Enhance the efficiency of nursing handover for internal and external patient transfer across KWC hospitals

Wong YC(1), Wan SFV(2), Wong SN(3), Law NT(3), Tam CMV(4), Chiu MF(5)

(1)Operation Theatre, Caritas Medical Centre, (2)Accident and Emergency Department, Caritas Medical Centre, (3)Orthopaedics and Traumatology department, Caritas Medical Centre, (4)Quality and Safety Unit, Central Nursing Division, Caritas Medical Centre,

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Introduction
Effective communication during nursing handover of internal and external patient transfer is crucially important to ensure patient safety and continuity of patient care. Since 2008, a cluster based ‘NURSING NOTE ON PATIENT TRANSFER’ (MR0040) was adopted for nursing handover among specialties across Kowloon West Cluster (KWC) hospitals. Following the technology advancement, e.g. implementation of filmless X-ray and IPMOE, there is a need to revisit and update the captioned form.

Objectives
To adopt an evidence-based communication model “SBAR” in the KWC ‘NURSING NOTE ON PATIENT TRANSFER’ form to facilitate nursing communication of patient care.

Methodology
To conduct literature search and adopt the evidence based nursing communication model the “SBAR” in the revised KWC ‘NURSING NOTE ON PATIENT TRANSFER’ form (MR0040). To pilot the revised form in the Department of Orthopaedics and Traumatology in Caritas Medical Centre (one acute and one rehabilitation orthopaedic wards) from 11 December to 22 December 2017. To interview the orthopaedic nurses using a self-developed evaluation form for collecting their feedback on the revised form.

Result
A total of 24 orthopaedic nurses had used the revised form for nursing handover during patient transfer. 100% of nurses agreed that relevant and essential patient information was included in the revised form. 100% of nurses reflected that the revised form was user friendly. 100% of nurses would recommend their nursing
colleagues to use the revised form. The revised KWC ‘NURSING NOTE ON PATIENT TRANSFER’ form (MR0040) integrated with the “SBAR” communication model facilitates nurses to communicate patient information in a systematic way during nursing handover on patient transfer.