

Management of Alice Ho  
Miu Ling Nethersole Hospital

(内科)

4 February 2012

Dear Sir/Madam,

Letter of appreciation

On behalf of our mother,  
bed no. ), we would like to thank your colleagues  
of Ward F1 (including doctors and nurses, particularly  
Ms. Fan, IC) for their professional and compassionate  
services to patients.

(Ward F1,

Our first contact with your colleagues started with  
a little misunderstanding. Nevertheless, by their patient,  
professionalism and accommodation, the issue was  
rapidly resolved. Thereafter, from our contacts and  
observations, we are impressed that your colleagues  
are a group of good professionals who deserve for  
our support and appreciation.

We therefore write this letter to you to put on  
record their good endeavour and our support to  
their hard-working. Hope that your colleagues  
will gain similar support from their management.

Yours sincerely

