



**Service Priorities and Programmes**  
**Electronic Presentations**

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**Enhance the efficiency of nursing handover for internal and external patient transfer across KWC hospitals**

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**Introduction**

Effective communication during nursing handover of internal and external patient transfer is crucially important to ensure patient safety and continuity of patient care. Since 2008, a cluster based 'NURSING NOTE ON PATIENT TRANSFER' (MR0040) was adopted for nursing handover among specialties across Kowloon West Cluster (KWC) hospitals. Following the technology advancement, e.g. implementation of filmless X-ray and IPMOE, there is a need to revisit and update the captioned form.

**Objectives**

To adopt an evidence-based communication model "SBAR" in the KWC 'NURSING NOTE ON PATIENT TRANSFER' form to facilitate nursing communication of patient care.

**Methodology**

To conduct literature search and adopt the evidence based nursing communication model the "SBAR" in the revised KWC 'NURSING NOTE ON PATIENT TRANSFER' form (MR0040). To pilot the revised form in the Department of Orthopaedics and Traumatology in Caritas Medical Centre (one acute and one rehabilitation orthopaedic wards) from 11 December to 22 December 2017. To interview the orthopaedic nurses using a self-developed evaluation form for collecting their feedback on the revised form.

**Result**

A total of 24 orthopaedic nurses had used the revised form for nursing handover during patient transfer. 100% of nurses agreed that relevant and essential patient information was included in the revised form. 100% of nurses reflected that the revised form was user friendly. 100% of nurses would recommend their nursing

colleagues to use the revised form. The revised KWC 'NURSING NOTE ON PATIENT TRANSFER' form (MR0040) integrated with the "SBAR" communication model facilitates nurses to communicate patient information in a systematic way during nursing handover on patient transfer.