	S8.1 Clinical Innovations for Palliative Care — the UK Perspective Dr Simon NOBLE, Clinical Senior Lecturer & Honorary Consultant, Palliative Medicine, Department of Palliative Medicine, Cardiff University, UK		
	S8.2 Clinical Innovations for Palliative Care — Lessons from Hong Kong Dr Doris TSE, Chief of Service (Medicine & Geriatrics/ Intensive Care Unit), Caritas Medical Centre		

Tuesday, 8 May 2007

Convention Hall C

	Convention Hall C
09:00 - 10:15	Symposium IX — Health Workforce I S9
	Chairperson: Mr David ROSSITER Head of Human Resources, Hospital Authority
	S9.1 Training the Future Health Workforce — an Academic's Perspective Prof Des GORMAN, Head of School of Medicine, University of Auckland, New Zealand
	S9.2 The Clinician's Passion for Quality and the Imperative for Cost-effectiveness — the Man from MARS Prof E K YEOH, Professor of Public Health & Director of Systems for Health, School of Public Health, The Chinese University of Hong Kong
10:15 - 10:45	Tea Break
10:45 - 12:00	Symposium X — Health Workforce II S10
	Chairperson: Dr Susie LUM Chief Nursing Executive, Hospital Authority
	S10.1 The Evolving Roles of Nurses in Healthcare Dr Linda AIKEN, Claire M. Fagin Leadership Professor in Nursing, School of Nursing, University of Pennsylvania, USA
	S10.2 Planning for a Quality Nursing Workforce Prof Thomas K S WONG, Dean, Faculty of Health & Social Sciences & Chair Professor of Nursing, The Hong Kong Polytechnic University
12:00 - 13:15	Symposium XI — Engaging the Community I S11
	Chairperson: Dr Hon Joseph Kok-long LEE Hospital Authority Member
	S11.1 Engaging the Community in Preparing for Population Ageing Prof Alfred C M CHAN, Department of Politics and Sociology, Lingnan University
	S11.2 Community Engagement and Healthcare Priorities Dr C K LAW, Associate Professor, Department of Social Work and Social Administration, The University of Hong Kong
13:15 - 14:30	Lunch
14:30 - 15:45	Symposium XII — Engaging the Community II S12
	Chairperson: Prof Philip LI Deputy Hospital Chief Executive, Prince of Wales Hospital
	S12.1 Service Models of Community Engagement: Cancer Services Dr W M KO, Chairman, The Hong Kong Anti-Cancer Society
	S12.2 Social Enterprises: a New Initiative for Creating Employment and Training Opportunities for People with Psychiatric Disability in the Community Ms Deborah WAN, Agency Head, New Life Psychiatric Rehabilitation Association
	S12.3 Collaborative Partnership with Medical Profession in Providing Community-based Service to Elderly Ms Maggie CHAN, Director, Social Work Services, Caritas Hong Kong
	S12.4 Community Engagement Model for People with Chronic Health Conditions in Hong Kong Mr NG Hang-sau, Director (Rehabilitation), The Hong Kong Society of Rehabilitation

Tuesday, 8 May 2007

Theatre I

Service Priorities and Programmes

SPP1 Engaging Community in Health I	
Chairperson: Dr T W LEE Hospital Chief Executive/Service Director (Clinical & Ambulatory Care), New Territories West Cluster SPP1.1 Mobilising Community Resources: Partnership with Non-governmental Organisation on Continuity of Care for Patients Undergoing Total Joint Replacement / AU E C Y et al. SPP1.2 The Kwai Tsing Safe Community and Healthy City — Six Years' Experience / CHOW C B SPP1.3 Helping People to Help Themselves: Community Health and Safety Initiative for the Elderly Population in Sai Kung — Tseung Kwan O District / LO T C et al. SPP1.4 A Longitudinal Community-based Study on the Effectiveness of Simplified Tai Chi in Prevention of Injurious Falls among Community-dwelling Elderly / TSUI E L H et al. SPP1.5 Post-discharged Patient Care Project for Kwun Tong Community / WONG S Y et al. SPP1.6 Pilot Discharge Support Programme for the Frail Elderly Living in the Community / WONG Y F et al. SPP1.7 Relocating Hospital Inpatient Care to Residential Care Home for the Elderly in the Community / YEUNG K M et al.	
Tea Break	
SPP2 Engaging Community in Health II	
Chairperson: Dr Nancy TUNG Hospital Chief Executive/Service Director (Clinical Services), New Territories East Cluster SPP2.1 Acceptance of Influenza Vaccination among Chinese Community-dwelling Elderly in Hong Kong / LAM O Y et al. SPP2.2 A Study on the Validity and Reliability of Six-Metre Timed Walk in Stroke Patients / LAM S P et al. SPP2.3 Sharing the Experience of Public Private Interface Programme on Investigations: Referring Patients to Private Sector for Diagnostic Procedures from Triage Clinics at General Out-patient Clinics in	
Kowloon Central Cluster / LAW W F et al. SPP2.4 Can We Put SARS Aside? Study of the Long-term Psychiatric Morbidities among SARS Survivors / MAK I W C et al. SPP2.5 Reduction of Hospitalisation Cost After Implementation of Community Visiting Medical Officer Programme in Hong Kong West Cluster — the First Year Result / LUK J K H et al.	
SPP2.6 Determinants of Psychological Distress in Chinese Older People with Type 2 Diabetes Mellitus / TSANG Y L et al. SPP2.7 Achievement of Blood Pressure Control in Patients With and Without Diabetic Nephropathy / WAT N M S et al.	
SPP3 Quality Assurance & Improved Outcomes I	
Chairperson: Dr David LAM Hospital Chief Executive, Tseung Kwan O Hospital SPP3.1 The Hospital Authority ICU APACHE Data Registry for Benchmarking — Synergy to Success / CHEUNG L Y S et al. SPP3.2 Urgent CT Brain for Acute Stroke / CHU Y C et al. SPP3.3 Three Years' Outcome from Five Trauma Centres in Hong Kong / LEUNG G K K et al. SPP3.4 Infusion Device Incidents: Lessons Learned and Recommendations / NG C M et al. SPP3.5 One-year Outcomes of Type 2 Diabetes Mellitus Patients after an Integrated Patient Care Plan / NG S Y et al. SPP3.6 Evaluating Acute Medical Admissions through Emergency Departments in Hong Kong — Can One Adjust for Case-mix Variation? / RAINER T H et al. SPP3.7 Electronic Risk Register System - an Effective Tool for Maximising Risk Management Capability / LAW C B et al. SPP3.8 From Observation Ward to Emergency Medicine Ward — the Paradigm Shift in Acute and Emergency Care / YUEN E et al.	
Lunch	
SPP4 Quality Assurance and Improved Outcomes II	
Chairperson: Dr C H TANG Hospital Chief Executive, Kwong Wah Hospital SPP4.1 Senior Executive Walk - a Visible Mechanism to Enhance Safety Culture in New Territories West Cluster / LAU L et al. SPP4.2 Certification of Integrated Management System Including: ISO 9001:2000, 14001:2004, 22000:2005, and OHSAS 18001:1999 in Catering Services of New Territories East Cluster Hospitals Including Patient and Non-patient Catering, Central Production Unit and Milk Kitchen / LEUNG C et al. SPP4.3 Improvement in the Quality of Outpatient Dietetic Services for the Cardiac Rehabilitation Programme / LEUNG J K Y et al. SPP4.4 Review of Clinical Service Enhancement: Bereavement Support Service in Kwong Wah Hospital / LO S F J et al. SPP4.5 The Running of Pharmacist-led Clinic (Diabetes) to Improve Patient Outcomes / SO Y W et al. SPP4.6 Project on Enhancing Medical Social Service Support in Accident and Emergency Department of Caritas Medical Centre / SUEN M et al. SPP4.7 An Overview of Emergency Department Short Stay Ward in Hong Kong / TSUI K L et al. SPP4.8 Global Intelligence and Partnerships — Key to Sustainable Future in Foodservice / PI C	

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Theatre II Service Priorities and Programmes

	Service Priorities and Programmes			
09:00 - 10:15	SPP5 Clinical Audit			
	Chairperson: Dr M P LEUNG Deputy Hospital Chief Executive, Queen Mary Hospital SPP5.1 Anaesthesia Related Mortality Audit (2003 to 2005) / KWAN A et al. SPP5.2 Clinical Data Analysis and Reporting System Data is Not Accurate Enough for Clinical Audit on Postoperative Complications / KWAN T L et al. SPP5.3 Hand Hygiene Promotion in Neonatal Intensive Care Unit — a Journey towards Sustained Compliance / LAM B C C et al. SPP5.4 Hospital Authority Territory-wide Percutaneous Coronary Intervention Audit 2007 — Validation of Risk-adjusted Model / LEE M K Y et al. SPP5.5 Clinical Audit on Hospital Stay of Elective Interventional Radiology Procedures / LEUNG J L Y et al. SPP5.6 Clinical Audit: Management of Uncomplicated Hypertension in Yung Fung Shee General Outpatient Clinic/NG Y S et al. SPP5.7 Hospital Authority Surgical Performance Improved after the Implementation of Surgical Outcomes Monitoring System — Experience from the Two Comparative Audits on Esophagectomy / YUEN W C et al.			
10:15 - 10:45	Tea Break			
10:45 - 12:00	SPP6 Enhancing Staff Competency and Multi-disciplinary Collaboration			
	Chairperson: Dr Raymond CHEN Chief Manager (Strategy & Service Planning), Hospital Authority Head Office SPP6.1 Invest to Save: Cardiopulmonary Resuscitation in Queen Mary Hospital / CHAN W M et al. Implementation of Manual Handling Operation Safety Programme in Kwong Wah Hospital / CHEUNG Y K S et al. SPP6.3 Transforming Higher Surgical Trainee Selection into a Defensible and Dependable Process / CHING W K SPP6.4 Staff Return-to-work Programme through a Caring Team / CHIU K L et al. SPP6.5 Is the New Consent Form Completely Filled? / CHOI K et al. SPP6.6 Control of Methicillin-Resistant Staphylococcus Aureus in a Chest Hospital / WONG K C et al. SPP6.7 Antibiotic Stewardship Programme to Optimise Antibiotic Usage in Hospital Authority / YUNG R et al.			
12:00 - 13:15	SPP7 Innovating Models of Care and Modern Health System I			
	Chairperson: Dr H C MA Hospital Chief Executive, Ruttonjee & Tang Shiu Kin Hospital SPP7.1 Multi-disciplinary Collaboration Promotes the Quality and Quantity in Geriatric Hip Fracture Care after Hospitalisation and Post-operation Rehabilitation / CHAN K M et al. SPP7.2 Role Expansion of Physiotherapists in Triage and Secondary Prevention is an Effective and Safe Strategy in Prevention of Patients' Disease Chronicity and Optimisation of Healthcare Utilisation: a Model on Patients with Spinal Problems / KWOK S Y K et al. SPP7.3 Timely Initiation of Renal Replacement Therapy in Patients Approaching End Stage Renal Failure / KWAN T H et al. SPP7.4 Efficiency Pattern Analysis for Geriatric Hip Fractures Rehabilitation / LAI F H Y et al. SPP7.5 Development of a Generic Results Reporting Form for Follow-up of Patients with Diabetes in SOPD / LAU I T et al. SPP7.6 Delivery of Structured Care Service on Breast Cancer Patients in New Territories West Cluster / LEUNG L C et al. SPP7.7 Use of CT Venogram for Detection of Deep Venous Thrombosis in Patients with Acute Pulmonary Embolism / WONG K K et al. SPP7.8 Effectiveness of Intensive Geriatrics Intervention on Institutionalised Elderly in the First 48 Hours of Hospitalisation/ SHEA P T M et al.			
13:15 - 14:30	Lunch			
14:30 - 15:45	Chairperson: Dr Derrick AU Hospital Chief Executive, Kowloon Hospital SPP8.1 Occupational Medicine and Care Service — a Local Experience / FOK J et al. SPP8.2 A Multi-disciplinary Team Approach to Reduce the In-patient Waiting Time for Non-emergency Ambulance Transfer Services / HO P et al. SPP8.3 An Overview and Risk Stratification of Inter-facility Transport in New Territories East Cluster / LEE L L Y et al. SPP8.4 Efficacy of Aromatherapy (Lavandula Angustifolia) as an Intervention for Agitated Behaviours in Chinese Older Persons with Dementia: a Cross-over Randomised Trial / LIN P W K et al. SPP8.5 Non-pharmacological Ambulatory Congestive Heart Failure Programme – a Multi-disciplinary Team Approach to Reduce Hospital Readmissions / LEE M K Y et al. SPP8.6 Family Medicine Specialist Clinics in Kowloon West Cluster to Reduce Unnecessary Referral to Medical Specialist Outpatient Clinics / NG C L et al. SPP8.7 Health-related Outcomes and Healthcare Utilisation by Patients Treated at a Multi-disciplinary Pain Centre in Hong Kong / CHEN P P et al. SPP8.8 An Expenditure-saving Cluster-wide Cyclosporin: a Service with Improved Analytical Performance / CHAN M H M et al.			