

**Dr Allen CHEUNG Wai-lun**

Dr Allen W L CHEUNG is currently Director (Professional Services and Operations) of the Hospital Authority. His main work portfolio includes healthcare management, service operation and professional services development, encompassing risk management, contingency response planning, A&E services, infectious diseases and other specialised clinical services. In addition, Dr Cheung also oversees the medical, nursing and allied health grades management and development.

On the clinical side, Dr Cheung is an expert in Emergency Medicine. One of his special interests is on Disaster Medicine. He is also the Fellow of the Hong Kong College of Community Medicine (FHKAM (Community Medicine)), Fellow and Council Member of the Hong Kong College of Emergency Medicine (FHKAM (Emergency Medicine)) and Fellow of the Hong Kong College of Surgery (FHKAM (Surgery)). On the administration side, he has special interest on risk management, complaints management and crisis management and he has delivered various talks in these fields.

Dr Cheung is also actively participating in public position and community projects. He is an Honorary Advisor, Board of Directors of Pok Oi Hospital and Executive Committee Member of the Hong Kong Childhood Injury Prevention & Research Association. He received the Ombudsman Awards for his achievement in complaint management in 2000.