



HOSPITAL AUTHORITY
Alice Ho Miu Ling Nethersole Hospital
Notes of Application - Data Access Request

1. This application is processed under the Personal Data (Privacy) Ordinance. An individual or a relevant person on behalf of an individual is entitled to make a Data Access Request to ascertain whether our hospital holds the personal data of the Data Subject or if our hospital holds such data, to be supplied with a copy of such data.
2. The Data Subject, in relation to personal data, must be a living individual.
3. When a relevant person (the applicant) applies on behalf of the Data Subject, a written consent from the Data Subject must be obtained. The Relevant Person must present his/her original / certify true copy of the identity document. The applicant should also present the Data Subject's original / certify true copy of the identity document upon request.
4. All relevant supporting documents of the applicant, Data Subject and Data Subject's next of kin should be presented for verification of identity upon request. Copy of the documents may be required. Examples of supporting documents are:
 - Hong Kong Identity Card
 - Marriage Certificate
 - A birth certificate/legal custody paper if the Relevant Person claims parental responsibility over the Data Subject
 - An original authorization form signed by the Data Subject where the Relevant Person claims to have been duly authorised by the Data Subject
 - A court document issued by a court appointing the Relevant Person to manage the affairs of the Data Subject who is incapable of managing his own affairs
 - A guardianship order issued by the Guardianship Board/court/magistrate which can show that the Relevant Person is currently appointed as the guardian of the mentally incapacitated Data Subject
 - Documentary evidence to show that the Relevant Person has been vested the guardianship or that he is authorised to perform the functions of a guardian under the relevant section of the Mental Health Ordinance
5. The Data Subject is required to sign next to any amendment made on the documents / application form.
6. Please specify clearly and in detail the request period (e.g. 3/2015-5/2016) and type of data required (e.g. hospitalization records, laboratory results, X-ray films etc.). Our hospital may require further information to enable us to identify and/or locate the Requested Data. Too general a description of the Requested Data such as "all of my personal data" may render the request being refused if we are not supplied with such information as we may reasonable require to locate the Requested Data.
7. **Charges:**
Copy Data Request
 - Processing Fee: HK\$76 per request (*inclusive of reproduction charge for not more than 10 pages and postage*)
 - Reproduction Charge for the 11th page & onward: HK\$1 per page
 - Reproduction Charge for ECG, EEG or X-ray Film etc.: HK\$230 per modality per disc
HK\$230 per film
8. 'Copy Data Request' will be processed only after the processing fee of HK\$76 is paid. Payment by cheque should be crossed and made payable to the "Hospital Authority". **Please do not send the cash by mail.**
9. Our hospital will reply to the Relevant Person **within 40 days** after receiving the request. For any further reproduction charges payable on top of the Processing Fee, our hospital will notify the Relevant Person to settle the further payment and the Requested Data will be released after the residual cost is cleared. Under no circumstance will the Requested Data be released without receiving consent from the Data Subject and Data Subject's authorized person, checking original and copy of relevant documents.
10. All copies of the personal data released (except X-ray films) will be sent to the Relevant Person by "Registered Post".
11. **Mail / In-person Application & Enquiry**
 - i) **In-person:**
 - Office Address: Admission, G/F, Block A, Alice Ho Miu Ling Nethersole Hospital (11 Chuen On Road, Tai Po, New Territories)
 - Office Hours: Monday to Friday: 08:30 – 12:00 & 13:00 – 17:00
Saturday/Sunday/Public Holiday: Closed
 - ii) **By Mail:**
 - Address: Health Information & Records, Alice Ho Miu Ling Nethersole Hospital (11 Chuen On Road, Tai Po, New Territories)
 - iii) **Enquiry Hotline:** (+852) 2689 3352
12. All calls from our hospital will show 2689 2108 in the caller display. Please note and pick up the call.