



Service Priorities and Programmes
Electronic Presentations

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Enhancement of inter-departmental alertness for the needs of special attention of non-critically ill case during inter-hospital (NLTH to PMH) transfer

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Introduction

Regarding to the limited in-patient service in North Lantau Hospital (NLTH), patients who required specialty care are transferred to the Princess Margaret Hospital (PMH) for admission. In view of the frequent NLTH-PMH inter-hospital transfer, 2 inter-hospital transfer guidelines were developed by NLTH accordingly which were categorized as 'Critically Ill' and 'Non-critically Ill'. Nurse or doctor-nurse escort is required for those critically ill cases. Thus, continuity of care can be secured. In contrast, specific professional care may not need some patients who categorized as non-critically ill during the transfer but need special attentions upon arrival.

Objectives

1. Enhancement targeted non-critically ill patient safety within inter-hospital transfer period.
2. Enhancement of staff alertness for the needs of special attention of targeted non-critically ill cases during inter-hospital.

Methodology

Within the program, interventions are added on top of the NLTH Non-critically Ill inter-hospital transfer guideline. It is necessary for NLTH A&E nurse to give a reminder call to PMH A&E nurse In-charge for case briefing once the need of special attention is identified. Moreover, a 6.5cm x 4.5cm red tag which is printed with "clinical alert" has to be stapled on the A&E record in order to alert the staff of PMH A&E and PMH Registration booth. In return, PMH registration staff can alert PMH A&E nurses once they has received the case and able to offer appropriate intervention and monitoring promptly. For upholding the effectiveness of the system, cases are reviewed within the NLTH Inter-Facility & Critical Care Transport Medicine (ICCTM) Meeting periodically.

Result

1. Ensure patient safety by enhancing of staff alertness towards the targeted non-critically ill inter-hospital transfer case.
2. Minimize the unnecessary delay of admission time for the targeted non-critically ill case
1. Obtain feedback from staff interview
2. Tracking of related incident
3. Comparison of admission time between ordinary case and targeted non-criticaly ill case